A REVIEW AND CONSULTATION REPORT ON

HT-35

JANA SWASTHYA RAKSHAK YOJANA

OF MADHYA PRADESH

PART 2 THE SUPPLENENT REPORT

JULY -- NOVEMBER 2001

COMMUNITY HEALTH CELL TEAM BANGLORE

SUPPORTED BY DFID, NEW DELHI

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85		
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CONTENTS

- 1. Choice of models for JSR programme
- 2. Review of JSR programme: 1997
- 3. JSR programme: Review of follow up on earlier recommendations
- 4. Opinion poll on the JSR programme
- 5. JSR programme: A Bimaru Innovation
- 6. List of recommended skills for JSRs
- 7. List of drugs recommended for JSRs by PHC group
- 8. Potential Role for JSRs in National Health programmes
- 9. Consultation within the study team on JSR programme
- 10. Responses of JSRs (trainees and working JSRs) to questionnaires
- 11. Text of Questionnaires used in the study

POSSIBILITES WITH 'PRIMARY CARE' MODELS

- Dr Shyam Ashtekar

		(A) PLANNER'S		
		Usual Possibilities ¹ with staff model	Planners can manage ² with a combined model	What happens with PMP model
Selection	Gender: men or women	Men or women depending upon policy. Women tend to take even small pay jobs.	Mixed-alternate village/both man and women in each village/couple	Men mostly
-	Age	late teens/early twenty candidates hunting for Govt. jobs	Post-twenty-five candidates, other health cadres	Generally post 25
	Education	Age strata will decide entries,		Need twenty + for respectable earning
-	(caste)	Any	Any is possibleon criteria	Generally upper and middle.
Attitudes of candidates	Work motivation	Declines with tenure, upward mobility if any.	Depends upon candidates/returns/ work satisfaction	Monetary gains are the deciding factors for attitudes.
	Learning	Generally programme-related. Little motivation of their own.	Combining self-interest plus programme interests.	*
	Communicati on	More with administration, less with people/users	Possible to ensure with both administration and users	Only client-bound
Candidate locality		From anywhere	Generally from locality	Usually from outside
Distribution		All, even hamlets, depending upon available funds and pattern	Not so evenly spread— small hamlets can be attached though. Sustainability is prime concern. May not survive less than 2000 without contract payments.	Only big villages, cluster-centers. Can not survive on small population-below 5000 Overcrowding can pose serious problems.
Training	Initial course	Can begin small, stepladder	Qualifying necessary, CME can be done	Initial crash course, little CME later
Monitoring	Social aspects	Poor control	Feasible-	Poor control
	Technical aspects	Theoretically possible	Possible- programme wise	Poor control
Medicine supply		Govt PHC/CHC	Govt for NHPs, from market for other needs.	Market, Medical Reps

¹ Assumes appointment of one primary care worker I each village.

² Assumes provision of facility on village showing some preparedness, proper candidates etc

Healing systems		Generally allopathic	Can increase choices with better training and public education	Generally allopathic
Preventives	Overall	Programme-specific	Programme-specific, but expandable	No interest (actually sickness-interest)
	NHPs	NHPs on priority	NHP on contract	Poor compliance for NHPs
Controls		'almost Regimented'	Semi-control	No control
Controls Rational		protocol-driven/	Possible with standard	Poor
therapeutic s		narrow	lists and rates.	
Program durability		Yes and No	Can be stable	Generally stable, though with some flux. Increasing competition can destabilize PRMPs
Attrition		Negligible	Can be kept at moderate,	Negligible
System linkages		In built	Need to be designed and administered	Difficult & tenuous always abhorred.
Costs	To the Govt	High	Medium	Low-nil
COSLS	to the consumers	Low or nil	Medium to both	Highest
Payment modes		Salaries/honoraria/pe nsions	Combined: user paid at prescribed rates+ contract payment for NHP/State programmes	User fees
Financial Sources		Taxation/grants to local bodies	User-fees or insurance plus programme grants	Fees or may be insurance at later stage.
Venue for work		Formal center necessary	Former center desired, but interim arrangements possible	Private room in bazaar lanes essential.
Legal status for providers	5	Easy-with Govt notification	Possible to work out	'Do not care", generally some cover is available.
'Couple'	-	Not possible	Possible, as payment is on contract for tasks/services	Unlikely, except whe both husband and wife are practicing.
		(B) PROVIDE	R CONCERNS	
Basic needs	5	Mandatory- housing/food/transpo rt/security/	Some costs are less	High, ever increasing
Incentives	3	Felt as 'always meager'	Always eager	Not valued.
Income		Fixed-effort or no effort	Adjusted to services and tasks	'Rewarding'
Self worth/pub c image	li	Unduly low, tormented	Can live respectfully and socially useful career.	
Learning		Limited to directives	Can be woven into the programme.	Limited to sales promotion

belonging	To Govt system	Both	To professional guild
(sense of)	To Gove system	both	and user community
Professional	fair, because of	In between, banks	Ever searching for
security/sta	unionization	somewhat on Govt	better position
bility		policy	
Upward	Limited, (a neglected	Limited to locality, but	More equipment,
Mobility	issue in India)	skills can be improved.	facility upgrading.
	(C)COMMUNIT	Y CONCERNS	
Healing:	Only limited, may not	Good healing +	satisfying it must be,
(Medical	satisfy, may or may	satisfaction mandatory	(but may or may not
needs)	not heal	for survival	heal)
Access	Time bound,	Ensuring good access is	Time-elastic, but
	programme-linked,	precondition	often distant. So
10-10	not dependable		access is limited
Economical	may be free, if not	Can save access costs	High costs, and also
	doing private practice	and needless	hidden costs
		medication	
Friendly?	Depends upon the	Professional	Professional
	person	requirement.	requirement.
Lasting?	transfers, and visiting	Can be	Generally
	nature makes it look		
	less like lasting		
dependable	Not really-because of		Generally dependable
	various factors		and accountable
User control	Poor, works through	Can be fairly controlled.	Poor control on
	long politico-		quality of care
A	administrative links.		

1

JSR EVALUATION I (JULY-DECEMBER 1997) : A FOLLOW UP

Dr Ravi Narayan, CH Cell

THE JSR Scheme : Context

"Another major step towards community-centring of primary health was through initiating the Jan Swastya Rakshak scheme discussed earlier. The much needed gap in rural health care in Madhya Pradesh could only be bridged by unconventional methods like creating a paramedic or barefoot doctor in every village. The scheme has resulted in creating over 20,000 such rural health practitioners who could become effective outreach agents of the government health system. The scheme is premised on community support to these Jan Swastya Rakshaks who will be paid for their services. A mid-course evaluation of the scheme revealed poor ownership of the scheme by the Public Health system which has historically been suspicious of rural health practitioners. Efforts are currently underway to integrate it fully within the system".

"The real challenge in Madhya Pradesh today appears to be to move to a horizontal management of health care delivery as against management of vertical programmes based on national and state level prioritisation. The experience of the two Missions on Health in Madhya Pradesh as well as of the Rogi Kalyan Samiti and Jan Swastya Rakshak point to the need to involve civil society more effectively in the management of health and utilise the opportunities created through decentralised governance of panchayat raj. Issues of public helth being inter-sectoral and requiring societal mobilisation for efficient delivery, the challenge today is for policy reorientation to put the public health system on its head and start planning from below. Problem mapping exercises that can engage community leadership can generate awareness on an unprecedented scale. Networking with other sectoral departments that impinge on health, like water supply, sanitation or rural development could lead to dramatic improvements in health delivery"

Source : The Madhya Pradesh Human Development Report, 1998.

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	JSR REVIEW I (1997 RECOMMENDTIONS	FOLLOW UP ASSESSMENT REVIEW II (2001)
1. Objectives	 Further clarification of job responsibilities, functions and functional linkages. 	 Revised manual has more clarity on job responsibility and functions but not on functional linkages with the health and PRI system.
t	2. JSR should be a resource person under Panchayat supervision.	2. This linkage post-training is still ambiguous
2. Administration	 For better coordination and streamlining the programme should be located in Health department 	 Has now become part of a new Rajiv Gandhi Mission – SJGYS with greater involvement of Health department in training and district level
	 There should be a Project Committee to organise scheme with representations of all related sectors. 	 No JSR Scheme think-tank as yet though the SJGYS – Governing body and executive committee may play that role.
and the second s	 Every effort to select more female candidates. 	 Efforts to select female candidates are ongoing but very inadequate.
3. Selection	 Widescale and effective publicity at community level. 	 Some efforts but still very inadequate and not innovative. Must be in campaign mode.
	 Reduce education limit for females especially in tribal regions to enhance selection. 	 Some reductions done and Anganwadi workers also included. But much more efforts required.
	Develop linkages with all sectors	No formal linkages developed at
4. Linkages	(intra and inter sectoral) at village and other levels.	any level. Needs further clarity on linkages.

5

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	funds for smooth functioning of	be looked into in ongoing
	scheme	programme.
	Use appropriate, effective local	No communication strategy
	media at all levels	evident at any level except
	✤ Village	regular and detailed Government
6. Communication	 Panchayat 	Orders. Needs clarity and
	 Taluk 	creativity to enhance this
	✤ District	dimension for success of
	 Inter and intra departmental 	programme.
	1. Venues should be suitable for	1. PHC & CHC comprise 3/4th of
	problem identification and	venues. District hospital in
	solving, community experience	Bhopal and Government Nursing
		College in Jabalpur also used
	2. Training should move from	2. Training is mostly lectures or
	content orientation to process	manual reading. Some field visits
	orientation and use integrated	and lots of injection room
	problem based approaches	postings. Audio visual methods
	prosiem bused approaches	or 'problem solving' hardly used.
	3. Training manual to be re-	3. Many of the lacunae pointed out
	written - various lacunae	have been introduced into
7. Training	pointed out	
	pointed out	
		protocols (Many cheap
		alternatives with irrational options
	4 Decides a freehanger	available)
	4. Regular refresher courses and	4. No. Process of continuing
	continuing education through	education or even
	district learning modules.	supervisory contact after
		training.
	5. Supportive facilities for greater	5. Some efforts made including
	female participation.	anganwadi centres. But not
		enough.
8. Criteria for	Recertification on a periodic basis	No policy for recertification yet in
certification	contingent on defined criterias	place. Needs urgent attention.
	should be made mandatory.	

6

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196

	1. Technical supportive 1. No policy for SME yet in
	supervision linked to health place. Role or link to PHCs or
	training / primary health training centre inadequately
X	centres must be built in even if addressed .
9. Supervision /	JSR is under PRI.
Monitoring /	2. Quantitative and Qualitative 2. No plan to measure process
Evaluation (SME)	indicators to measure process and impact in place. The
	and impact to be collected in concept of 'free standing JSR'
	collaboration with panchayats has confused issue of
	and PHCs. accountability of those who
	train and position them.
	1. Examination to be handed 1. Examination conducted by health
	over to independent department once a year and may
	professional body – NGO happen any time.
	trainer, medical college, etc.
	2. Examination should assess 2. Consists only of a written paper
10. Examinations	process (practical skills) and requiring 50% marks to pass. No
	knowledge by judicious mix of practical test or problems / case
	short answers, case studies, studies cyclostyled papers often
	MCQs, etc. unreadable.
	3. Short courses for those who 3. No such process or provision
	fail exam – first time. thought off.
	Core project team to train No core project team as yet.
	trainers, monitor the JSRs in No think tank – so none of the
11. Core Project	
-	from JSR, community and PHC ongoing. Now as part of new
Team	
	and continuously innovate and Rajiv Gandhi Mission, it may
	improve scheme. be possible in future.
	Core group supported by No core project team – so no
12 Door Support	network of peer group of peer network operationalised
12. Peer Support	trainers in northern Hindi belt. even though there is great
	potential for this.

Source : JSR Review I – 1997, JSR Review II, July-November 2001 (Draft).

Comment :

A comparison with the recommendations of the last review show that only some of the recommendations regarding training, selection, logistic support were accepted. Most of the others which had important policy implications and would have greatly improved, structure, framework, operational success sustainability and quality were ignored (see highlighted in table above). Hence the distortions, deviations seen in the present review are not accidental but by default. However, even at this stage, with a new mission emphasis the process can be improved and successfully operationalised.

JSR & MP : A BIMARU INNOVATION

Dr Ravi Narayan

BACKGROUND

"The 'Jan Swasthya Rakshak' scheme launched by the Government of Madhya Pradesh in 1995, is a significant effort aimed at bridging the wide gaps and disparities in health and human development in the state. It is especially significant because since the development of the concept of the disadvantaged BIMARU region in planning circles in India (comprising Bihar, Madhya Pradesh, Rajasthan and Uttar Pradesh) there has been a growing concern, that these states need some radical and innovative strategies to make health care a reality for the large numbers of marginalised and socially disadvantaged sections of society, who are presently not reached by the existing services.

Madhya Pradesh with the largest land mass amongst Indian states presents a fascinating hue of cultural and geographical diversity. A total of 71,256 villages with varying population are scattered over this region and 76.82% of the State's population is rural-based. The State is divided into five regions, each with its own different characteristics. To provide "Health Care for All by 2000 AD" in such a situation is a daunting task indeed. There continues to exist large unmet felt need for health services. As in rest of India, rural health care is a perpetual problem. Notwithstanding the vast network of Block and Sector PHCs and subcentres, a large percentage of rural population is unable to obtain comprehensive health care. A comparison of rural and urban birth rates (rural and urban) crude death rates (rural and urban) and Infant Mortality rates reveals the extent of health problems and needs lying unfulfilled specially in rural areas. The above figures mask the wide inter-district variation, which also exist.

Where most villages do not have an all season approach road, where many rural area posts still go unfilled because of reluctance of trained manpower to settle down in rural areas and where facilities are more or less non-existent, even an ordinary curable illness undertakes a sinister complexion and often ends in a severe complication or, even death. Very often the cures required are simple and one which a trained and competent health worker can provide in the village itself. For those illnesses that are truly serious, early identification and timely referral by such a village based worker can make all the difference between an early recovery or chronic illness and / or death...." (JSR Review, 1997)

9

The Village Based Health Workers – A policy challenge

"The idea of village based health workers and the involvement of the community in their selection, support and supervision is not new. There have been governmental and non governmental initiatives in this area and to contextualise the JSR Review undertaken by us, we include a short background overview of these efforts.

Policy initiatives

The Bhore Committee report (1946) which formed the blueprint of post independence - health care service development, had suggested the formation of village health committees and voluntary health workers who needed suitable training. In 1975, the Srivastava report, 30 years later suggested the utilization of part time, semi professional workers from the community who could be trained in the management of common ailments and in basic preventive and promotive services. The fourth Chapter of the report entitled "Health Services and Personnel in the Community" is an excellent concept paper on the significance of community based semi professional health workers.

A few years later the ICSSR/ICMR Health for All study group (1981) reiterated once again the need for Community Health volunteers with 'special skills', ready availability, who see health work not as a 'job' but as a social function.

Finally, the National Health Policy (1982) included a policy statement on 'Health volunteers selected by communities and enjoying their confidence and to whom certain skills, knowledge and use of technology could be transferred'.

<u>CHW - THE INDIAN EXPERIENCE (GOI)</u>

In 1977, the Janata Government launched the Community Health Worker (CHW) scheme, which focussed on CHWs selected by the community, having 6th standard education, and trained informally in the PHCs for 3 months. They were paid a stipend during training and an honoraria

of Rs. 50/- per month after the training, when they began work. Further details and a comparison with JSR scheme is provided elsewhere in the report.

The CHW scheme was a massive operation and was subject to some mid course reviews which identified problems including the lack of adequate preparation; the lack of pilot or feasibility studies; the reduced support of the community; the inability of the community to takeover the scheme; the non-payment of honoraria and the non replenishment of kit boxes; the lack of professional enthusiasm with the challenge of the scheme at all levels; the predominant selection of males as CHW and their subsequent cooption by the system and finally the problem of the whole scheme becoming a subjudice matter due to litigation by CHWs about enhancement of their honorarium, thus becoming non functional!

CHW - the Indian NGO experience

Prior to 1977 and also after it, many Community Health projects in the voluntary / non governmental sector in the country experimented with community based health workers. Some examples are the CHWs of Jamkhed; the village health workers of the Indo Dutch Project; the lay first aiders of VHS-Adyar; the link workers on the tea gardens in South India; the Family care volunteers and Health Aides of RUHSA; the MCH workers of CINI-Calcutta; the Swasthya Mithras of Banaras Hindu University-Varanasi; the Sanyojaks of Banwasi Seva Ashram, Uttar Pradesh; CHW course of St. John's Medical College - Bangalore; the Rehbar-e-sehat scheme of Kashmir government; the CHVs of Sewa Rural and the Community Health Guides of many other projects.

An overview of these CHWs in the voluntary sector show that they were predominantly women; were mostly voluntary or link workers with minimum support; most of them were mature married volunteers; care had been taken by the project to prevent the cooption by village leaders and there was representation of all segments; the participation of the community in identifying the CHWs and their supervision was a goal itself; the training programmes had innovative components and methods and projects had well trained and highly mobile field and supervisory staff; and many projects had women on action/advisory committees or local womens groups supportive of the process.

11

CHW - The Global experience

At a Global level also, since the late sixties and early seventies, the experiments of training community health workers of various types took place all over the world. Significant initiatives were taken in Mexico, Guatemala, Jamaica, Venezuela, Brazil, Ghana, Nigeria, Sudan, Ethiopia; Kenya; Tanzania, Iran, Afghanistan, China, Bangladesh, Thailand, Malaysia, Indonesia, Philippines and Papua New Guinea. The terminologies were vastly different but the basic framework was similar. These included community / village health workers; the community health aides; barefoot doctors; community health agents; rural health promoters; national health guides; family health educators; aid posts or orderlies; secouristes; hygienist; health auxiliary and health post volunteers. A review of these experiments showed a remarkable diversity in framework and approaches.

Nearly all the countries where these experiments took place were from the developing countries (South). The projects ranged from pilot and local projects to regional and national initiatives. The trainees selected ranged from illiterates, to upto 10 years of schooling.

The duration of training ranged from 5 days to 10 weeks to 6 months and even upto three years for different cadres. The location of training varied from subcentres and local health centres to county and rural hospitals and in some instances there were training centres and national project headquarters. Training methods included lectures, discussions, demonstrations, role playing, field visits, practicals, learning by doing and story telling and dialogue. Finally the evaluation methods ranged from written tests, practicals, oral tests, quiz, field performance reviews, role playing and trainer observations.

The JSR Scheme in context

The concept of the community based health worker has been in vogue, therefore, for many decades with a wide variety of experiments at governmental and nongovernmental level in a wide variety of countries. The Madhya Pradesh Government's initiative - the Jan Swasthya Rakshak scheme - is a significant development against the background of a series of similar initiatives all over the country and the world.

A critical overview of the scheme at this juncture will not only be an important mid course assessment of the initiatives but will also be an opportunity to assess the experience against the backdrop of a wealth of previous experience so that we do not reinvent the wheel but ensure that the scheme evolves in a way most suited and relevant to the local realities and challenges.

THE CHALLENGE BEFORE US

....The over-emphasis on provision of health services through professional staff under state control has been counter-productive. On the one hand, it is devaluing and destroying the old tradition of part-time semi-professional workers which the community used to train and throw up and which, with certain modifications, will have to continue to provide the foundation for the development of a national programme of health services in our country. On the other hand, the new professional services provided under State control are inadequate in quantity (because of the paucity of resources) and unsatisfactory in quality (because of defective training, organizational weaknesses and failure of rapport between the people and their so-called servants). What we need, therefore, is the creation of large bands of part-time semi-professional workers from among the community itself who would be close to the people, live with them, and in addition to promotive and preventive health services including those related to family planning, will also provide basic medical services needed in day-to-day common illnesses which account for about eighty per cent of all illnesses. It is to supplement them, and not for supplanting them, that we have to create a professional, highly competent, dedicated, readily accessible, and almost ubiquitous referral service to deal with the minority of complicated cases that need specialized treatment......

-- Srivastava Report, GOI, 1975.

Taking cognizance of the above situation and to improve health care services in rural areas, 18 years and 47 days after the launch of the Community Health Worker Scheme, the Government of Madhya Pradesh on 19 November, 1995 launched the Jan Swasthya Rakshak Scheme under the Integrated Rural Development Programme (IRDP) for unemployed rural youth to provide round the clock curative, preventive and promotive health services in every village of Madhya Pradesh.

Objectives of the Jan Swasthya Rakshak Scheme

- 1. To improve the health in rural areas, by providing a trained worker who can give first aid care and treat small illnesses scientifically, in the village itself. Efforts are to be made to have both males and females in this scheme.
- 2. To provide a trained worker in the village who can assist in the implementation of National Health Programmes and health schemes of the Government.

The Scheme has outlined a list of 24 functions for the Jan Swasthya Rakshak (Appendix - 4). These include provision of curative services and first aid care in the village itself, recognition of serious illnesses and epidemics and their immediate notification to health centres so as to provide optimum health care, providing assistance in the implementation of RCH services and other national programmes in the village, collecting health related information and maintaining registers.

	Type of Function	Number in Manual	Total	Percentage
1.	Preventive	1,2,16,18,20,21,22,24	8	33.33
2.	Promotive	3,7,8,9,10,11,16, 23	7	29.16
3.	Environment promotion	4	1	4.17
4.	Health Education	5,12,15.	3	12.50
5.	Health Statistics	6, 19	2	8.33
6.	Curative	13, 14, 17	3	12.50
то	TAL		24	100.00

TABLE 1 : Analysis of functions of JSR as mentioned in the JSR Manual

Of the 24 functions envisaged for a JSR, 8 are preventive, 7 promotive and 3 health education related. Only 3 of the 24 functions are curative in nature.

Besides the provision of health services to rural areas, by recommending that only unemployed, educated youth who belonged to families below the poverty line be chosen for training, the scheme hoped to provide an occupation to atleast some of them and thereby a means of livelihood. All financial assistance for training, including stipend, contingency and loans for setting

up the clinic are to come from the IRDP and the health department has to impart the training and provide all necessary technical assistance.

Community Health Worker / Guide / Volunteer

This scheme is very much in tune with what was recommended in 1974 by the Shrivastava Committee - - "the creation of large groups of part-time semi-professional workers, selected from amongst the community itself, who would be close to the people, live with them, provide preventive and promotive health services including family planning in addition to looking after common ailments". These were to be essentially self-employed people and therefore not a part of Government bureaucracy. The Rural Health Scheme announced by the MHFW, GOI to strengthen health care services in rural areas was an extension of the above concept. Under the scheme, every village or community with a population of 1000, had to select one representative who was willing to serve the community and enjoyed its confidence. The tasks expected of the community health workers were:

- immunisation of the new born and young children;
- distribution of nutritional supplements;
- * treatment of malaria and collection of blood samples; and
- elementary curative needs of the community.

The overall philosophy of the scheme was that the health work which was till then looked after largely by Government was for the first time to also rest in the hands of the people. The community health worker belonging to the same community would be accountable to them and they in turn would supervise his / her work.

The community health worker was not envisaged to be a full time health worker and was expected to perform community health work in his/her spare time for about 2-3 hours daily. During the period of training, the trainees were given a stipend of Rs. 200-00 per month for 3 months and a simple medicine kit. Once they commenced work they were given an honorarium of Rs. 50-00 per month and Rs. 600-00 worth of medicines per year.

The responsibility of the Government was limited to training and technical guidance. The philosophy of community involvement and participation in the provision of primary health services, also implied that the community would supplement the resources required for the continuation of this work and would completely takeover the programme at a subsequent period of time.

15

The scheme which was introduced on 2nd October, 1977 evoked wide public interest. While no one doubted the sincerity of the Government in providing health care to the rural masses, the programme came in for adverse criticism right from the outset. The Government was blamed for inadequate preparation, lack of pilot studies on feasibility especially in the light of heavy investment of public funds required for its implementation and for promoting quackery. In addition, community support remained minimal to nil and the envisaged possibility of the community taking over the programme was an impossible proposition under the circumstances.

Because of the above and various other reasons like non-replishnment of kits, non-payment of honorarium. etc., community health workers scheme which from the beginning had a poor chance to succeed never really took off. Unable to wind it up, due to various matters which are at present subjudice, the Government is now burdened with the recurrent costs for a "non-functional" scheme - the penalty of ill planning, hasty implementation and blind faith.

The present JSR scheme has tried to obviate some of the problems which plagued the old CHW Scheme. The scheme has issued clearcut guidelines on the selection process, training, examination, registration, functions of JSRs and code of conduct.

JSR Scheme versus CHW scheme

The objectives and activities of the JSR Scheme do have many commonalties with the Community Health Worker Scheme of 1977. But, there are some important differences. Important amongst these are :

- 1. increased duration of training six months (it was three months in the CHW Scheme);
- increased stipend from Rs.200-00 to Rs.500-00 per month during the training period with funds coming from TRYSEM (it was Rs.200/- in the CHW scheme and the funds were not from TRYSEM);
- 3. no monthly honorarium is to be paid to the JSRs. Instead, JSRs who successfully complete the course are to be given a registration certificate which will allow them to 'practise' in the village which nominated them for JSR training. Guidelines which state that they are to provide curative care only for illnesses mentioned in their training manual and for which they have been given training as well as the drugs they can use for treatment of these minor illnesses have been established. To assist in the establishment of their practise, JSRs who

successfully complete their course are eligible to obtain a loan with subsidy from IRDP under TRYSEM;

- 4. only those who have passed upto 10th standard are eligible for JSR training (CHW scheme permitted those with formal education upto 6th standard and above);
- 5. whenever qualifications and other criteria are similar, women are to be given preference over men in the selection process.

Criteria	CHW Scheme	JSR Scheme
Year	1977	1995
Training duration	3 months	6 months
Goal	one CHW/ 1000 population	one JSR / village
Eligibility	upto 6th Standard	upto 10th Standard
Stipend during training	Rs. 200 per month	Rs. 500 per month
Honoraria	Rs. 50 per month	Loan - subsidy
Practice	Informal	Certified
Content of manual (special)	 Mental Health Minor Ailment by Ayurveda/Yoga/Unani/ Siddha/Homeopathy/ Naturopathy/ Medicinal Plants (See Appendix 5) 	 Working with community Anatomy / Physiology Dengue/Filariasis STD/Blindness Patient examination

TABLE 2 : Comparison between CHW and JSR Schemes

Though on first impression, these changes appear to be minor, the scheme as now envisaged differs in 2 radical ways from the old CHW scheme. Not providing a monthly honorarium and allowing <u>market forces</u> to determine their income per se could push the priorities of JSRs to paid curative services over preventive and promotive services specially with the spectre of loan repayment looming over their heads. Secondly, under the present format of certification, the Government has no direct supervisory powers over the JSRs as they are not staff of the Health and Family Welfare department and the JSRs theoretically have the liberty to pursue their practise and curative care without having the compulsion of carrying out preventive and promotive services or assisting Government in the implementation of National Health Programmes as envisaged in the scheme.

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LIST OF SOME ³SKILLS JSRS CAN LEARN : LISTING BY ALPHABETICAL ORDER

Dr Shyam Ashtekar

	Diagnostic skills
1	Basic ANC check up-and risk factors in pregnancy
2	Body Mapping
3	BP measurement
4	Breath counting
5	Checking and grading undernutrition with growth charts
6	Checking anemia/pallor
7	Checking creps by auscultation
8	Checking dehydration in adult and babies
9	Checking edema
10	Checking for patch in mouth
11	Checking for signs snake bite : a) drooping b) gum bleed
12	Checking groin Armpit Nodes
13	Checking groin Lymph nodes
14	Checking jaundice in eyes
15	Checking jaundice in urine by froth test
16	Checking liver tenderness
17	Checking neck glands
18	Checking Neck rigidity
19	Checking rhonchi by auscultation
20	Checking skin sensation for leprosy
21	Checking tender nerves at six spots
22	Checking tenderness of frontal/maxillary sinuses
23	Checking testicles for site/swelling/tenderness
24	Checking throat and jugular nodes
25	Checking undernutrition with arm band strip
26	Checking urine retention or no- urine
27	Counting pulse at six sites

³ List not exhaustive,

28	Detecting fracture
29	Detecting injury/FB/ulcer on cornea
30	Detecting mature/immature cataract
31	Ear care in ASOM
32	Fever diagnosis
33	Headache diagnosis by simple tests
34	Identify carious teeth
35	Identifying snake as poisonous or non- poisonous
36	Light reflex
37	Locating illnesses to matrix of system-cause
38	Mapping GT organs on female pelvic model
39	Measuring temperature
40	P/V bimanual checking
41	P/V inspection
42	Percussing lung fields for solidification/fluid in chest
43	Tying splint for fractured limb
44	Use of basic diagnostic chart/table for Abdominal pain
45	Use of basic diagnostic chart/table for cough
46	Use of basic diagnostic chart/table for LM
	Healing skills
1	Acupressure 50 points
2	Ankle bandage for sprain
3	Basic wound management-cleaning, dressing
4	Clearing airway of newborn
5	Cutting and tying cord
6	Demonstration of condom use
7	Ear care in ASOM
8	First aid in snake bite- immobilization, pressure bandage
9	Hot sponging for urine retention
10	Inducing vomiting with salt water as first aid for poisoning
11	Massaging / primary physiotheray
12	Oil syringe for fecoliths
13	Preparing 10 herbal remedies from local resources
14	Preparing home fluid for rehydration

16	Puncturing and draining a boil with needle
	Steam inhalation
17	
18	Stopping bleeds by pressure/artery forceps
19	Tepid sponging of fevers
20	Treating minor phimosis with oil massage
21	Treating scorpion bite with burnt alum
22	Vaginal douche
23	Vaginal painting
24	Washing dog bite wounds with soap
	Other skills
1	Correct method of brushing teeth
2	Correct reading technique for IEC
3	Demonstration of soak pit construction
4	Disinfecting of water-at home or well
5	Disinfection of dressings, instruments
6	Explaining copper T on model
7	Explaining correct dosage scheduling
8	Handwash
9	Health education on five topics in school
10	Identify 25 medicinal herbs in the locality
11	Preparing drug labels in Hindi for kit
12	Preparing referral note to Primary Health Care
13	Preparing sanitary pads at home
14	Preparing supplementary feed for malnourished children
15	Record keeping
16	Taking blood film on slide
17	Taking sputum sample, fixing with heat
18	Use of slide show for IEC

12

LIST OF GENERIC MEDICINES RECOMMENDED FOR PRIMARY CARE WORKERS

List	Category	Generic Name of Medicine	Remarks
F	Anti Inflammatory,	Aspirin tablets ,also dispersible,	Pain killer, fever-reducing, anti- inflammatory and anti-clotting
S	anti-fever, pain killers	Ibuprofen tab & syrup	Pain killer, anti inflammatory
	(Non steroid)	Diclofenac	Do
F		Paracetamol	Relief of fever, pain
F	Anti-allergic	Chlorpheniramine tablets	Ffor itch, allergic skin rash etc
F	Anti Helminthic	Mebendazole/albendazole ,tab/syrup	Broad spectrum medicine for worms
S	agents	Praziquantel tab/syrup	Tapeworms
S		Diethyl-carbamazine tab, syrup	Filariasis
F	Anti bacterials	Amoxicillin oral	Broad spectrum
		Erythromycin	URT and LRT infections, pus
F		Furazolidine oral	Bacterial gut infections
S		Phenoxy-methyl-penicillin (oral)	URT bacterial infections, pyodermas
F		Trimethoprim- Sulfa-Oral	Broad Spectrum anti bacterial, LRTI,UTI
S		Doxycycline tab/cap	Some STDs, URTI
F	Anti-protozoal	Chloroquine ,oral	As in Malaria Control Programme
S		Primaquine tab	Do
S		Metronidazole tab/pessaries	Do
F		Tinidazole tab	Do
S	Anti anginal	Isobarbide	Anti-anginal
S	Skin medicines-	Miconazole	Fungal dermatoses
F	(External)	Whitfield ointment	Do
F		Gentian violet susp.	anti-infective
S		Neomycin+Bacitracin	Do
F		Providone Iodine	Do
F		Gamma BHC, Benzyl benzoate lotion	Scabies, louse
	Eye	Gentamicin & antibacterial drops	Anti-bacterial
F	applications	Tetracycline ointment	Do

F	Digestive	Magnesium/ Aluminium salts	Antacid
	System drugs	Famotidine	Stops acid secretion
S	-	Domepridone	Anti emetic
S	-	Promethazine/meclizine oral	Do
S	-	Dicyclomine	For colicky pain
	-	Loperamide	Anti-motility (adults only)
S		Magnesium Sulfate	Cathartic
		Isphagol	Bulk cathartic
S		Anti-Hemorrohidal ointment	Piles
F	1	Oral rehydration salts	Rehydration
F		Salbutamol oral/ inhalation	do, also as uterine relaxant
S	Anti-tussives	Codeine tab/linctus	To suppress dry cough
S	Vitamins &	Vit D	Rickets/Osteomalacia
F	Minerals	Vit A	Prevent/Treat def blindness
S		Vit B12	specific indications
S		Vit C	Scurvy
S		Calcium oral	calcium supplement
F		Ferrous salt oral (with folic acid)	Anti-anemic
S	Uterine stimulant	Methyl Ergometrine tab/inj	After third stage of labour, to minimize bleeding.
S	Local anaesthetic	Injection Xylocaine	Only for wound suturing & scorpion bite
S	Urinary Analgesic	Fenazo pyridine tab	In dysuric burning pain
F	Skin Disinfastanta	Chlorhexidine sol	External application
F	Disinfectants	Nitrofurantoin ointment/framycetin	Do
S		Hydrogen Peroxide	Do
S	Emergency	Adrenaline injection	To be used in shock
S	medicines	Steroid injection	Acute Allergic reactions
S		Anti-histamine inj (Diphenhydramine)	Acute Allergic reactions
S		Isobarbide	For anginaal pain
S		Pentazocine in	Pain killer
S		Nifedipine oral	High Blood pressure

COOPERATION ON NATIONAL & STATE HEALTH PROGRAMS⁴

- Dr Shyam Ashtekar

The JSR can implement the following components of NHPs

Potential Role of JSR
Depot holders: Cholorquin and primaquin
PBS
Control of mosquito breeding spots with help of GP
DOT program –detection, therapy
Condom.
OP holders,
Health education
Depot holders for ORT , antibiotics
Night smear,
DEC treatment
Detection of childhood vision defects,
cataracts,
Vit A depot holder
Primary eye care
Neonatal care, feeding advice
Promoting immunization,
IEC about child nutrition,
Treatment of ARI,
Care in diarrhea,
Malnutrition-prevention and care.

⁴ List can expand depending upon National and State Initiatives

Reproductive health/ Safe	Risk detection in pregnancy and childbirth,
Motherhood	
	distribution of iron and calcium, urine tests,
	Assisting in normal childbirth,
	Gynac check up,
	Control of STDs
National Leprosy control program	Detection/screening
National STD control program/	Condom distribution,
	Detection and treatment according to syndromic
	approach
National IDD control program	IEC about salt
School health program	Screening for important illnesses
	Health education-messages
Vital Registration	Keeping track of births and deaths

SUMMARY OF JSR CONSULTATIVE PROCESS AFTER THE FIELD STUDY

	Issues	Mohammad	Dhruv	Shashikant	Shyam	Abhay
Α	JSR	Continue,	Continue,	Halt, review, redesign	Put the scheme in a system	Scheme in present form is
	Scheme-	but with	work out IEC,	the scheme	framework,	generalising a failed model
	overall	prepare the	Incorporate PHC in the		redesign	therefore -
	impression	system for it	system		Integrate finely with the	Halt all new selection and
			prepare Clinical protocols		health system	training for review period
						Consultation with various
						agencies working in
						community health
						Completely review and
						redesign the scheme
A	System	Panchayat	Community regulated model	RGM itself should	Can think of a Nigam or	Collaborative model with
	framework	framework	necessary	evolve an HMO	НМО	community ownership, NGO/
	of the	is enough	Think of HMOs		Start controlling the quack	CBO involvement for local
	scheme	like GSS			sector	supervision and community
						anchoring processes, Govt.
						health system to give
						resources for training, work-
						linked honorarium, basic
						medicines and referral
						support, control of quacks

SUPPLEMENT TO THE REPORT OF CHCELL STUDY OF JSR SCHEME OF MADHYA PRADESH: September -December 2001

Α	JSR as	1	M/- 1	1		
			Work on contract with		On contract model, with NHP	See above for my suggestion
	social-		several organization: GP/		work on contract (see note	of model; may be called
	marketing		CBO - SHG, YG, TU, NGO,		in appendix)	'social partnership model'
	model:		PHC etc.		Each model has its own set	
					of requirements, Strengths,	2
					limits, weaknesses, BUT a	
			<i>a</i>		clear choice is necessary	я
A	Pace of the		Slow down, review,	slow down,	Slow down, look for quality	Pace should be decided by
	programme		redesign,		& depth of programme,	community willingness to
					evaluate, look at external	take up the scheme, not
					factors too	political compulsions
						In present scenario it means
						stopping the program for
	¢.					review and subsequently
						proceeding at a slower pace
	0					based on community
						response
A	JSR cell		Make a think tank from	Concur	Concur	should include
		9	within and outside the Govt			representatives of major
			health system, a cell on JSR			voluntary health networks in
			in the dept			the state

A	NGO Role	Training,	Community awareness	training and	HMO experiments (Try JSR	In the first phase there
		capacity	Designing/experimenting- a	monitoring	Extended RKS)	should be mandatory
		building in	HMO model run by GP, NGO,		NGO network on JSR	NGO/CBO involvement for
		JSR	Pvt Hosp		scheme	local supervision and
			Training participation:		Organizing/networking JRSs	community anchoring
			curriculum building,		House journal-CME	processes. Also role in
			designing training and as			community awareness
			resource person			building, capacity building
			The share of the second s			for community monitoring
В	Selection of	Let	Develop some technical	Combined Gramsabha	Recommend candidates thru	-GS meeting with observer
	JSRs	Gramsabha	criteria for selection	decision and health	GS	from health dept. / NGO;
		do it	health dept officer should	staff decision, rather	Entry test	minimum quorum of
		420.075	steer	than leave it to GS		villagers required
			Collector be involved			-Certification by GSS and
				· · · · ·		health dept. to ensure non-
		1				quack or 'non-resident

		_				Calest women in ell villages
В	Women	Either take	Purdah not deterrent	Lower educational	Select women in all villages,	Select women in all villages
-9	selection	AWW OR	problem, start the process to	requirements, ensure	if there is extra post in the	Lower edn. To 8 th / to
		the jsrs, do	overcome it	learning laearning	same village, take a man on	functional literacy in tribal
		not take	Involve DPAP or NGO (SHG	skills by ET	that	areas
		both in the	scheme) in selection process	Would prefer an all-	Lower ed condition to 8 th , let	Design special exam material
		same village	Bonus marks for women	women scheme	entry test decide the rest.	for less educated candidates
			candidates		Prepare books for entry test.	
			Bonus mark for unemployed		NHP money is essential,	
			nurses		village women make poor	
					PMPs	
В	JSR couple		Feasible, need to develop a		Who will piggyback-the wife	No concrete examples seen
			protocol on this vis a vis		or husband? Women should	
			entry test		lead, it will take care of the	
					man-selection. Worth trying	
				¥	at places.	
В	Old CHV	No scope	Encourage, put bonus marks	Entry test with bonus	Entry test with bonus marks	Not much scope
	selection	-	for them	marks (?)	(?)	
В	AWW as JSR	Can select	Encourage, put bonus marks	Will work nice	Involve the ICDS dept in the	May work well in some cases
		AWW, but	for them		decision, do time-study of	but evaluate the existing
		then do not			AWW and then decide	workload of AWWs and their
		take others			Only 5-10% AWWs are 10 th	willingness to do additional
		ithe same			educated (ref Dhar figures)	work
	6 C	village		т. Т	May not work without hon.	

В	Age	25-35	for favoring women,	35-40 is Ok	For new people to come, put	25 - 40 to favour married
			marriageable age+10 10		the lower limit at 20 yrs- to	women
			years (28 to 38 years)		40 to include the older ones	
					Put them to an ET	
В	Caste angle	select	School leaving certificate as	SC/ST/OBC should	Concur with Dhruv	SC/ST/OBC should get
		majority	SC ST documents	get preference in		preference in selection
		caste if	Bonus points in ET	selection (they can		
		Gramsabha		do honest work)		
		wants it-no				
		insistence				
		for				
	-	underprivile				
		ged castes				
В	Quack-entry	many	5-10% of trainees are	5-10% of trainees are	5-10% of trainees are	5-10% trainees are quacks,
	in selection		current quacks,	current quacks	current quacks, no need to	debar them as they
					eliminate, but rigorous after-	sabotage the basic idea
					control is necessary	

С	Training	Should be	Take problem solving	Enhance clinical	Redesign the manual	Redesign manual using other
	content	skill-based	approach	training		
	content	SKII-Dased		uaining	Split the course in two	existing material; more
			Redesign manual		Put skills and attitudes also	practical and clinical content;
			accordingly, simple problems			attitude forming by exposure
			in first Module like fever,			to NGOs / model JSRs; three
			cold, diarrhea, malaria,			level training (literate / 5-8
			scabies etc.			St. pass / High school ed.)
			Complex ones later e.g			
			malnutrition, pneumonia etc.			
С	Training	CHC with 4	criteria	Special institute/staff	Special training units	Special trainers from distt.
	venue	MOs	trainer-availability	at DH is preferred for	essential for concerted and	Trg. Centre should
			Availability of clinical	intensive course	committed training, Select	coordinate trg.; location part
			experience venue	/select CHC in the	model center (can be	in CHC and part in SC and
			The two venues can be	district	CHC/NGO) in each district,	village setting; exposure to
			different	For first course, CHC	conecntrate resources	NGO also; involve local
			DTU, CHCs, Nursing schools	with special trainer(s)		health NGOs in trg.
			NGOs as Training Centers,	Do it block by block		
			for social. IEC internship	Involve some NGOs		
			Pvt., Public, Trust Hospitals			
			for Clinical Internship			

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С	Method of	least	Least didactic	Educational aids/AV	Participatory,	Much more practical and in
	training	didactic	Lecture as concept	aids	AV aids,	village setting
			introducing/ info sharing		hands on training	
			Participatory method for			
			decision making and doing			
	-					
С	manual	ОК	Rework with changes in	Not seen thoroughly	See notes on manual	OK for technical content bu
			venues, trainees, curriculum,			lacking in attitudinal / socia
			content, methods in mind			issues; also many small
			contenty methods in mind			
С	BMO's role	Time too	Variables come good		T ime and the last	mistakes / gaps
C	DIVIO S TOIE		Variable; some good	Enroll help of women	Time constraint	They have no time or
		little	Entrust organizating	trainers, DTT	Orientation problem	orientation for actual trg.;
			training rather than just		Vested interests	the most can helpin
			training (as a principal and		Methods problem	organising
			as a tutor)			
С	CME	IEC	House Journal necessary	House journal	house journal,	Regular revision / refreshe
			specialty/advance training		periodic contact sessions	meetings + journal + villag
						supervisory visits by health
						staff
С	RFWTC role	Only TOT	Involve RFWTC for		Need to involve RFWTCs	Should be more in contact
	in training		curriculum setting,		down to filed level-training	with actual JSR trainings
			methodology and monitoring		and monitoring	

С	Exam	Not seen	Not seen	Too theoretical	Boyamp	Verytheorytical models
		not seen		25	Revamp	Very theoretical; need to
	papers		As afterthought, more	Increase MCQs	Include practical tests-	judge attitudes and test
			problem based questions		internal may be	clinical skills
			rather than information		Print papers clean	
			based			
С	Exam		Pre training Test		Conduct at district/regional	Part at dist. And part at
	process		Formative assessment		town	Subcentre in working setting
			Evaluative assessment		Fixed dates twice a year	
			Preferably as points or as		Skills-test mandatory	
			grades			
С	Other books	Let them	List recommended books		Improve the jsr manual	Make a JSR library at CHC
		use any	(Can staff sell its own		Prepare skills book/CD	and stock additional books
		book	books?)			Stop privatisation of JSR
			Prepare Problem based			manuals
			learning block-books			
			containing			8
			Curriculum, objectives,			
			schedules, topics, basic			
			information, learning			
			material, reference material,			
			exercises			

С	use of		CDs as a self-learning and		CDs-In training	Record maintenance and
	Infotech		self assessing process		interactive diagnosis	analysis at CHC level
					exercises	
					Records and MIS	
С	Role of		Involve Open University	Involve Open	Involve Open University	Involve health NGOs like MP
	other			University (Bhoj?) in	(Bhoj?) in distance	VHA; PSM depts
	institutions			distance	training/certification	
				training/certification	Involve innovative NGOs	
D	Drugs used	-	make it EDL based	Appended 40	Lists for course I and course	Three level (as above) - 10 /
			Prepare separate list for	medicines list	II. 20/40	20 / 40 drugs
			each module		Include other systems (see	
			Encourage home remedies in		book H&H)	*
			the first module:			
			herbal+acupressure			
			Add Other systems in basic			
			or advanced or specialist			
			training (Ayurved,			
			Homeopathy, Acupuncture,			
a			Yoga) as per the additional			
			time, skill and knowledge			
			required			

D	Drug Supply		JP should maintain a store	Concur with D	Publish approved list for	Basic drugs (sub centre kit)
			Experiment with financial		JSRs to begin with	to be supplied by PHC to
			systems incl. social		Develop LOCOST type stores	JSRs free;
			marketing of E D s thru'		at JP	Other drugs may be supplied
			community groups : co-			through LOCOST at JP
	6		operative, SHG, Y G s, W G s			depots
D	Inj /saline	Feel	Revamp the protocols, allow	No-stop	Protocols	No injectables to be allowed
		Helpless-	what Injectible are		Allow programme-required	as they are not warranted at
		how to stop	absolutely necessary e.g Inj.		inj (gentamycin) & ADR	this level.
		and how to	TT, or		treatment injections	Widespread awareness
		make it	Inj Adrenaline for snake bite,		Publish rate list	generation through GSS
		viable	Inj Cyclopam for colic		start IEC and	Take strict action against
		without that	Rates to be negotiated with		start action on quacks	JSR quackery and debar
			the GP, user group etc.		quietly now	those who persist.
			A campaign to be lead by			
			the JSRs to stop irrational			
			drugs incl inj. Like Inj			
			Lariago and Inj Taxim in			
			OPD/saline in OPD			
D	Ayurveda		Home remedies as basic I		Develop lists for jsrsabout	Similar three level list - focus
			module leading to Ayurved		40-50 medicines	on home remedies or simple
			in Basic II module and also		Training for preparing some	herbal remedies rather than
			as a advanced training		remedies at home	marketed preparations

E	Cost of care by JSR		Try innovative methods like FCC insurance work out rates for drug costs+services Co-pay the JSR for state/NHP linked services		Try FCC insurance at places Put price lists in the village Women JSRs can substantially bring down the rates , as they look for supplementary income not a full professional income, and more honest in dealings.	Combination of support from public health system + Panchayat managed FCC insurance; minimal fee at point of service
F	Honorarium for jsrs ¹	let GP/JP decide the level	NHP linked	NHP linked	NHP linked	 -Lack of regular support to JSR is a major reason for dropout and lack of accountability of JSRs -There are concretely hardly any marked funds in NHPs for village level activities. -JSR should be supported by public health system through Panchayat with proper monitoring of work (technical by PHC, social by villagers)

¹ All respondents were unanimous on this issue, except the RGM and Principal RFWTC Gwalior

F	Minimum	1000-1500	1500 plus pm ²	1500 pm upwards,	1500 pm upwards, from	JSR work is a part time
	income for	pm	8	from combined	combined sources-users and	activity so about 500 pm +
	surviving			sources-users and	NHP honorarium	some user fees may be
	JSRs			NHP honorarium		adequate
G	Community	GSS	Directed to protect users	Concur D	Concur D	Orientation of Gram Sabha
	control	framework	create administrative tools	2.		and vill. Health committee
			for GP control			can enable them to do this
						JSR honorarium should be
						linked to positive report from
•			÷			Gram Sabha

² Here the calculation is

Min wage for skilled labourer @ Rs 100 per day

Time reqd = 2 hours for clinical tasks, no of patients seen - treated or referred = 12

Therefore cost = 100/8*2 = 25 Therefore the JSR can charge Rs 2 to 3 per person as service charge

G	Community	IEC needs to be specified:	Ongoing DANIDA	Ongoing DANIDA work	Special material and process
	IEC	E.g. Train GSS to	work should help	should help,	for awareness generation is
		Recommend a JSR thru' a		Also prepare messages for	essential
		mock meeting OR		JSRs and for villagers.	Coscillar
		to inform PHC with a copy to		JSKS and for villagers.	
		CMHO about > 1 case of			
		malaria in a village			
		OR to carry out chlorination			
		of a drinking water source	-		
		OR to seek and keep			
		account financial resources			
		as a Gram RKS			
G	Legal issues	legal protection is necessary-	legal protection is	First issue a clear GR on use	Legal cover for self-village
		based on area practice and	necessary- based on	of remedies	based work, use of specified
		drug-use	area practice and	look for provisions for	drugs
			drug-use	certificate courses for jsrs	
				Work for a new FCC act to	
				use all system remedies	
G	Relicensing	Necessary	Necessary	Necessary every 3 years	Necessary and based on
					both technical performance
					and community feedback

			1			Constant and NULD related
Н	Linkages		As colleagues, to mobilize	NHP-linked support	Mainly NHP linked support,	Can give some NHP related
	with		community to uptake NHP		Prepare a simple recording -	support but should not use
	ANM/MPW		linked services of staff		& reporting system	JSR as errand boy; no
			Create pathbreaking			vertical relationship
			reporting system later to			
			expand it to all pvt			
			practitioners			
I	Clinic site	Let GP	Concur M, GP at least	GP space must be	Some public space is	Concur Shashikant
		provide	facilitate getting space for	available, but let	necessary to define the	
		space for jsr	the clinic	them work also from	practice and facilitate GP	
		clinic		home for odd hour	control	
				services		
I	Boards				Provide standard boards	'Gram Swasthya Kendra'
-					from dept	board specifying name of
						JSR; may be prepared by GP
						in standard format
I	Clinic		Work out simple userfriendly	Avoid paperwork-	Simple, standard, scannable,	Very simple, analysable and
_	records		relevant record-formats	overkill	small, MIS-friendly formats	only relevant records
1						

I	About	-	It has a good range of	Not satisfactory	Increase both depth and	Not at all satisfactory;
	clinical work		illnesses covered with		range—thru training	resembles quack practice
	jsrs are		treatment or referral incl.		/support	with just a few differences
	doing now		asthma, High BP, skin			like use of ORS; lot of
			infections, pneumonia in			overuse of drugs including
			children, migraine, acute			antibiotics and parenterals
			abdomen, difficult labor,			
1			burning micturition, incising			
			an abcess under local			
			anesthesia			
			It is not systematic: no			a.
			evidence based diagnosis			
		-	but based on experience.			
			Treatment based on 'my			
			guru taught us' rather than			
			rationally essential			
				3		
			It is filling the gap between			
			the clinical needs and its			
			services			
					N	
			To be steered with			
			protocols, CE and			
			supervision	· · · · · · · · · · · ·	2	

I	Clinic Model	~	Let HMO setup a clinic model		Develop a standard set, let RKS like bodies build the centers if and when possible. this will give some credence	~
					to the JSR as system	
I	System-		Let HMO decide : apron with	Not necessary	Give them Logos/ part of	Personal emblems to be
	identity		a a colored emblem ³		uniform (T shirts/Kameez)	avoided; let the JSR remain
						a part of the village and not
				5	Λ	a special being; however kit
						gives a work-related identity
J	Survival rate	10%	10%	10%	10%	<10%, varies somewhat
	Working					from area to area
	JSRs out of					
	trained					
J	What do you	-	Dismal right now but	Dismal	Is an opportunity to redesign	Only a miraculous change of
	feel about it		opportunity hopeful		the scheme	mindset among decision
			Several potentials : young			makers or major social
			JSRs;			movement can transform
			Nascent but widespread			this scheme
			model;			
			several players with strong			
			support from CM/RGM			

³ Please see a dummy logo for GP JSRs as JSRLogo1.gif

K	Funding	For experimenting &	For experimenting &	For experimenting &	Adequate funding is required
		developing JSR	developing JSR	developing JSR	at all levels; present funds
					for the scheme are grossly
			· · · · ·		inadequate
L	Area size (2000, ideally	2000, ideally	2000, ideally	Making the scheme purely
	to make the	let it be decided by GS/GP if	let it be decided by	let it be decided by GS/GP if	fee-based is neither
	scheme fee-	it can support the jsr	GS/GP if it can	it can support the jsr	desirable nor very feasible
	sustainable)	differently (like insurance)	support the jsr	differently (like insurance)	
			differently (like		
			insurance)		
L,	Village	Take villages as they ask &	Take villages as they	I Concur with S & D, make it	Concur with others; let
	selection	prepare for the scheme, Not	ask & prepare for the	a ongoing scheme, not the	villages take the initiative
		somehow roll all in the same	scheme, Not	fight to finish kind of scheme	
		batch	somehow roll all in		
			the same batch		

L	Links with	Standardize internship roles	Dangerous area, but need	Present danger of quack-like
	Other PMP	of JSR and the instts	for a pragmatic and	linkages is very high;
		Standardize institutional	systematic approach	primary linkage should be to
		criteria	Need to accredit/list	Govt. centres or charitable
		List such facilities	clinics/hospitals where they	centres only
		Decide a stipend to be paid	can officially intern,	
		by the instt for the labor	discourage quack influence	
		(The stipend offered as	(better to make DH facility	
		student may be contd.)	available)	
		GP. GenPhysician, &Co OR		
		trust hospitals, PHC, CHCs		
		and Civil Hosp, homeopathic,		
		ayurvedic, etc. can be		
		internship instt when these		
		skills are taught		
L	Social	Need to study in greater	Possible only if a regular	Basic preventive services are
	marketing of	depth, and in the light of	clinic space is available.	practically never sold by the
	preventive	social marketing done by the	list articles/services that the	public health system and
	services/goo	health dept itself	community can buy or the	should not be; they are a
	ds		JSR can sell (condoms,	part of basic social services
			nailcutters, etc)	to be available to all

SUPPLEMENT TO THE REPORT OF CHCELL STUDY OF JSR SCHEME OF MADHYA PRADESH: September -December 2001	
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	Prevntive	NHP,		1
-			NHP/SHP	JSRs can do some general
	programmes	Health Education incl.	Give them school health	and some village-specific
		School Health Education	programmes on some	activities with Panchayat
		Health Promotion activities	honorarium	honorarium
		like games, yoga, exercise		
L	Supervision	Service supervision/	Set up a special cell, under	Technical: public health
	Monitoring &	monitoring:	JSR cell, give contracts to	system
	Quality	HMO+GSS+NGO+RKS+RFW	NGOs for technical	Social: vill. Health committee
	Control	ТС	monitoring with help of SC	/ Gr. Sabha
		Technical	staff.	Support: NGO / CBO
		supervision/monitoring:	Prepare feedback system	
		HMO+PHC+NGO+RFWTC	Inform the villager/users	*
		Legal	about the process, about	
		supervision/monitoring:	his/her role	
		PHC+NGO		
М	Community	GSS/BIJSS/JJSS + PHC +	Involve NGOs thru JSR cell	
7	concerns	NGO should review it	in studying these aspects,	
			Involve sensitive women	
			officers. Share with	
			providers & users regularly.	

М	Complaint	Rep of NGO/CBO (women) +	Put a box in Grampanchayat
	Cell	DHO + MPO (women) + CF	& Janpad, JSR cell should
		Chaired by NGO/CBO and	keep files of press clippings.
		DHO alternatively every	
		three years	
		Should look into matters not	
		controlled by supervisors/	
		monitoring persons	

JSR-T RESPONSES TO QUESTIONNAIRES

	Methods used	Frequency	Category
1	Mannual Reading	53	theory
2	Practical	30	practical
3	Not yet(training yet to start)	26	Unclassifiable
4	Oral / lectures	24	theory
5	NR	33	Unclassifiable
6	PBS (practical)	21	practical
7	Theory (lecture?)	20	theory
8	Showing Patients	16	practical
9	Hospital Practical	15	practical
10	Exam	13	theory
11	Pictures	12	visual
12	Lab Practical	11	practical
13	Chart	9	visual
14	Dressing	8	practical
15	Post Mortem	8	practical
16	OPD Work	7	practical
17	Illness /Treatment	7	Unclassifiable
18	Discussion	6	participatory
19	Sanitation	6	practical
20	Group	5	participatory
21	Injection	4	practical
22	Medicine room /medicine	4	practical
23	Nothing	4	Unclassifiable
24	Field Work	3	practical
25	Black Board use	3	visual
26	Medical Treatment	3	Unclassifiable
27	ANC	2	practical
28	Experiment (?)	2	practical
29	Leprosy Clinic	2	practical
30	NHPs	2	practical
31	Physical Exam.	2	practical
32	Techniques (?)	2	practical
33	Ward Work	2	practical
34	Anatomy	2	theory
35	JSR Role	2	theory
36	Role	2	theory
37	Diagrams	2	visual
38	Sputum test	1	lab

39	About Tablets		practical
40	Body Mapping	1	practical
41	Dispensing	1	practical
42	Environment (?)	1	practical
43	History taking	1	practical
44	Immunisation sessions	1	practical
45	Patient Observation	1	practical
46	Records	1	practical
47	Registration	1	practical
48	Chitthi nikalna	1	practical
49	Explanied about Role	1	theory
50	Physiology	1	theory
51	Written (?)	1	theory
52	Demonstration	1	visual
53	video	1	visual
54	FP (?)	1	Unclassifiable
55	Gastro (?)	1	Unclassifiable
56	Health Science (?)	1	Unclassifiable
57	Malaria	1	Unclassifiable
58	Malnutrition	1	Unclassifiable
59	Many methods	1	Unclassifiable
	Grand total 59 items	395	
	Grand total 59 items Subjects covered in training	395 Freq	
1			
_	Subjects covered in training	Freq	
2	Subjects covered in training Immunisation	Freq 60	
2 3	Subjects covered in training Immunisation Malaria	Freq 60	
2 3 4	Subjects covered in training Immunisation Malaria Anatomy	Freq 60	
2 3 4 5	Subjects covered in training Immunisation Malaria Anatomy ANC	Freq 60 57 45 27	
2 3 4 5 6	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role	Freq 60 57 45 27 24	
2 3 4 5 6 7	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH	Freq 60 57 45 27 24 24 24	
2 3 4 5 6 7 8	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing	Freq 60 57 45 27 24 24 24 23	
2 3 4 5 6 7 8 9	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW	Freq 60 57 45 27 24 24 24 23 23	
1 2 3 4 5 6 7 8 9 10 11	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis	Freq 60 57 45 27 24 24 24 23 23 23 22	
2 3 4 5 6 7 8 9 10	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy	Freq 60 57 45 27 24 24 24 23 23 23 22 21	
2 3 4 5 6 7 8 9 10 11	Subjects covered in trainingImmunisationMalariaAnatomyANCJSR RoleMCHDressingFWGastroEnteritisLeprosyNot Yet	Freq 60 57 45 27 24 24 24 23 23 23 23 22 21 21	
2 3 4 5 6 7 8 9 10 11 12	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy Not Yet TB	Freq 60 57 45 27 24 24 24 23 23 23 23 23 21 21 21	
2 3 4 5 5 7 8 9 10 11 12 13 14	Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy Not Yet TB PBS	Freq 60 57 45 27 24 23 23 22 21 21 21 21 21 21 21 21 21 21	
2 3 4 5 6 7 8 9 10 11 12 13	Subjects covered in trainingImmunisationMalariaAnatomyANCJSR RoleMCHDressingFWGastroEnteritisLeprosyNot YetTBPBSBaby Care	Freq 60 57 45 27 24 24 24 23 23 23 23 23 21 21 21 21 21 21 21 21	

18	Mal Nutrition	10	
19	Diarrhoea	16	
		13	
20	WaterSafety	11	
21	Child Birth	10	
22	dignosis	10	
23	Physiology	10	
24	Registration	10	
25	ARI	9	
26	NR	9	
27	Skin	9	
28	Anatomy/Bones	8	
29	Chitthi	8	
30	ORS	8	
31	Infections	7	
32	Injection	7	
33	Typhoid	7	
34	NHP	6	
35	Nutrition	6	
36	OPD	6	
37	Anatomy/Muscle	5	
38	Heart	5	
39	Polio	5	
40	Anatomy/Head	4	
41	Dental	4	
42	Maleria	4	
43	Medicines	4	
44	Observing Patients	4	
45	Pulse Polio	4	
46	Tablets	4	
47	Womens Health		
48	Anatomy/Blood	4	
40	2).	3	
-1-2	Anemia	3	
50	Blindness	3	2
51	ENT	3	
52	Health	3	
53	Help Staff	3	
54	Obs/gyne	3	
55	Prevention	3	
56	STDS	3	
57	Vomitting & Lm	3	
58	Ayurvedic	2	

47

59	Coding(?)	2	
60	Cold Cough	2	
61	Eye	2	
62	Gramswasthya samiti	2	
63	Health/Edu	2	
64	High Risk	2	
65	IMR	2	
66	Jaundice	2	
67	Malnourished Women	2	
68	Medical Checkup	2	
69	Pharmacology	2	
70	Primary treatment	2	
71	Village Sanitation	2	
72	Whooping Cough	2	
73	Allopathic	1	
74	Anatomy/Skeleton	1	
75	Antibiotic	1	
76	Breathing	1	
77	Cataract	1	
78	Checkup	1	
79	Child Birth(risk)	1	
80	Cholera	1	
81	Code Of Conduct	1	
82	DPT		
83	Fever	1	
84	Fever Inj/Tab	1	
85	Field Work	1	
86	First Aid	1	
87	Health edu	1	
88	Health Pramotion	1	
89	Health/Edu.	1	
90	Homeopathic	1	
90	Illness causes	1	
91	Illness Treatment	. 1	
92	Leprosy & Naru	1	
93	Lungs	1	
94		1	
	Maleria PBS	1	
96	Malnutrition	1	
97	MCH FW	1	
98	Measales	1	
99	Pathology	1	

48

101 102	Practice of Medicine Responsibilities	1	
103	Safe motherhood	1	
104	Serving People	1	
105	Surgery	1	
106	Symptoms	1	
107	Tounge	1	
108	Village Safety	1	
109	Vital Registration	1	
110	Vitamin A	2	
111	Vitamines	1	
112	Wound Treatment	1	
	Gr total 112 list items	774	
	Opinion about training	Frq	
1	Good	49	
2	Little use	4	
3	NR	9	
4	ок	17	
5	Very good	122	
6	Very little use	3	
	Gr total	204	
	Interim Exam	Frq	
1	Not Yet	128	
	Oral	27	
3	Monthly & Tri monthly	13	
	NR	12	
	yes	6	
5	100		
	Oral & Written	6	
6			
6 7	Oral & Written	6	
6 7 8	Oral & Written Two tests	6	
6 7 8 9 10	Oral & Written Two tests Monthly About illnesses Tri monthly	6 4 4 2 1	
6 7 8 9 10	Oral & Written Two tests Monthly About illnesses	6 4 4 2 1 1	
6 7 8 9 10	Oral & Written Two tests Monthly About illnesses Tri monthly	6 4 4 2 1	
6 7 8 9 10	Oral & Written Two tests Monthly About illnesses Tri monthly question Bank	6 4 4 2 1 1	

3 3	Saline	29	
4 4	Antibiotic	21	
5 5	NA	12	
6 6	Pain killers	11	
7 7	Vomitting remedy	9	
8 8	Dihorrea medicines	9	
99	GastroE medicine	8	
10 10	Unreadable	6	
11 11	other+ More Medicines	6	
12 12	All Medicines	6	
13 13	TB Drugs	5	
14 14	Malaria medicine	4	
15	Abd. Pain remedy	4	
16	Tyiphoid medicine	3	
17	Reaction medicine	3	
18	X Ray /Plaster	2	
19	Vitamin	2	
20	Paracetomol	2	
21	No Mannual (so don't know)	2	
22	Like Doctors use	2	
23	Life Saving Medicines	2	
24	Jaundice Medicine	2	
25	Immunisation	2	
26	Cough medicine	2	
27	Cotrimoxazole	2	
28	Clomine Tab	2	
29	Ayurvedic medicines	2	
30	Top Antibiotic	1	
31	Temperature medicine	1	
32	Skin Illnesses medicine	1	
33	Safe Antibiotic	1	
34	PV Bleeding medicine	1	
35	Pulse(?)	1	
36	Plaster	1	
37	NR	1	
38	No Other	1	
39	No More	1	
40	Nimesulide	1	
41	Nil	1	
42	Mebendazole	1	
43	Laxative	1	

50

7	Metro Entro furran	-	1
8			1
9	NA		1
10	0 Not yet trained		3
11			32
12	2 ORS		12
13	B ORS / Fluids		30
14			1
15			1
16	ORS Medicines		28
17			1
18	ORS Referal		6
19			
20	ORS SSS Home fluids		3
21	ORS TAB		
22	ORS Home fluids Lomofen		1
23	ORS Home fluids SSS		
24	ORS Norflox Dygine		1
25	ORS Paracetamol B Plex		1
26	Pulse (checkig)		
27	Referral	1	
28	Reglan Home fluids ORS		
29	Saline Metro	1	
30	SSS	1	
31	SSS Home fluids	1	
32	SSS Metro	1	
33	SSS ORS	1	
34	SSS ORS Home fluids	1	
35	Tab ORS	2	
36	Tab SSS	1	
50	Total responses	1	
	- star responses	204	
	Fever diagnosis	Freq	
1	By Symptoms	1	
2	Check Hands	4	
3	Chills		
4	Chills Body Ache	1	
5	Chills Fever		
6	Chills headache	1	
7	Chills headache PBS	1	
8	Chills PBS	1	

9	Chills Pulse	1	
10	Chills Temperature	1	
11	Fever	1	
12	Fever Sweating	1	
13	Fever BP	1	
14	Fever Chills	1	
15	Fever Chills Symptoms	2	
16	Fever Chills etc	1	
17	Fever chills History	1	
18	Fever Chills PBS	1	
19	Fever headache	1	
20	Fever History	1	
21	Fever History Pulse Temp.	2	
22	Fever History symptoms	1	
23	Fever PBS	1	
24	Fever Pulse	1	
25	Fever Pulse Symptoms	2	
26	Hand Check up	1	
27	headache Bodyache	1	
28	HiistoryTemperature Pulse	2	
29	History	1	
30	History Symptoms	1	
31	History pulse	1	
32	NA	1	
33	Not yet trained	2	
34	NR	7	
35	PBS	1	
36	PBS Chills	1	
37	PBS Pulse	1	
38	PBS Temperature	1	
39	PBS-Eyes lips skin	1	
40	Pulse	2	
41	Pulse Fever Symptoms	2	
42	Pulse PBS	6	
43	Pulse Temperature	8	
44	Pulse Temperature Symptoms	5	
45	Pulse Temperature Symptoms	3	
46	PulseTounge eyes etc.	3	
47	Symptoms	4	
48	Symptoms PBS	4	
49	Temperature	8	

50	Temperature Checkup Saline	5	
51	Temperature chills	5	
52	Temperature History	6	
53	Temperature PBS	7	
54	Temperature Pulse	7	
55	Temperature Pulse Breathing	9	
56	Temperature Pulse Nails	12	
57	Temperature Pulse PBS	21	
58	Unreadable	34	
	Total	204	
	Malaria diagnosis	freq	
1		38	
1	Not yet taught	30	
2	PBS	23	
3	Fever Chills PBS		
4	NR + NA	19	
5	Fever chills + chiils fever	22	
6	Chills Fever PBS + chills PBS	15	
7	Chills PBS	12	
8	Chills	6	
9	Chills headache	4	
10	Chills Fever AD	3	
11	Symptoms PBS	2	
12	Fever chills symptoms	3	
13	Chills Fever headache	2	
14	Yellow Eyes	1	
15	Temperature PBS	1	
16	Temperature headache	1	
17	Symptoms PBS Pulse	1	
18	Pulse Fever AD	1	
19	PBS Fever	1	
20	Malaria Chills Fever AD	1	
21	History chills PBS	1	
22	Hand Checking	1	
23	Fever Pulse PBS	1	-
24	Fever Pain PBS	1	L
25	Fever headache chills	2	2
26	Fever chills headache PBS	1	L
27	Fever Chills referal	1	L
28	Fever Chills Pulse		L

29	Fever chills AD + Chills AD	1	
30	Fever AD PBS	1	
31	Fever AD headache	1	
32	Chills Weakness PBS	1	
33	Chills headache PBS	1	.*.
34	Chills headache fever AD	1	
35	Chills Fever Vomitting	1	
36	Chills Fever headache PBS	1	
	Total	203	
	Treatment of malaria	Freq	
1	NR	134	
2	Chloro T	37	
3	Malaria T	7	
4	Chloro T Para T	6	
5	Referral	4	
6	Chloro T Inj	3	
7	Not yet trained	2	
8	Tablets	1	-
9	PBS	1	
10	Paracetamol T	1	
11	History PBS	1	
12	Cold Sponging	1	
13	Clean Water	1	
14	Choloro T	1	
15	Chlorto T Para T	1	
16	Chloro T Referal	1	
17	Chloro T Prima T	1	
18	Water disposal	1	
	Total	204	
	How will you develop the jsr work	Freq	
1.	All Services	1	
2.	As a duty	1	
3.	As Good JSR	2	
4.	AS JSR	3	
5.	Clinic (run a clinic)	8	
6.	Clinic Health education	1	

7.	Comprehensive Health	1	
8.	Contacting Families	1	
9.	Field Treatment	1	
10.	FW Health Education	1	
11.	FW Health Promotion	1	
12.	FW and Prevention	1	
13.	Giving Medicines	1	
14.	Good Doctor	1	
15.	Good JSR	2	
16.	Good Work	2	
17.	Health Awareness Sanitation	1	
18.	Health checkup	1	
19.	Health Education	24	
20.	Health Education and Records	1	
21.	Health Education Treatment	3	
22.	Health Education Water Purification	1	
23.	Health Programs	1	
24.	Health Services	3	
25.	Ideal Village(making)	1	
26.	JSR (by being one)	17	
27.	Learn with a good doctor	10	
28.	Learn with a good doctor & Low Cost	3	
29.	Learn with PHC Doctor	1	
30.	Loan and FW	1	
31.	Low Cost Treatment	4	
32.	МСН	4	
33.	Medical Store (will run one)	2	
34.	Medical Treatment	26	
35.	Medical Treatment Health Education	1	
36.	Medical treatment MCH	1	
37.	Medical treatment referal	1	
38.	NA	12	
39.	NHP Information	1	
40.	NR	14	
41.	NY	1	
42.	Public Awareness	1	
43.	Sanitation	5	
44.	Sanitation Health Education	1	
45.	Sanitation Education	2	
46.	Sanitation FW	1	
47.	Serve People	14	

48.	Through GSS	2	
49.	Treatment Referal	1	
50.	Unique (?)	1	
51.	Unreadable	1	
52.	Village care	1	
53.	Water Safety	1	
54.	Win Trust	9	
55.	Womens' Health	1	
	Total	204	
-	Want an image of	Freq	
56.	JSR	63	
57.	Doctor	56	
58.	Good JSR	14	
59.	NR	14	
60.	JSR -doctor	8	
61.	Compounder	6	
62.	Lady Doctor	6	
63.	Serving People	5	
64.	Good Citizen		
65.	NA	3	
65. 66.	Serve people	3	
	Social worker	3	
67.		2	
68.	Honour (want honour)	2	
69.	Medical Treatement	1	
70.	A Small Doctor		
71.	As Good JSr	2	
72.	As Healer	1	
73.	Care for people	1	
74.	Citizen	1	
75.	Clinic	t	
76.	Doctor & Volunteer	1	
77.	Doctor-JSR		
78.	Family Doctor		
79.	First Contact Care		1
80.	Godess		1
81.	Healer		1
82.	Volunteer		1
83.	Well Wisher (of village)		1
	Total	204	4

	Dreams of the trainees	Freq	
84.	JSR	36	
85.	Health For All	27	
86.	Medical Treatment of all	19	
87.	Serve Village	13	
88.	Doctor (to become one)	11	
89.	NR	10	
90.	As Good JSR	8	
91.	Health Education	5	
92.	Good JSR	5	
93.	Better Health Services	5	
94.	Start a clinic	4	
95.	Prevention	4	
96.	Village Development	3	
97.	NA	3	
98.	Healthy Village	3	
99.	Govt. Help	3	
100.	Good Work	3	
101.	Good Treatment & Referal	3	
102.	Win trust	2	
103.	Serve People & family	2	
	Progress of self	2	
105.	Healthy People	2	
	Health Facility in village	2	
	Earn respect	2	
108.	Earn Money	2	
109. (Community Health	2	
	/illage Sanitation	1	
	Study	1	
	Right Referal & Good Rx	1	
	fore Knowledge & Honour	2	
114. N		1	
	ow Cost Treatment	1	
	ady Doctor (become one)		
	njections to Poor	1	
	mprovement of Village	1	
	ospital Term	1	
	onour & Income	1	
	elp People	1	
	ood Citizen	1	
	W & Healthy People	1	1

	Total	204
.31.	Better Health	1
130.	Development	1
129.	Do my duty	1
128.	Doctor(become) & Healthy People	1
127.	Earn as doctor	1
126.	Facility in Village	1
125.	For revision (for previous practice)	1
24.	Free Medicines Supply	1

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JSR-W RESPONSES TO QUESTIONNAIRES

Issue	Described
Total JSR-w	Results
	22
gender	all M
average age	29y
range of age of jsrW	21-46
education	10(1), 12th(14), Gr/PG(7)
working since	0-5 yrs, average 2.7 yrs
distance from work-village	0-1km(16), , ,
	2k(2)
	4k(1)
	9k(1)
	12+(2)
Selection	Selection by
	GP/GP&merit(13), ,
	GS/janpad (2)
	Gramsabha(3)
	sarpanch(1),
	other(1)
SCST	10 (non scst-12)
Role&COC	
6tasks listed	
Medical Treatement	12
Water Purification/BI powder dist	11
PBS/chloro T	9
Help NHPs	8
Sanitation	7
Referal	7
FW+oral pills	7
Immunisation/help in	6

Epidemic Info.	6
registration of VE	6
MCH	5
Help Health Staff	5
Health Education	4
Pulse Polio	3
Epedimic Control	2
5 Safesfor child birth	2
Tablet (giving tablets)	1
Serve People	1
ORS	1
	103
Any Code of Conduct	Yes (11), no/do not know(11)
Describe COC	
(most listed the tasks, not COC)	
Nutrition Edu.	1
NR	7
Medicines	1
Injection	1
Illnesses	1
Home visits-ANC	1
Help in Med. Camp	1
Help People	1
Health Services	1
Fever Dign.	1
Dressing	1
Child Birth	1
ANC-TT/ANC	2
Age of Marriage (awareness)	1
Advice Patients	1
	22
Time given everyday	
Whole day	1
half day	10
Morning evening	1
NR	10
Training issues	
First training venue	
СНС	5

РНС	14
Distric Hosp	1
NR	2
Second training venue	
Ay. Hosp.Bhopal	1
CHC Mazgawa	1
Morn.Even	1
SC Pindra	1
Sub Centre Raygaon	1
Victoriya Hosp.	1
DH Bhopal	1
training batch strength	range 7-75, average 22.5
Received book/manual	All except 2, all found it useful
Training techniques	Fr of mention
Lecture	10
Practical	7
Dressing	6
PBS	5
Pulse Polio	3
OPD+pt observation	3
Injection Room	3
Discussion	2
Syringe Wash	2
Immunisation	2
Registration	1
Compounder room	1
Saline	1
Sub Centre Work	1
Med.Training	1
experiment	1
Illneses(NR)	1
Subjects taught	Fr of mention
Water safety	5
Stitches	1
STDs	1
Sanitation	1

a

ווומו נפשנ	all respondants said yes-written tests
inal test	
	monthly/writtn/oral/practical
	Yes(22)-
Interim tests	Interim tests
- Sures	74
5 safes	2
Anatomy	3
ANC/Child Birth	1
ARI	1
Catract	2
Child Illnesses	1
Chloro T.	1
Diagnosis	2
Dressing	6
First Aid	2
EW	1
Gastro	1
Health Education	1
Home Remedies	1
Illnesses	1
Immunisation	2
Lab	1 3
Leprosy	1
	4
Medicines Medical Treatment	6
	2
NR	2
Observing Patients	1
Oral pills	1
ORS	2
parcha nikalna	1
pathya ayurveda	1
PBS	5
Physiology	1
Polio immunization	3
Prevention	1

Results of final test	17 P, 4 await Result (but practicing)	
Certificate	3 NR, 3 await, 14 have Cert	
Cert obtained at	PHC/CHC/DH/Janpad/ZP/ etc	
Other training	7 with a PMP, 1of them vaidya, 1 other had acupressure training	
Workof JSRs	For all monthing	
Time of work	Fr of mention	
8 hr	1	
12 (8to8)	1	
Morning	1 .	
Morning Even.	10	
Regular	1	
Whenever necessary	2	
NR	6	
	22	
Place of work		
At Home		
At Home & Clinic		
At Home & Clinic & Visits		
At Home Special Room		
clinic	8	
Out doors		
NR		
	2	
pts seen last month	range 0 to 8300.(3 NR),	
	averge 48 pts per month	
women pts last mo	3 to 100, average 14.6, 4 NR	
keeping pt register	13 not keeping, 7 keep, 3 NR	
main illnesses mentioned	Fr of mention	
Fever	18	
Diarrhoea	16	
Vomitting	16	
Malaria	13	
Boil	11	
Cough Cold	11	
Abdominal Pain	8	

ARI	8
Cold	7
Eye illnesses	7
Injury	6
Itch	5
cough	4
Gastro	4
Measeals	3
Headache	2
Headache& Bodyache	2
Mal nutrition	2
Scodpion Bite	2
Tootache	2
Asthma	1
Burns	1
Chills	1
Constipition/worms	2
Ear Pain	1
Joint pains	1
Leprosy	1
Mahamari	1
Minor Aliments	1
Pain	1
Seet?	1
skin illness	1
STD	1
Typhoid	1
Weakness	1
Total entires	163
Madiation (1411-	
Medicines/skills	
Listed drugs	Fr of mention
Para T	22
Chloro T	19
ORS	10
Cotrimoxazole	9
Avil	8
Dexa	5
Metro T	5
Analgin T.	4
СРМ	4

Adrak	2
Ay med & home Remedies	
NR Listed items 46	152
TinctureB	1
TC?	1
Spirit	1
Spasmolytic	1
Sinarest	1
Prima T.	1
Ointment	1
MVT.	1
Mebandazole T	1
I nj TT	1
Inj Oxy Tetra	1
Inj Genta	1
Inj Diclof	1
I nj Dexa	1
Genta	1
Combiflam	1
Cipro	1
Brufen	1
Beta dine	1
Antacid	1
Ampoxine	1
Amoxicillin	1
Terra cap	2
Gauze	2
Betnesol	2
B Plex	2
Savlon	3
Reglan	3
Chlorine T	3
Bleaching Powder	3
Antibiotic	3
Septran	4
Perinorm	4
Furadine	4
FA	

2	
Adrak+Tulsi	1
Ajvayan	2
Chavanprash	1
Chiryata	1
Cystone	1
Dal Water	3
Garlic	1
Gassex	1
Hadki	1
Hingushtak Churna	1
Kali Mirch	1
Kasamrut	1
Kharwadiya (khadirawati?)	3
LB Churna	1
Lime	1
Live 53	1
Loung	2
Lonug Oil	1
M2 Tone	1
Mustard Oil	1
Neem	1
ORS?Sponzing?	1
Panchasakar Churna	1
Rice Water	3
Shankhapushpi	1
Tapina Goli	1
Trifla	1
Tulsi	1
No/NR	7
listed items 23 incl ORS	45
Conditions& injections	
Condition/complaint	Injection used
AB Pain	Ana Forten
Allergy	Avil
ARI	Ampi
ARI	Genta+ decadron
ARI	Taxim +dexona
Boil	Genta+Diclof
Boil	Oxy Tetra
Cold ,Asthama	Dexa

Cold Fever -	Genta
Cold/Boil	Genta
Emergency	NR
Fever	Chloro
Fever	Dexa
Gastro	Reglan
Injury	Π
Itch	Evil
Maleria	Chloro
No.	No inj
NR	NR
On PMP Ad	unnamed
Pain	diclof
Scorpion Bite	CPM +Dexa
Vomitting	MET
SUMMARY	
users 5in(2), 4inj(2), 3inj(1), 2inj(1), I inj(3), 0 inj (7), 5 NR	
2 JSRs use it only for Scorpion bite (CPM Dexa)	
Two say they give it on PMP's advice	
	3
15 commonly used injections	
Ampi	
Ana Forten	
Avil	
Chloro	
Chloro	
CPM +Dexa	
Dexa	
Dexa	
Diclof	
Genta	
Genta	
Genta+ dexa	
Genta+Diclof	
MET/perinorm/reglan	
NR	
Oxy Tetra	
Taxim +dexona	

common sicuations for injections	
Abdominal Pain	
Allergy	
ARI	
Asthma	
Cold	
Boil	
Emergency	
Fever	
Injury	
Malaria	
Pain	
PMP advice	
Scorpion Bite	
Vomitting	
15 injectable are listed, Bplex does not find a mention	
Ampi	
Ana Forten	
Avil	
Chloro	
СРМ	
Dexa	
diclofenac	
Avil	
Genta	
Decadron	
MET	
Oxy Tetra	
Reglan	
Taxim	
Π	
condition for giving saline	Freq
By prescription of other PMP	1
can not drink	1
Dehydration	4
Emergency	1
Ex Dihhorea	1
Ex Vomm.	1
GastroEnteritis	3
Low BP	1

Common situations for injections

Do not give saline	9
NR	4
Dirrhoea	4
Heat (ayurvedic concept)	1
High fever	1
10/22 jsrs give saline, listed conditions 13,	
want to use medicine not mentioned in manual	
Other medicnes	fre of mention
Amox	2
Ampi.	1
Ampoxin	1
Cipro	2
Combiflam	1
Dexona	1
From Store	1
Genta	1
Metro	1
Mikacin	1
Nimesulide	1
No Other	10
NR	5
Pudinhara	1
Soframycine	1
taxim	1
Tetramycin	1
	32
want Info of these meds	Fr
Injection	6
saline	4
NR	7
No Other	2
Aciloc	1
AIDS Medicine	1
All	1
Ampoxi	1
Ampoxin& Other 7	1
Ayurvedic Compounds	1
Elderhit	1
For Abd. Pain	1

74

Homeopathy	1
Many	1
Netobion	1
Ranitine	1
Spasmolytic	1
Tablets	1
Taxim	1
tricort	
	1
	35
Skills emploed by jsrs	
	Fr
History taking	8
Pulse	8
BP	5
Stetho	5
Check up	4
Thermameter	4
PBS	3
Weight	3
Temperature	2
Toung Check up	2
Blood check	1
Eye & Nails	1
NR	2
Palpation	1
torch	1
vacc,currete	1
	51
(the idea of skill is not very clear, so confusing answers)	
want to learn more skills	
Injection	3
Stiches	3
All Illnesses	2
Dignoses	2
High Treatment	2
More Training	2
Saline	2
Accupressure	1
ARI	1
Ayurvedic	1

75

Doctor/Compounder skills	1
High Bp	
	1
Homeo	1
I & D abscess	1
Lab	1
Like Doctor	1
Medical Treatment	1
Medicines	1
NR	1
NR	1
Reki	1
Special Training	1
Sujog & Magnet	1
toothache (treatment)	1
Total	34
many options, so total (34) exceeds 22 w jsrs	
Clinical practices	
Treatment for Diarrhoea	Fr of mention
ORS	8
HF	3
ORS ,ParaT.Metro T	2
ORS HF	2
ORS HF Metro	2
ORS Metro	2
Anti D Tab.+ORS	1
ORS Furadine	1
SSS/ORS+Antibiotic	1
Total	22
Fever Dig	Fr
Fever chills	5
Chills Fever Symptoms PBS	1
Eye,toung,Pulse checkup	1
History Symptoms	1
History Temperature	1
Malaria?	
	1
NR	2
Pain Chills etc	1
PBS	1
Pulse PBS	1

Pulse temperature	1
Symptoms	1
Temperature/thermometer	2
Temperture,Eye weight,PBS	1
Touch	1
blanket-wrapped & Thermameter	1
Total	22
malaria diagnosis	
PBS	13
Fever chills PBS	3
Fever Chills Symptoms PBS	3
Fever Chills	1
Fever Sweating PBS	1
Fever chills	1
т	22
malaria action	
Chloro T.	7
Chloro T. Para T	2
Antibiotic + Para T.	1
Chloro T.	1
Chloro T.	1
Chloro T	1
Chloro T.	1
Chloro T	1
NR/not taught yet	7
Total	22
	2-30 range. Average 9.47, 5 NR
	PHC is the major backup for referral
Govt centers for referral	
РНС	11
NR	6
СНС	4
NR	1
	22
Ref-causes last month	Fr
Fever/high fever	10
Diahrroea	7
Malaria	4

Injury	4
Gastro	4
Vomitting	3
Fracture	3
Child Birth	3
ARI	3
Anemia	3
Snake Bite	2
Measeals	2
Cancer	2
ARI	2
Urine ret.	1
Unconscious	1
ТВ	1
Swollen Feet	1
skin illnesses	1
Poisioning	1
PBS (no slides)	1
Malnutrition	1
Immunisation	1
High BP	1
Headache	1
For saline?	1
For injection	1
Family welfare	1
Eye Problems	1
Ex Vomitting	1
cough cold	1
Cold Fever	1
Chronic fever	1
Bone Illnesses	1
Blood Spit	1
Appendicitis	1
Acute abdomen	1
Abdominal pain	1
Ref causes 39	76
39 causes, 76 incidents of referral tp PHC/CHC	
Income/financial	
Average fees earned	
No fees/don't pay	8

5 RS	5
NR	4
2 RS	1
7 Rs	1
10 Rs	1
15 Rs	1
NR	1
5 Rs	22
Range of fees earned	Freq
No fees	5
NR	3
5 to 10	3
5 to 20	2
2 to 5	2
2 to 10	2
5 to 5	1
10 to 40	1
10 to 15	1
1 to 5	1
1 to 2	1
	22
monthly income	Fr
0	7
500	4
100	2
200	2
300	2
NR	2
300	1
200	1
500	1
	10
Nonthly income, including non earners is 360,	22
w income excluding Non earners is 553Rs	
ncome-satisfaction	
lo	15
R	3
	3
es	1.3

Total	22	
Any Other work?		
NR	6	
No	5	ñ
farming	4	
half day	3	
NR	2	
Yes	1	
Farming & Bazar	1	
	22	
TRYSEM loan		
No loan	21	
yes-got it	1	
Lnkages/support	6	
Links with health personnel	Fr	
MPW/ANM	7	
MPW	3	
ANM/MPW?LHV	2	
None	2	
ANM	1	
Govt. Doctor	1	
MPW ANM Dai	1	
MPW/ANM/AWW	1	
MPW/AWW	1	
NR	1	
РНС	1	
PHC staff & PMP	1	
	22	
Contact with staff last month		
NR	9	
No	8	
MPW	2	
Immunisation	2	
Helped Staff	1	
	22	
3		
Actual Support from Village Staff	Fr	
NR	5	

No	5
Sub Center Staff	2
РНС	2
MPW/ANM	2
MPW/ANM/ Dai	
Compounder	1
ANM/MPW/LHV	1
ANM & CHC Staff	1
	1
ANM	1
All	1
	22
PHC/CHC Meeting attended by /called for JSR	Fr
No Meeting	5
NR	5
4 meetings	4
Yes	3
2 meetings	2
Monthly once	2
5 meetings so far	1
	22
Subject in Meeting	Fr
No subject	7
NR	5
Malaria Pneumonia, bleeching powder	3
FW	2
Dihorrea/ARI/Blindness/Meseals	1
JS Abhiyan + Child Nutrition	1
Malaria & Gastro	1
Nutrition, Dihorrea, MCH	1
Seasonal illnesses	1
	22
TA/DA for Meeting	
NR	10
No	12
	22
	22
Material Supplied at Meeting	Fr of monting
VR	Fr of mention
	11

2 1 22
22
11
3
1
1
1
1
1
1
1
1
22
Fr
12
6
3
1
22
Fr
12
6
3
1
22
Fr
17
2
2
1
22
7
6

NR	3	
Good (?)	1	
Desired but none	1	
BY PHC Compounder	1	
BY BMO &BEE	1	
Yes, by PHC staff	1	
SC Staff	1	_
Total	22	
PHC-help?		
NR	7	
No Cooperation	3	
NR	2	
Yes-treatment Edu.	1	
Yes-ORS,Op, Chloro T-supply	1	
Yes-OP ORS, Bleeching Powder-supply	1	
Yes Many ways	1	
Medicines (they support)	1	
In Emergency (they support)	1	
In difficulties (they support)	1	
Guidence (they give)	1	
Govt. Doctor & Ward Boy helpful	1	
Desired	1	
	22	
		6
Suggestions for PHC support	FR	_
NR	. 17	
Contact will Help	2	
Many ways for help	1	
Patient treatment, Observation (training)	1	
Vant Help	1	
	22	
/illage/GSS		
any GSS? (members)	Fr	
(es (7)	6	
R	4	
es(12)	3	
es (8)		
es (6)	2	
es (15)		

Yes	1
No Co op.	1
No	1
No	1
Don't Know	1
	22
GSS met & date	Fr
NR	10
No	4
twice	2
Last month	2
No Meetings	1
Last Yr. 5 times	1
Last Year	1
Yes-20 july	1
-	22
Opinion-about GSS	
NR	8
We should Help & Inform GSS	2
Special Discussion?	2
GSS Checks reg./ has good opinion	1
GP is still developing GSS	1
GSS cooperates	1
GSS praises our work	1
Health Edu	1
Helpful	1
I am Health Secretary	1
I Learn from GSS	1
Like JSR	1
Not existing-Want GSS	1
Not existing want GSS	22
GP/GS Discussion	
Yes (some discussion)	7
No discussion	4
NR	3
responsibility of JSR	3
Discussed about My work	1
Good Work-Honour me	1

Health for All	1
OK Work	1
worried about?	1
	22
IssuesJSR raised in GP?	
NR	5
About Health	3
Sanitation & Water Safety	3
Health	2
Demand SC in village	1
About Medicine Cost	1
Hon & Loan	1
Maleria + Gastro	1
Medical Treatment	1
No issue	1
Payment	1
Sanitation FW	1
Yes-FW & Age of Marriage	1
	22
Your efforts for Communtiy health?	
GSS meeting	7
Health/Edu.	2
Sanitation	2
	2
Demand SC in village	1
Give me a chance in Med. Camp	1
Hand Pump Improvement	1
Help MPW	1
No effort	1
I will work with regularity	1
Sanitation, Health Edu.	1
Water Purification	1
Water Safety & ORS	1
	22
and the second	
Do all strata use JSR services? Yes Yes but limited	12

NR	2
Few	1 .
No	1
No - No Medicines	1
No-Many PMPs in village	1
Only Poor	1
	22
Suggestions	
Is Current income enough?	
Not enough	13
NR	3
No-Hon. is necessary	1
No . must be improved	1
No Benefit	1
No Income	1
ОК	1
yes-enough	1
	22
Suggestions for income	
NR	7
Hon	5
Hon.1000	3
Better training & Equipment	1
Hon Or Loan	1
Hon.500/-	1
Monthly Payment	1
Salary	1
Salary & Medicine	1
Salary & Permission to practice	1
	22
Problems (From 4 options)	
No Money/capital	5
No Kit	4
Lack of Medicines	7
No problem	3
No Equipment	3
No Permission for Inj/Saline	2
No Stationery	2
	_

Medicine shortage	2
Blind Faith of people	1
Can not buy Medicine	1
Can not Prevent	1
Dignostic Difficulties	1
Inadequate Training	1
No Fees	1
No Hon	1
No Income	1
No Injection	1
No Injection - No Patient	1
No Medicines from PHC	1
No Money-No Medicine	1
No releif from PHC Mediciens	1
Panchayat doesn't support	1
People don't inform	1
People don't Trust	1
People uncooperative	1
PHC Doesn't support	1
PMP threatens	1
Time	1
Udhari	1
	1
	51
	51
Suggestions of jsrs(4 slots)	51
Suggestions of jsrs(4 slots) NR	
NR	6
NR More Training	6 6
NR More Training Medicine Supply/tablet	6 6 5
NR More Training	6 6 5 4
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room	6 6 5 4 3
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit	6 6 5 4 3 3
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/-	6 6 5 4 3 3 2
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment	6 6 5 4 3 3
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon.	6 6 5 4 3 2 2 2 2
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline	6 6 5 4 3 3 2 2 2
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting	6 6 5 4 3 2 2 2 2 1
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training	6 6 5 4 3 2 2 2 2 1 1 1
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training 500 Hon.	6 6 5 4 3 2 2 2 2 1 1 1 1
NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training 500 Hon. call me in Med. Camp	6 6 5 4 3 2 2 2 2 1 1 1

	58	
Sulabh Shauchalaya	1	
Stationery	1	
Some Payment	1	
Public Notice	1	
PHC Help	1	
Panchayat Help	1	
Officers should inform people	1	
Medicine+equip	1	
Loan	1	
Link with DH	1	
Latrines	. 1	
Kit Box	1	
Injection	1	
Inform.people	1	
inform sarpanch	1	
Hon.& Higher Training	1	
Hon 500/-	1	