A REVIEW AND CONSULTATION REPORT ON

HT-35

JANA SWASTHYA RAKSHAK YOJANA

OF MADHYA PRADESH

PART 2 THE SUPPLENENT REPORT

JULY -- NOVEMBER 2001

COMMUNITY HEALTH CELL TEAM BANGLORE

SUPPORTED BY DFID, NEW DELHI

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POSSIBILITES WITH 'PRIMARY CARE' MODELS

- Dr Shyam Ashtekar

| | | (A) PLANNER'S | | |
|----------------------------|-------------------------|---|---|---|
| | | Usual Possibilities ¹ with staff model | Planners can manage ² with a combined model | What happens with PMP model |
| Selection | Gender: men or women | Men or women depending upon policy. Women tend to take even small pay jobs. | Mixed-alternate village/both man and women in each village/couple | Men mostly |
| - | Age | late teens/early twenty candidates hunting for Govt. jobs | Post-twenty-five candidates, other health cadres | Generally post 25 |
| | Education | Age strata will decide entries, | | Need twenty + for respectable earning |
| - | (caste) | Any | Any is possibleon criteria | Generally upper and middle. |
| Attitudes of candidates | Work motivation | Declines with tenure, upward mobility if any. | Depends upon candidates/returns/ work satisfaction | Monetary gains are the deciding factors for attitudes. |
| | Learning | Generally programme-related. Little motivation of their own. | Combining self-interest plus programme interests. | * |
| | Communicati on | More with administration, less with people/users | Possible to ensure with both administration and users | Only client-bound |
| Candidate locality | | From anywhere | Generally from locality | Usually from outside |
| Distribution | | All, even hamlets, depending upon available funds and pattern | Not so evenly spread— small hamlets can be attached though. Sustainability is prime concern. May not survive less than 2000 without contract payments. | Only big villages, cluster-centers. Can not survive on small population-below 5000 Overcrowding can pose serious problems. |
| Training | Initial course | Can begin small, stepladder | Qualifying necessary, CME can be done | Initial crash course, little CME later |
| Monitoring | Social aspects | Poor control | Feasible- | Poor control |
| | Technical aspects | Theoretically possible | Possible- programme wise | Poor control |
| Medicine supply | | Govt PHC/CHC | Govt for NHPs, from market for other needs. | Market, Medical Reps |

¹ Assumes appointment of one primary care worker I each village.

² Assumes provision of facility on village showing some preparedness, proper candidates etc

| Healing systems | | Generally allopathic | Can increase choices with better training and public education | Generally allopathic |
|----------------------------------|---------------------|--|---|---|
| Preventives | Overall | Programme-specific | Programme-specific, but expandable | No interest (actually sickness-interest) |
| | NHPs | NHPs on priority | NHP on contract | Poor compliance for NHPs |
| Controls | | 'almost Regimented' | Semi-control | No control |
| Controls Rational | | protocol-driven/ | Possible with standard | Poor |
| therapeutic s | | narrow | lists and rates. | |
| Program durability | | Yes and No | Can be stable | Generally stable, though with some flux. Increasing competition can destabilize PRMPs |
| Attrition | | Negligible | Can be kept at moderate, | Negligible |
| System linkages | | In built | Need to be designed and administered | Difficult & tenuous always abhorred. |
| Costs | To the Govt | High | Medium | Low-nil |
| COSLS | to the consumers | Low or nil | Medium to both | Highest |
| Payment modes | | Salaries/honoraria/pe nsions | Combined: user paid at prescribed rates+ contract payment for NHP/State programmes | User fees |
| Financial Sources | | Taxation/grants to local bodies | User-fees or insurance plus programme grants | Fees or may be insurance at later stage. |
| Venue for work | | Formal center necessary | Former center desired, but interim arrangements possible | Private room in bazaar lanes essential. |
| Legal status for providers | 5 | Easy-with Govt notification | Possible to work out | 'Do not care", generally some cover is available. |
| 'Couple' | - | Not possible | Possible, as payment is on contract for tasks/services | Unlikely, except whe both husband and wife are practicing. |
| | | (B) PROVIDE | R CONCERNS | |
| Basic needs | 5 | Mandatory- housing/food/transpo rt/security/ | Some costs are less | High, ever increasing |
| Incentives | 3 | Felt as 'always meager' | Always eager | Not valued. |
| Income | | Fixed-effort or no effort | Adjusted to services and tasks | 'Rewarding' |
| Self worth/pub c image | li | Unduly low, tormented | Can live respectfully and socially useful career. | |
| Learning | | Limited to directives | Can be woven into the programme. | Limited to sales promotion |

| belonging | To Govt system | Both | To professional guild |
|--------------|-------------------------|---------------------------|------------------------|
| (sense of) | To Gove system | both | and user community |
| Professional | fair, because of | In between, banks | Ever searching for |
| security/sta | unionization | somewhat on Govt | better position |
| bility | | policy | |
| Upward | Limited, (a neglected | Limited to locality, but | More equipment, |
| Mobility | issue in India) | skills can be improved. | facility upgrading. |
| | (C)COMMUNIT | Y CONCERNS | |
| Healing: | Only limited, may not | Good healing + | satisfying it must be, |
| (Medical | satisfy, may or may | satisfaction mandatory | (but may or may not |
| needs) | not heal | for survival | heal) |
| Access | Time bound, | Ensuring good access is | Time-elastic, but |
| | programme-linked, | precondition | often distant. So |
| 10-10 | not dependable | | access is limited |
| Economical | may be free, if not | Can save access costs | High costs, and also |
| | doing private practice | and needless | hidden costs |
| | | medication | |
| Friendly? | Depends upon the | Professional | Professional |
| | person | requirement. | requirement. |
| Lasting? | transfers, and visiting | Can be | Generally |
| | nature makes it look | | |
| | less like lasting | | |
| dependable | Not really-because of | | Generally dependable |
| | various factors | | and accountable |
| User control | Poor, works through | Can be fairly controlled. | Poor control on |
| | long politico- | | quality of care |
| A | administrative links. | | |

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JSR EVALUATION I (JULY-DECEMBER 1997) : A FOLLOW UP

Dr Ravi Narayan, CH Cell

THE JSR Scheme : Context

"Another major step towards community-centring of primary health was through initiating the Jan Swastya Rakshak scheme discussed earlier. The much needed gap in rural health care in Madhya Pradesh could only be bridged by unconventional methods like creating a paramedic or barefoot doctor in every village. The scheme has resulted in creating over 20,000 such rural health practitioners who could become effective outreach agents of the government health system. The scheme is premised on community support to these Jan Swastya Rakshaks who will be paid for their services. A mid-course evaluation of the scheme revealed poor ownership of the scheme by the Public Health system which has historically been suspicious of rural health practitioners. Efforts are currently underway to integrate it fully within the system".

"The real challenge in Madhya Pradesh today appears to be to move to a horizontal management of health care delivery as against management of vertical programmes based on national and state level prioritisation. The experience of the two Missions on Health in Madhya Pradesh as well as of the Rogi Kalyan Samiti and Jan Swastya Rakshak point to the need to involve civil society more effectively in the management of health and utilise the opportunities created through decentralised governance of panchayat raj. Issues of public helth being inter-sectoral and requiring societal mobilisation for efficient delivery, the challenge today is for policy reorientation to put the public health system on its head and start planning from below. Problem mapping exercises that can engage community leadership can generate awareness on an unprecedented scale. Networking with other sectoral departments that impinge on health, like water supply, sanitation or rural development could lead to dramatic improvements in health delivery"

Source : The Madhya Pradesh Human Development Report, 1998.

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| | JSR REVIEW I (1997 RECOMMENDTIONS | FOLLOW UP ASSESSMENT REVIEW II (2001) |
|--|---|--|
| 1. Objectives | Further clarification of job responsibilities, functions and functional linkages. | Revised manual has more clarity on job responsibility and functions but not on functional linkages with the health and PRI system. |
| t | 2. JSR should be a resource person under Panchayat supervision. | 2. This linkage post-training is still ambiguous |
| 2. Administration | For better coordination and streamlining the programme should be located in Health department | Has now become part of a new Rajiv Gandhi Mission – SJGYS with greater involvement of Health department in training and district level |
| | There should be a Project Committee to organise scheme with representations of all related sectors. | No JSR Scheme think-tank as yet though the SJGYS – Governing body and executive committee may play that role. |
| and the second s | Every effort to select more female candidates. | Efforts to select female candidates are ongoing but very inadequate. |
| 3. Selection | Widescale and effective publicity at community level. | Some efforts but still very inadequate and not innovative. Must be in campaign mode. |
| | Reduce education limit for females especially in tribal regions to enhance selection. | Some reductions done and Anganwadi workers also included. But much more efforts required. |
| | Develop linkages with all sectors | No formal linkages developed at |
| 4. Linkages | (intra and inter sectoral) at village and other levels. | any level. Needs further clarity on linkages. |

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| | funds for smooth functioning of | be looked into in ongoing |
| | scheme | programme. |
| | Use appropriate, effective local | No communication strategy |
| | media at all levels | evident at any level except |
| | ✤ Village | regular and detailed Government |
| 6. Communication | Panchayat | Orders. Needs clarity and |
| | Taluk | creativity to enhance this |
| | ✤ District | dimension for success of |
| | Inter and intra departmental | programme. |
| | 1. Venues should be suitable for | 1. PHC & CHC comprise 3/4th of |
| | problem identification and | venues. District hospital in |
| | solving, community experience | Bhopal and Government Nursing |
| | | College in Jabalpur also used |
| | 2. Training should move from | 2. Training is mostly lectures or |
| | content orientation to process | manual reading. Some field visits |
| | orientation and use integrated | and lots of injection room |
| | problem based approaches | postings. Audio visual methods |
| | prosiem bused approaches | or 'problem solving' hardly used. |
| | 3. Training manual to be re- | 3. Many of the lacunae pointed out |
| | written - various lacunae | have been introduced into |
| 7. Training | pointed out | |
| | pointed out | |
| | | protocols (Many cheap |
| | | alternatives with irrational options |
| | 4 Decides a freehanger | available) |
| | 4. Regular refresher courses and | 4. No. Process of continuing |
| | continuing education through | education or even |
| | district learning modules. | supervisory contact after |
| | | training. |
| | 5. Supportive facilities for greater | 5. Some efforts made including |
| | female participation. | anganwadi centres. But not |
| | | enough. |
| 8. Criteria for | Recertification on a periodic basis | No policy for recertification yet in |
| certification | contingent on defined criterias | place. Needs urgent attention. |
| | should be made mandatory. | |

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| | 1. Technical supportive 1. No policy for SME yet in |
|------------------|---|
| | supervision linked to health place. Role or link to PHCs or |
| | training / primary health training centre inadequately |
| X | centres must be built in even if addressed . |
| 9. Supervision / | JSR is under PRI. |
| Monitoring / | 2. Quantitative and Qualitative 2. No plan to measure process |
| Evaluation (SME) | indicators to measure process and impact in place. The |
| | and impact to be collected in concept of 'free standing JSR' |
| | collaboration with panchayats has confused issue of |
| | and PHCs. accountability of those who |
| | train and position them. |
| | 1. Examination to be handed 1. Examination conducted by health |
| | over to independent department once a year and may |
| | professional body – NGO happen any time. |
| | trainer, medical college, etc. |
| | 2. Examination should assess 2. Consists only of a written paper |
| 10. Examinations | process (practical skills) and requiring 50% marks to pass. No |
| | knowledge by judicious mix of practical test or problems / case |
| | short answers, case studies, studies cyclostyled papers often |
| | MCQs, etc. unreadable. |
| | 3. Short courses for those who 3. No such process or provision |
| | fail exam – first time. thought off. |
| | Core project team to train No core project team as yet. |
| | trainers, monitor the JSRs in No think tank – so none of the |
| 11. Core Project | |
| - | from JSR, community and PHC ongoing. Now as part of new |
| Team | |
| | and continuously innovate and Rajiv Gandhi Mission, it may |
| | improve scheme. be possible in future. |
| | Core group supported by No core project team – so no |
| 12 Door Support | network of peer group of peer network operationalised |
| 12. Peer Support | trainers in northern Hindi belt. even though there is great |
| | potential for this. |
| | |

Source : JSR Review I – 1997, JSR Review II, July-November 2001 (Draft).

Comment :

A comparison with the recommendations of the last review show that only some of the recommendations regarding training, selection, logistic support were accepted. Most of the others which had important policy implications and would have greatly improved, structure, framework, operational success sustainability and quality were ignored (see highlighted in table above). Hence the distortions, deviations seen in the present review are not accidental but by default. However, even at this stage, with a new mission emphasis the process can be improved and successfully operationalised.

JSR & MP : A BIMARU INNOVATION

Dr Ravi Narayan

BACKGROUND

"The 'Jan Swasthya Rakshak' scheme launched by the Government of Madhya Pradesh in 1995, is a significant effort aimed at bridging the wide gaps and disparities in health and human development in the state. It is especially significant because since the development of the concept of the disadvantaged BIMARU region in planning circles in India (comprising Bihar, Madhya Pradesh, Rajasthan and Uttar Pradesh) there has been a growing concern, that these states need some radical and innovative strategies to make health care a reality for the large numbers of marginalised and socially disadvantaged sections of society, who are presently not reached by the existing services.

Madhya Pradesh with the largest land mass amongst Indian states presents a fascinating hue of cultural and geographical diversity. A total of 71,256 villages with varying population are scattered over this region and 76.82% of the State's population is rural-based. The State is divided into five regions, each with its own different characteristics. To provide "Health Care for All by 2000 AD" in such a situation is a daunting task indeed. There continues to exist large unmet felt need for health services. As in rest of India, rural health care is a perpetual problem. Notwithstanding the vast network of Block and Sector PHCs and subcentres, a large percentage of rural population is unable to obtain comprehensive health care. A comparison of rural and urban birth rates (rural and urban) crude death rates (rural and urban) and Infant Mortality rates reveals the extent of health problems and needs lying unfulfilled specially in rural areas. The above figures mask the wide inter-district variation, which also exist.

Where most villages do not have an all season approach road, where many rural area posts still go unfilled because of reluctance of trained manpower to settle down in rural areas and where facilities are more or less non-existent, even an ordinary curable illness undertakes a sinister complexion and often ends in a severe complication or, even death. Very often the cures required are simple and one which a trained and competent health worker can provide in the village itself. For those illnesses that are truly serious, early identification and timely referral by such a village based worker can make all the difference between an early recovery or chronic illness and / or death...." (JSR Review, 1997)

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The Village Based Health Workers – A policy challenge

"The idea of village based health workers and the involvement of the community in their selection, support and supervision is not new. There have been governmental and non governmental initiatives in this area and to contextualise the JSR Review undertaken by us, we include a short background overview of these efforts.

Policy initiatives

The Bhore Committee report (1946) which formed the blueprint of post independence - health care service development, had suggested the formation of village health committees and voluntary health workers who needed suitable training. In 1975, the Srivastava report, 30 years later suggested the utilization of part time, semi professional workers from the community who could be trained in the management of common ailments and in basic preventive and promotive services. The fourth Chapter of the report entitled "Health Services and Personnel in the Community" is an excellent concept paper on the significance of community based semi professional health workers.

A few years later the ICSSR/ICMR Health for All study group (1981) reiterated once again the need for Community Health volunteers with 'special skills', ready availability, who see health work not as a 'job' but as a social function.

Finally, the National Health Policy (1982) included a policy statement on 'Health volunteers selected by communities and enjoying their confidence and to whom certain skills, knowledge and use of technology could be transferred'.

<u>CHW - THE INDIAN EXPERIENCE (GOI)</u>

In 1977, the Janata Government launched the Community Health Worker (CHW) scheme, which focussed on CHWs selected by the community, having 6th standard education, and trained informally in the PHCs for 3 months. They were paid a stipend during training and an honoraria

of Rs. 50/- per month after the training, when they began work. Further details and a comparison with JSR scheme is provided elsewhere in the report.

The CHW scheme was a massive operation and was subject to some mid course reviews which identified problems including the lack of adequate preparation; the lack of pilot or feasibility studies; the reduced support of the community; the inability of the community to takeover the scheme; the non-payment of honoraria and the non replenishment of kit boxes; the lack of professional enthusiasm with the challenge of the scheme at all levels; the predominant selection of males as CHW and their subsequent cooption by the system and finally the problem of the whole scheme becoming a subjudice matter due to litigation by CHWs about enhancement of their honorarium, thus becoming non functional!

CHW - the Indian NGO experience

Prior to 1977 and also after it, many Community Health projects in the voluntary / non governmental sector in the country experimented with community based health workers. Some examples are the CHWs of Jamkhed; the village health workers of the Indo Dutch Project; the lay first aiders of VHS-Adyar; the link workers on the tea gardens in South India; the Family care volunteers and Health Aides of RUHSA; the MCH workers of CINI-Calcutta; the Swasthya Mithras of Banaras Hindu University-Varanasi; the Sanyojaks of Banwasi Seva Ashram, Uttar Pradesh; CHW course of St. John's Medical College - Bangalore; the Rehbar-e-sehat scheme of Kashmir government; the CHVs of Sewa Rural and the Community Health Guides of many other projects.

An overview of these CHWs in the voluntary sector show that they were predominantly women; were mostly voluntary or link workers with minimum support; most of them were mature married volunteers; care had been taken by the project to prevent the cooption by village leaders and there was representation of all segments; the participation of the community in identifying the CHWs and their supervision was a goal itself; the training programmes had innovative components and methods and projects had well trained and highly mobile field and supervisory staff; and many projects had women on action/advisory committees or local womens groups supportive of the process.

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CHW - The Global experience

At a Global level also, since the late sixties and early seventies, the experiments of training community health workers of various types took place all over the world. Significant initiatives were taken in Mexico, Guatemala, Jamaica, Venezuela, Brazil, Ghana, Nigeria, Sudan, Ethiopia; Kenya; Tanzania, Iran, Afghanistan, China, Bangladesh, Thailand, Malaysia, Indonesia, Philippines and Papua New Guinea. The terminologies were vastly different but the basic framework was similar. These included community / village health workers; the community health aides; barefoot doctors; community health agents; rural health promoters; national health guides; family health educators; aid posts or orderlies; secouristes; hygienist; health auxiliary and health post volunteers. A review of these experiments showed a remarkable diversity in framework and approaches.

Nearly all the countries where these experiments took place were from the developing countries (South). The projects ranged from pilot and local projects to regional and national initiatives. The trainees selected ranged from illiterates, to upto 10 years of schooling.

The duration of training ranged from 5 days to 10 weeks to 6 months and even upto three years for different cadres. The location of training varied from subcentres and local health centres to county and rural hospitals and in some instances there were training centres and national project headquarters. Training methods included lectures, discussions, demonstrations, role playing, field visits, practicals, learning by doing and story telling and dialogue. Finally the evaluation methods ranged from written tests, practicals, oral tests, quiz, field performance reviews, role playing and trainer observations.

The JSR Scheme in context

The concept of the community based health worker has been in vogue, therefore, for many decades with a wide variety of experiments at governmental and nongovernmental level in a wide variety of countries. The Madhya Pradesh Government's initiative - the Jan Swasthya Rakshak scheme - is a significant development against the background of a series of similar initiatives all over the country and the world.

A critical overview of the scheme at this juncture will not only be an important mid course assessment of the initiatives but will also be an opportunity to assess the experience against the backdrop of a wealth of previous experience so that we do not reinvent the wheel but ensure that the scheme evolves in a way most suited and relevant to the local realities and challenges.

THE CHALLENGE BEFORE US

....The over-emphasis on provision of health services through professional staff under state control has been counter-productive. On the one hand, it is devaluing and destroying the old tradition of part-time semi-professional workers which the community used to train and throw up and which, with certain modifications, will have to continue to provide the foundation for the development of a national programme of health services in our country. On the other hand, the new professional services provided under State control are inadequate in quantity (because of the paucity of resources) and unsatisfactory in quality (because of defective training, organizational weaknesses and failure of rapport between the people and their so-called servants). What we need, therefore, is the creation of large bands of part-time semi-professional workers from among the community itself who would be close to the people, live with them, and in addition to promotive and preventive health services including those related to family planning, will also provide basic medical services needed in day-to-day common illnesses which account for about eighty per cent of all illnesses. It is to supplement them, and not for supplanting them, that we have to create a professional, highly competent, dedicated, readily accessible, and almost ubiquitous referral service to deal with the minority of complicated cases that need specialized treatment......

-- Srivastava Report, GOI, 1975.

Taking cognizance of the above situation and to improve health care services in rural areas, 18 years and 47 days after the launch of the Community Health Worker Scheme, the Government of Madhya Pradesh on 19 November, 1995 launched the Jan Swasthya Rakshak Scheme under the Integrated Rural Development Programme (IRDP) for unemployed rural youth to provide round the clock curative, preventive and promotive health services in every village of Madhya Pradesh.

Objectives of the Jan Swasthya Rakshak Scheme

- 1. To improve the health in rural areas, by providing a trained worker who can give first aid care and treat small illnesses scientifically, in the village itself. Efforts are to be made to have both males and females in this scheme.
- 2. To provide a trained worker in the village who can assist in the implementation of National Health Programmes and health schemes of the Government.

The Scheme has outlined a list of 24 functions for the Jan Swasthya Rakshak (Appendix - 4). These include provision of curative services and first aid care in the village itself, recognition of serious illnesses and epidemics and their immediate notification to health centres so as to provide optimum health care, providing assistance in the implementation of RCH services and other national programmes in the village, collecting health related information and maintaining registers.

| | Type of Function | Number in Manual | Total | Percentage |
|----|-----------------------|-----------------------|-------|------------|
| 1. | Preventive | 1,2,16,18,20,21,22,24 | 8 | 33.33 |
| 2. | Promotive | 3,7,8,9,10,11,16, 23 | 7 | 29.16 |
| 3. | Environment promotion | 4 | 1 | 4.17 |
| 4. | Health Education | 5,12,15. | 3 | 12.50 |
| 5. | Health Statistics | 6, 19 | 2 | 8.33 |
| 6. | Curative | 13, 14, 17 | 3 | 12.50 |
| | | | | |
| то | TAL | | 24 | 100.00 |

TABLE 1 : Analysis of functions of JSR as mentioned in the JSR Manual

Of the 24 functions envisaged for a JSR, 8 are preventive, 7 promotive and 3 health education related. Only 3 of the 24 functions are curative in nature.

Besides the provision of health services to rural areas, by recommending that only unemployed, educated youth who belonged to families below the poverty line be chosen for training, the scheme hoped to provide an occupation to atleast some of them and thereby a means of livelihood. All financial assistance for training, including stipend, contingency and loans for setting

up the clinic are to come from the IRDP and the health department has to impart the training and provide all necessary technical assistance.

Community Health Worker / Guide / Volunteer

This scheme is very much in tune with what was recommended in 1974 by the Shrivastava Committee - - "the creation of large groups of part-time semi-professional workers, selected from amongst the community itself, who would be close to the people, live with them, provide preventive and promotive health services including family planning in addition to looking after common ailments". These were to be essentially self-employed people and therefore not a part of Government bureaucracy. The Rural Health Scheme announced by the MHFW, GOI to strengthen health care services in rural areas was an extension of the above concept. Under the scheme, every village or community with a population of 1000, had to select one representative who was willing to serve the community and enjoyed its confidence. The tasks expected of the community health workers were:

- immunisation of the new born and young children;
- distribution of nutritional supplements;
- * treatment of malaria and collection of blood samples; and
- elementary curative needs of the community.

The overall philosophy of the scheme was that the health work which was till then looked after largely by Government was for the first time to also rest in the hands of the people. The community health worker belonging to the same community would be accountable to them and they in turn would supervise his / her work.

The community health worker was not envisaged to be a full time health worker and was expected to perform community health work in his/her spare time for about 2-3 hours daily. During the period of training, the trainees were given a stipend of Rs. 200-00 per month for 3 months and a simple medicine kit. Once they commenced work they were given an honorarium of Rs. 50-00 per month and Rs. 600-00 worth of medicines per year.

The responsibility of the Government was limited to training and technical guidance. The philosophy of community involvement and participation in the provision of primary health services, also implied that the community would supplement the resources required for the continuation of this work and would completely takeover the programme at a subsequent period of time.

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The scheme which was introduced on 2nd October, 1977 evoked wide public interest. While no one doubted the sincerity of the Government in providing health care to the rural masses, the programme came in for adverse criticism right from the outset. The Government was blamed for inadequate preparation, lack of pilot studies on feasibility especially in the light of heavy investment of public funds required for its implementation and for promoting quackery. In addition, community support remained minimal to nil and the envisaged possibility of the community taking over the programme was an impossible proposition under the circumstances.

Because of the above and various other reasons like non-replishnment of kits, non-payment of honorarium. etc., community health workers scheme which from the beginning had a poor chance to succeed never really took off. Unable to wind it up, due to various matters which are at present subjudice, the Government is now burdened with the recurrent costs for a "non-functional" scheme - the penalty of ill planning, hasty implementation and blind faith.

The present JSR scheme has tried to obviate some of the problems which plagued the old CHW Scheme. The scheme has issued clearcut guidelines on the selection process, training, examination, registration, functions of JSRs and code of conduct.

JSR Scheme versus CHW scheme

The objectives and activities of the JSR Scheme do have many commonalties with the Community Health Worker Scheme of 1977. But, there are some important differences. Important amongst these are :

- 1. increased duration of training six months (it was three months in the CHW Scheme);
- increased stipend from Rs.200-00 to Rs.500-00 per month during the training period with funds coming from TRYSEM (it was Rs.200/- in the CHW scheme and the funds were not from TRYSEM);
- 3. no monthly honorarium is to be paid to the JSRs. Instead, JSRs who successfully complete the course are to be given a registration certificate which will allow them to 'practise' in the village which nominated them for JSR training. Guidelines which state that they are to provide curative care only for illnesses mentioned in their training manual and for which they have been given training as well as the drugs they can use for treatment of these minor illnesses have been established. To assist in the establishment of their practise, JSRs who

successfully complete their course are eligible to obtain a loan with subsidy from IRDP under TRYSEM;

- 4. only those who have passed upto 10th standard are eligible for JSR training (CHW scheme permitted those with formal education upto 6th standard and above);
- 5. whenever qualifications and other criteria are similar, women are to be given preference over men in the selection process.

| Criteria | CHW Scheme | JSR Scheme |
|-----------------------------|--|--|
| Year | 1977 | 1995 |
| Training duration | 3 months | 6 months |
| Goal | one CHW/ 1000 population | one JSR / village |
| Eligibility | upto 6th Standard | upto 10th Standard |
| Stipend during training | Rs. 200 per month | Rs. 500 per month |
| Honoraria | Rs. 50 per month | Loan - subsidy |
| Practice | Informal | Certified |
| Content of manual (special) | Mental Health Minor Ailment by Ayurveda/Yoga/Unani/ Siddha/Homeopathy/ Naturopathy/ Medicinal Plants (See Appendix 5) | Working with community Anatomy / Physiology Dengue/Filariasis STD/Blindness Patient examination |

TABLE 2 : Comparison between CHW and JSR Schemes

Though on first impression, these changes appear to be minor, the scheme as now envisaged differs in 2 radical ways from the old CHW scheme. Not providing a monthly honorarium and allowing <u>market forces</u> to determine their income per se could push the priorities of JSRs to paid curative services over preventive and promotive services specially with the spectre of loan repayment looming over their heads. Secondly, under the present format of certification, the Government has no direct supervisory powers over the JSRs as they are not staff of the Health and Family Welfare department and the JSRs theoretically have the liberty to pursue their practise and curative care without having the compulsion of carrying out preventive and promotive services or assisting Government in the implementation of National Health Programmes as envisaged in the scheme.

-

LIST OF SOME ³SKILLS JSRS CAN LEARN : LISTING BY ALPHABETICAL ORDER

Dr Shyam Ashtekar

| | Diagnostic skills |
|----|--|
| 1 | Basic ANC check up-and risk factors in pregnancy |
| 2 | Body Mapping |
| 3 | BP measurement |
| 4 | Breath counting |
| 5 | Checking and grading undernutrition with growth charts |
| 6 | Checking anemia/pallor |
| 7 | Checking creps by auscultation |
| 8 | Checking dehydration in adult and babies |
| 9 | Checking edema |
| 10 | Checking for patch in mouth |
| 11 | Checking for signs snake bite : a) drooping b) gum bleed |
| 12 | Checking groin Armpit Nodes |
| 13 | Checking groin Lymph nodes |
| 14 | Checking jaundice in eyes |
| 15 | Checking jaundice in urine by froth test |
| 16 | Checking liver tenderness |
| 17 | Checking neck glands |
| 18 | Checking Neck rigidity |
| 19 | Checking rhonchi by auscultation |
| 20 | Checking skin sensation for leprosy |
| 21 | Checking tender nerves at six spots |
| 22 | Checking tenderness of frontal/maxillary sinuses |
| 23 | Checking testicles for site/swelling/tenderness |
| 24 | Checking throat and jugular nodes |
| 25 | Checking undernutrition with arm band strip |
| 26 | Checking urine retention or no- urine |
| 27 | Counting pulse at six sites |

³ List not exhaustive,

| 28 | Detecting fracture |
|----|--|
| 29 | Detecting injury/FB/ulcer on cornea |
| 30 | Detecting mature/immature cataract |
| 31 | Ear care in ASOM |
| 32 | Fever diagnosis |
| 33 | Headache diagnosis by simple tests |
| 34 | Identify carious teeth |
| 35 | Identifying snake as poisonous or non- poisonous |
| 36 | Light reflex |
| 37 | Locating illnesses to matrix of system-cause |
| 38 | Mapping GT organs on female pelvic model |
| 39 | Measuring temperature |
| 40 | P/V bimanual checking |
| 41 | P/V inspection |
| 42 | Percussing lung fields for solidification/fluid in chest |
| 43 | Tying splint for fractured limb |
| 44 | Use of basic diagnostic chart/table for Abdominal pain |
| 45 | Use of basic diagnostic chart/table for cough |
| 46 | Use of basic diagnostic chart/table for LM |
| | Healing skills |
| 1 | Acupressure 50 points |
| 2 | Ankle bandage for sprain |
| 3 | Basic wound management-cleaning, dressing |
| 4 | Clearing airway of newborn |
| 5 | Cutting and tying cord |
| 6 | Demonstration of condom use |
| 7 | Ear care in ASOM |
| 8 | First aid in snake bite- immobilization, pressure bandage |
| 9 | Hot sponging for urine retention |
| 10 | Inducing vomiting with salt water as first aid for poisoning |
| 11 | Massaging / primary physiotheray |
| 12 | Oil syringe for fecoliths |
| 13 | Preparing 10 herbal remedies from local resources |
| 14 | Preparing home fluid for rehydration |

| 16 | Puncturing and draining a boil with needle |
|----|--|
| | Steam inhalation |
| 17 | |
| 18 | Stopping bleeds by pressure/artery forceps |
| 19 | Tepid sponging of fevers |
| 20 | Treating minor phimosis with oil massage |
| 21 | Treating scorpion bite with burnt alum |
| 22 | Vaginal douche |
| 23 | Vaginal painting |
| 24 | Washing dog bite wounds with soap |
| | Other skills |
| 1 | Correct method of brushing teeth |
| 2 | Correct reading technique for IEC |
| 3 | Demonstration of soak pit construction |
| 4 | Disinfecting of water-at home or well |
| 5 | Disinfection of dressings, instruments |
| 6 | Explaining copper T on model |
| 7 | Explaining correct dosage scheduling |
| 8 | Handwash |
| 9 | Health education on five topics in school |
| 10 | Identify 25 medicinal herbs in the locality |
| 11 | Preparing drug labels in Hindi for kit |
| 12 | Preparing referral note to Primary Health Care |
| 13 | Preparing sanitary pads at home |
| 14 | Preparing supplementary feed for malnourished children |
| 15 | Record keeping |
| 16 | Taking blood film on slide |
| 17 | Taking sputum sample, fixing with heat |
| 18 | Use of slide show for IEC |
| | |

12

LIST OF GENERIC MEDICINES RECOMMENDED FOR PRIMARY CARE WORKERS

| List | Category | Generic Name of Medicine | Remarks |
|------|-----------------------------|---------------------------------------|--|
| F | Anti Inflammatory, | Aspirin tablets ,also dispersible, | Pain killer, fever-reducing, anti- inflammatory and anti-clotting |
| S | anti-fever, pain killers | Ibuprofen tab & syrup | Pain killer, anti inflammatory |
| | (Non steroid) | Diclofenac | Do |
| F | | Paracetamol | Relief of fever, pain |
| F | Anti-allergic | Chlorpheniramine tablets | Ffor itch, allergic skin rash etc |
| F | Anti Helminthic | Mebendazole/albendazole ,tab/syrup | Broad spectrum medicine for worms |
| S | agents | Praziquantel tab/syrup | Tapeworms |
| S | | Diethyl-carbamazine tab, syrup | Filariasis |
| F | Anti bacterials | Amoxicillin oral | Broad spectrum |
| | | Erythromycin | URT and LRT infections, pus |
| F | | Furazolidine oral | Bacterial gut infections |
| S | | Phenoxy-methyl-penicillin (oral) | URT bacterial infections, pyodermas |
| F | | Trimethoprim- Sulfa-Oral | Broad Spectrum anti bacterial, LRTI,UTI |
| S | | Doxycycline tab/cap | Some STDs, URTI |
| F | Anti-protozoal | Chloroquine ,oral | As in Malaria Control Programme |
| S | | Primaquine tab | Do |
| S | | Metronidazole tab/pessaries | Do |
| F | | Tinidazole tab | Do |
| S | Anti anginal | Isobarbide | Anti-anginal |
| S | Skin medicines- | Miconazole | Fungal dermatoses |
| F | (External) | Whitfield ointment | Do |
| F | | Gentian violet susp. | anti-infective |
| S | | Neomycin+Bacitracin | Do |
| F | | Providone Iodine | Do |
| F | | Gamma BHC, Benzyl benzoate lotion | Scabies, louse |
| | Eye | Gentamicin & antibacterial drops | Anti-bacterial |
| F | applications | Tetracycline ointment | Do |

| F | Digestive | Magnesium/ Aluminium salts | Antacid |
|---|-----------------------|---|--|
| | System drugs | Famotidine | Stops acid secretion |
| S | - | Domepridone | Anti emetic |
| S | - | Promethazine/meclizine oral | Do |
| S | - | Dicyclomine | For colicky pain |
| | - | Loperamide | Anti-motility (adults only) |
| S | | Magnesium Sulfate | Cathartic |
| | | Isphagol | Bulk cathartic |
| S | | Anti-Hemorrohidal ointment | Piles |
| F | 1 | Oral rehydration salts | Rehydration |
| F | | Salbutamol oral/ inhalation | do, also as uterine relaxant |
| S | Anti-tussives | Codeine tab/linctus | To suppress dry cough |
| S | Vitamins & | Vit D | Rickets/Osteomalacia |
| F | Minerals | Vit A | Prevent/Treat def blindness |
| S | | Vit B12 | specific indications |
| S | | Vit C | Scurvy |
| S | | Calcium oral | calcium supplement |
| F | | Ferrous salt oral (with folic acid) | Anti-anemic |
| S | Uterine stimulant | Methyl Ergometrine tab/inj | After third stage of labour, to minimize bleeding. |
| S | Local anaesthetic | Injection Xylocaine | Only for wound suturing & scorpion bite |
| S | Urinary Analgesic | Fenazo pyridine tab | In dysuric burning pain |
| F | Skin Disinfastanta | Chlorhexidine sol | External application |
| F | Disinfectants | Nitrofurantoin ointment/framycetin | Do |
| S | | Hydrogen Peroxide | Do |
| S | Emergency | Adrenaline injection | To be used in shock |
| S | medicines | Steroid injection | Acute Allergic reactions |
| S | | Anti-histamine inj (Diphenhydramine) | Acute Allergic reactions |
| S | | Isobarbide | For anginaal pain |
| S | | Pentazocine in | Pain killer |
| S | | Nifedipine oral | High Blood pressure |

COOPERATION ON NATIONAL & STATE HEALTH PROGRAMS⁴

- Dr Shyam Ashtekar

The JSR can implement the following components of NHPs

| Potential Role of JSR |
|--|
| Depot holders: Cholorquin and primaquin |
| PBS |
| Control of mosquito breeding spots with help of GP |
| DOT program –detection, therapy |
| Condom. |
| OP holders, |
| Health education |
| Depot holders for ORT , antibiotics |
| Night smear, |
| DEC treatment |
| Detection of childhood vision defects, |
| cataracts, |
| Vit A depot holder |
| Primary eye care |
| Neonatal care, feeding advice |
| Promoting immunization, |
| IEC about child nutrition, |
| Treatment of ARI, |
| Care in diarrhea, |
| Malnutrition-prevention and care. |
| |

⁴ List can expand depending upon National and State Initiatives

| Reproductive health/ Safe | Risk detection in pregnancy and childbirth, |
|----------------------------------|--|
| Motherhood | |
| | distribution of iron and calcium, urine tests, |
| | Assisting in normal childbirth, |
| | Gynac check up, |
| | Control of STDs |
| National Leprosy control program | Detection/screening |
| National STD control program/ | Condom distribution, |
| | Detection and treatment according to syndromic |
| | approach |
| National IDD control program | IEC about salt |
| School health program | Screening for important illnesses |
| | Health education-messages |
| Vital Registration | Keeping track of births and deaths |

SUMMARY OF JSR CONSULTATIVE PROCESS AFTER THE FIELD STUDY

| | Issues | Mohammad | Dhruv | Shashikant | Shyam | Abhay |
|---|------------|---------------|----------------------------|------------------------|-----------------------------|-------------------------------|
| Α | JSR | Continue, | Continue, | Halt, review, redesign | Put the scheme in a system | Scheme in present form is |
| | Scheme- | but with | work out IEC, | the scheme | framework, | generalising a failed model |
| | overall | prepare the | Incorporate PHC in the | | redesign | therefore - |
| | impression | system for it | system | | Integrate finely with the | Halt all new selection and |
| | | | prepare Clinical protocols | | health system | training for review period |
| | | | | | | Consultation with various |
| | | | | | | agencies working in |
| | | | | | | community health |
| | | | | | | Completely review and |
| | | | | | | redesign the scheme |
| A | System | Panchayat | Community regulated model | RGM itself should | Can think of a Nigam or | Collaborative model with |
| | framework | framework | necessary | evolve an HMO | НМО | community ownership, NGO/ |
| | of the | is enough | Think of HMOs | | Start controlling the quack | CBO involvement for local |
| | scheme | like GSS | | | sector | supervision and community |
| | | | | | | anchoring processes, Govt. |
| | | | | | | health system to give |
| | | | | | | resources for training, work- |
| | | | | | | linked honorarium, basic |
| | | | | | | medicines and referral |
| | | | | | | support, control of quacks |

| SUPPLEMENT TO THE REPORT OF CHCELL STUDY OF JSR SCHEME OF MADHYA PRADESH: September -December 2001 |
|--|
|--|

| Α | JSR as | 1 | M/- 1 | 1 | | |
|---|-------------|---|------------------------------|------------|-----------------------------|------------------------------|
| | | | Work on contract with | | On contract model, with NHP | See above for my suggestion |
| | social- | | several organization: GP/ | | work on contract (see note | of model; may be called |
| | marketing | | CBO - SHG, YG, TU, NGO, | | in appendix) | 'social partnership model' |
| | model: | | PHC etc. | | Each model has its own set | |
| | | | | | of requirements, Strengths, | 2 |
| | | | | | limits, weaknesses, BUT a | |
| | | | <i>a</i> | | clear choice is necessary | я |
| A | Pace of the | | Slow down, review, | slow down, | Slow down, look for quality | Pace should be decided by |
| | programme | | redesign, | | & depth of programme, | community willingness to |
| | | | | | evaluate, look at external | take up the scheme, not |
| | | | | | factors too | political compulsions |
| | | | | | | In present scenario it means |
| | | | | | | stopping the program for |
| | ¢. | | | | | review and subsequently |
| | | | | | | proceeding at a slower pace |
| | 0 | | | | | based on community |
| | | | | | | response |
| A | JSR cell | | Make a think tank from | Concur | Concur | should include |
| | | 9 | within and outside the Govt | | | representatives of major |
| | | | health system, a cell on JSR | | | voluntary health networks in |
| | | | in the dept | | | the state |

| A | NGO Role | Training, | Community awareness | training and | HMO experiments (Try JSR | In the first phase there |
|---|--------------|-------------|--|------------------------|----------------------------|-----------------------------|
| | | capacity | Designing/experimenting- a | monitoring | Extended RKS) | should be mandatory |
| | | building in | HMO model run by GP, NGO, | | NGO network on JSR | NGO/CBO involvement for |
| | | JSR | Pvt Hosp | | scheme | local supervision and |
| | | | Training participation: | | Organizing/networking JRSs | community anchoring |
| | | | curriculum building, | | House journal-CME | processes. Also role in |
| | | | designing training and as | | | community awareness |
| | | | resource person | | | building, capacity building |
| | | | The share of the second s | | | for community monitoring |
| В | Selection of | Let | Develop some technical | Combined Gramsabha | Recommend candidates thru | -GS meeting with observer |
| | JSRs | Gramsabha | criteria for selection | decision and health | GS | from health dept. / NGO; |
| | | do it | health dept officer should | staff decision, rather | Entry test | minimum quorum of |
| | | 420.075 | steer | than leave it to GS | | villagers required |
| | | | Collector be involved | | | -Certification by GSS and |
| | | | | · · · · · | | health dept. to ensure non- |
| | | 1 | | | | quack or 'non-resident |
| | | | | | | |

| | | _ | | | | Calest women in ell villages |
|----|------------|--------------|-------------------------------|-----------------------|---|------------------------------------|
| В | Women | Either take | Purdah not deterrent | Lower educational | Select women in all villages, | Select women in all villages |
| -9 | selection | AWW OR | problem, start the process to | requirements, ensure | if there is extra post in the | Lower edn. To 8 th / to |
| | | the jsrs, do | overcome it | learning laearning | same village, take a man on | functional literacy in tribal |
| | | not take | Involve DPAP or NGO (SHG | skills by ET | that | areas |
| | | both in the | scheme) in selection process | Would prefer an all- | Lower ed condition to 8 th , let | Design special exam material |
| | | same village | Bonus marks for women | women scheme | entry test decide the rest. | for less educated candidates |
| | | | candidates | | Prepare books for entry test. | |
| | | | Bonus mark for unemployed | | NHP money is essential, | |
| | | | nurses | | village women make poor | |
| | | | | | PMPs | |
| В | JSR couple | | Feasible, need to develop a | | Who will piggyback-the wife | No concrete examples seen |
| | | | protocol on this vis a vis | | or husband? Women should | |
| | | | entry test | | lead, it will take care of the | |
| | | | | | man-selection. Worth trying | |
| | | | | ¥ | at places. | |
| В | Old CHV | No scope | Encourage, put bonus marks | Entry test with bonus | Entry test with bonus marks | Not much scope |
| | selection | - | for them | marks (?) | (?) | |
| В | AWW as JSR | Can select | Encourage, put bonus marks | Will work nice | Involve the ICDS dept in the | May work well in some cases |
| | | AWW, but | for them | | decision, do time-study of | but evaluate the existing |
| | | then do not | | | AWW and then decide | workload of AWWs and their |
| | | take others | | | Only 5-10% AWWs are 10 th | willingness to do additional |
| | | ithe same | | | educated (ref Dhar figures) | work |
| | 6 C | village | | т. Т | May not work without hon. | |
| | | | | | | |

| В | Age | 25-35 | for favoring women, | 35-40 is Ok | For new people to come, put | 25 - 40 to favour married |
|---|--------------|--------------|-------------------------------|-----------------------|--------------------------------|----------------------------|
| | | | marriageable age+10 10 | | the lower limit at 20 yrs- to | women |
| | | | years (28 to 38 years) | | 40 to include the older ones | |
| | | | | | Put them to an ET | |
| В | Caste angle | select | School leaving certificate as | SC/ST/OBC should | Concur with Dhruv | SC/ST/OBC should get |
| | | majority | SC ST documents | get preference in | | preference in selection |
| | | caste if | Bonus points in ET | selection (they can | | |
| | | Gramsabha | | do honest work) | | |
| | | wants it-no | | | | |
| | | insistence | | | | |
| | | for | | | | |
| | - | underprivile | | | | |
| | | ged castes | | | | |
| В | Quack-entry | many | 5-10% of trainees are | 5-10% of trainees are | 5-10% of trainees are | 5-10% trainees are quacks, |
| | in selection | | current quacks, | current quacks | current quacks, no need to | debar them as they |
| | | | | | eliminate, but rigorous after- | sabotage the basic idea |
| | | | | | control is necessary | |

| С | Training | Should be | Take problem solving | Enhance clinical | Redesign the manual | Redesign manual using other |
|---|----------|-------------|-------------------------------|-------------------------|-------------------------------|---------------------------------|
| | content | skill-based | approach | training | | |
| | content | SKII-Dased | | uaining | Split the course in two | existing material; more |
| | | | Redesign manual | | Put skills and attitudes also | practical and clinical content; |
| | | | accordingly, simple problems | | | attitude forming by exposure |
| | | | in first Module like fever, | | | to NGOs / model JSRs; three |
| | | | cold, diarrhea, malaria, | | | level training (literate / 5-8 |
| | | | scabies etc. | | | St. pass / High school ed.) |
| | | | Complex ones later e.g | | | |
| | | | malnutrition, pneumonia etc. | | | |
| С | Training | CHC with 4 | criteria | Special institute/staff | Special training units | Special trainers from distt. |
| | venue | MOs | trainer-availability | at DH is preferred for | essential for concerted and | Trg. Centre should |
| | | | Availability of clinical | intensive course | committed training, Select | coordinate trg.; location part |
| | | | experience venue | /select CHC in the | model center (can be | in CHC and part in SC and |
| | | | The two venues can be | district | CHC/NGO) in each district, | village setting; exposure to |
| | | | different | For first course, CHC | conecntrate resources | NGO also; involve local |
| | | | DTU, CHCs, Nursing schools | with special trainer(s) | | health NGOs in trg. |
| | | | NGOs as Training Centers, | Do it block by block | | |
| | | | for social. IEC internship | Involve some NGOs | | |
| | | | | | | |
| | | | Pvt., Public, Trust Hospitals | | | |
| | | | for Clinical Internship | | | |

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LIBRARY

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| С | Method of | least | Least didactic | Educational aids/AV | Participatory, | Much more practical and in |
|---|--------------|----------|-------------------------------|----------------------|------------------------------|--------------------------------|
| | training | didactic | Lecture as concept | aids | AV aids, | village setting |
| | | | introducing/ info sharing | | hands on training | |
| | | | Participatory method for | | | |
| | | | decision making and doing | | | |
| | - | | | | | |
| С | manual | ОК | Rework with changes in | Not seen thoroughly | See notes on manual | OK for technical content bu |
| | | | venues, trainees, curriculum, | | | lacking in attitudinal / socia |
| | | | content, methods in mind | | | issues; also many small |
| | | | contenty methods in mind | | | |
| С | BMO's role | Time too | Variables come good | | T ime and the last | mistakes / gaps |
| C | DIVIO S TOIE | | Variable; some good | Enroll help of women | Time constraint | They have no time or |
| | | little | Entrust organizating | trainers, DTT | Orientation problem | orientation for actual trg.; |
| | | | training rather than just | | Vested interests | the most can helpin |
| | | | training (as a principal and | | Methods problem | organising |
| | | | as a tutor) | | | |
| С | CME | IEC | House Journal necessary | House journal | house journal, | Regular revision / refreshe |
| | | | specialty/advance training | | periodic contact sessions | meetings + journal + villag |
| | | | | | | supervisory visits by health |
| | | | | | | staff |
| С | RFWTC role | Only TOT | Involve RFWTC for | | Need to involve RFWTCs | Should be more in contact |
| | in training | | curriculum setting, | | down to filed level-training | with actual JSR trainings |
| | | | methodology and monitoring | | and monitoring | |

| С | Exam | Not seen | Not seen | Too theoretical | Boyamp | Verytheorytical models |
|---|-------------|----------|-------------------------------|-----------------|------------------------------|------------------------------|
| | | not seen | | 25 | Revamp | Very theoretical; need to |
| | papers | | As afterthought, more | Increase MCQs | Include practical tests- | judge attitudes and test |
| | | | problem based questions | | internal may be | clinical skills |
| | | | rather than information | | Print papers clean | |
| | | | based | | | |
| С | Exam | | Pre training Test | | Conduct at district/regional | Part at dist. And part at |
| | process | | Formative assessment | | town | Subcentre in working setting |
| | | | Evaluative assessment | | Fixed dates twice a year | |
| | | | Preferably as points or as | | Skills-test mandatory | |
| | | | grades | | | |
| С | Other books | Let them | List recommended books | | Improve the jsr manual | Make a JSR library at CHC |
| | | use any | (Can staff sell its own | | Prepare skills book/CD | and stock additional books |
| | | book | books?) | | | Stop privatisation of JSR |
| | | | Prepare Problem based | | | manuals |
| | | | learning block-books | | | |
| | | | containing | | | 8 |
| | | | Curriculum, objectives, | | | |
| | | | schedules, topics, basic | | | |
| | | | information, learning | | | |
| | | | material, reference material, | | | |
| | | | exercises | | | |
| | | | | | | |
| | | | | | | |

| С | use of | | CDs as a self-learning and | | CDs-In training | Record maintenance and |
|---|--------------|---|-----------------------------|------------------------|-------------------------------|-------------------------------|
| | Infotech | | self assessing process | | interactive diagnosis | analysis at CHC level |
| | | | | | exercises | |
| | | | | | Records and MIS | |
| С | Role of | | Involve Open University | Involve Open | Involve Open University | Involve health NGOs like MP |
| | other | | | University (Bhoj?) in | (Bhoj?) in distance | VHA; PSM depts |
| | institutions | | | distance | training/certification | |
| | | | | training/certification | Involve innovative NGOs | |
| D | Drugs used | - | make it EDL based | Appended 40 | Lists for course I and course | Three level (as above) - 10 / |
| | | | Prepare separate list for | medicines list | II. 20/40 | 20 / 40 drugs |
| | | | each module | | Include other systems (see | |
| | | | Encourage home remedies in | | book H&H) | * |
| | | | the first module: | | | |
| | | | herbal+acupressure | | | |
| | | | Add Other systems in basic | | | |
| | | | or advanced or specialist | | | |
| | | | training (Ayurved, | | | |
| | | | Homeopathy, Acupuncture, | | | |
| a | | | Yoga) as per the additional | | | |
| | | | time, skill and knowledge | | | |
| | | | required | | | |

| D | Drug Supply | | JP should maintain a store | Concur with D | Publish approved list for | Basic drugs (sub centre kit) |
|---|-------------|--------------|--------------------------------|---------------|-----------------------------|----------------------------------|
| | | | Experiment with financial | | JSRs to begin with | to be supplied by PHC to |
| | | | systems incl. social | | Develop LOCOST type stores | JSRs free; |
| | | | marketing of E D s thru' | | at JP | Other drugs may be supplied |
| | | | community groups : co- | | | through LOCOST at JP |
| | 6 | | operative, SHG, Y G s, W G s | | | depots |
| D | Inj /saline | Feel | Revamp the protocols, allow | No-stop | Protocols | No injectables to be allowed |
| | | Helpless- | what Injectible are | | Allow programme-required | as they are not warranted at |
| | | how to stop | absolutely necessary e.g Inj. | | inj (gentamycin) & ADR | this level. |
| | | and how to | TT, or | | treatment injections | Widespread awareness |
| | | make it | Inj Adrenaline for snake bite, | | Publish rate list | generation through GSS |
| | | viable | Inj Cyclopam for colic | | start IEC and | Take strict action against |
| | | without that | Rates to be negotiated with | | start action on quacks | JSR quackery and debar |
| | | | the GP, user group etc. | | quietly now | those who persist. |
| | | | A campaign to be lead by | | | |
| | | | the JSRs to stop irrational | | | |
| | | | drugs incl inj. Like Inj | | | |
| | | | Lariago and Inj Taxim in | | | |
| | | | OPD/saline in OPD | | | |
| D | Ayurveda | | Home remedies as basic I | | Develop lists for jsrsabout | Similar three level list - focus |
| | | | module leading to Ayurved | | 40-50 medicines | on home remedies or simple |
| | | | in Basic II module and also | | Training for preparing some | herbal remedies rather than |
| | | | as a advanced training | | remedies at home | marketed preparations |

| E | Cost of care by JSR | | Try innovative methods like FCC insurance work out rates for drug costs+services Co-pay the JSR for state/NHP linked services | | Try FCC insurance at places Put price lists in the village Women JSRs can substantially bring down the rates , as they look for supplementary income not a full professional income, and more honest in dealings. | Combination of support from public health system + Panchayat managed FCC insurance; minimal fee at point of service |
|---|-------------------------------------|----------------------------------|--|------------|--|--|
| F | Honorarium for jsrs ¹ | let GP/JP decide the level | NHP linked | NHP linked | NHP linked | -Lack of regular support to JSR is a major reason for dropout and lack of accountability of JSRs -There are concretely hardly any marked funds in NHPs for village level activities. -JSR should be supported by public health system through Panchayat with proper monitoring of work (technical by PHC, social by villagers) |

¹ All respondents were unanimous on this issue, except the RGM and Principal RFWTC Gwalior

| F | Minimum | 1000-1500 | 1500 plus pm ² | 1500 pm upwards, | 1500 pm upwards, from | JSR work is a part time |
|---|------------|-----------|-----------------------------|-------------------|----------------------------|--------------------------------|
| | income for | pm | 8 | from combined | combined sources-users and | activity so about 500 pm + |
| | surviving | | | sources-users and | NHP honorarium | some user fees may be |
| | JSRs | | | NHP honorarium | | adequate |
| G | Community | GSS | Directed to protect users | Concur D | Concur D | Orientation of Gram Sabha |
| | control | framework | create administrative tools | 2. | | and vill. Health committee |
| | | | for GP control | | | can enable them to do this |
| | | | | | | JSR honorarium should be |
| | | | | | | linked to positive report from |
| • | | | ÷ | | | Gram Sabha |

² Here the calculation is

Min wage for skilled labourer @ Rs 100 per day

Time reqd = 2 hours for clinical tasks, no of patients seen - treated or referred = 12

Therefore cost = 100/8*2 = 25 Therefore the JSR can charge Rs 2 to 3 per person as service charge

| G | Community | IEC needs to be specified: | Ongoing DANIDA | Ongoing DANIDA work | Special material and process |
|---|--------------|--------------------------------|---------------------|-------------------------------|------------------------------|
| | IEC | E.g. Train GSS to | work should help | should help, | for awareness generation is |
| | | Recommend a JSR thru' a | | Also prepare messages for | essential |
| | | mock meeting OR | | JSRs and for villagers. | Coscillar |
| | | to inform PHC with a copy to | | JSKS and for villagers. | |
| | | | | | |
| | | CMHO about > 1 case of | | | |
| | | malaria in a village | | | |
| | | OR to carry out chlorination | | | |
| | | of a drinking water source | - | | |
| | | OR to seek and keep | | | |
| | | account financial resources | | | |
| | | as a Gram RKS | | | |
| G | Legal issues | legal protection is necessary- | legal protection is | First issue a clear GR on use | Legal cover for self-village |
| | | based on area practice and | necessary- based on | of remedies | based work, use of specified |
| | | drug-use | area practice and | look for provisions for | drugs |
| | | | drug-use | certificate courses for jsrs | |
| | | | | Work for a new FCC act to | |
| | | | | use all system remedies | |
| G | Relicensing | Necessary | Necessary | Necessary every 3 years | Necessary and based on |
| | | | | | both technical performance |
| | | | | | and community feedback |

| | | | 1 | | | Constant and NULD related |
|---|-------------|---------------|------------------------------|---------------------|------------------------------|-----------------------------|
| Н | Linkages | | As colleagues, to mobilize | NHP-linked support | Mainly NHP linked support, | Can give some NHP related |
| | with | | community to uptake NHP | | Prepare a simple recording - | support but should not use |
| | ANM/MPW | | linked services of staff | | & reporting system | JSR as errand boy; no |
| | | | Create pathbreaking | | | vertical relationship |
| | | | reporting system later to | | | |
| | | | expand it to all pvt | | | |
| | | | practitioners | | | |
| I | Clinic site | Let GP | Concur M, GP at least | GP space must be | Some public space is | Concur Shashikant |
| | | provide | facilitate getting space for | available, but let | necessary to define the | |
| | | space for jsr | the clinic | them work also from | practice and facilitate GP | |
| | | clinic | | home for odd hour | control | |
| | | | | services | | |
| I | Boards | | | | Provide standard boards | 'Gram Swasthya Kendra' |
| - | | | | | from dept | board specifying name of |
| | | | | | | JSR; may be prepared by GP |
| | | | | | | in standard format |
| I | Clinic | | Work out simple userfriendly | Avoid paperwork- | Simple, standard, scannable, | Very simple, analysable and |
| _ | records | | relevant record-formats | overkill | small, MIS-friendly formats | only relevant records |
| 1 | | | | | | |

| I | About | - | It has a good range of | Not satisfactory | Increase both depth and | Not at all satisfactory; |
|---|---------------|---|-------------------------------|-------------------------|-------------------------|-----------------------------|
| | clinical work | | illnesses covered with | | range—thru training | resembles quack practice |
| | jsrs are | | treatment or referral incl. | | /support | with just a few differences |
| | doing now | | asthma, High BP, skin | | | like use of ORS; lot of |
| | | | infections, pneumonia in | | | overuse of drugs including |
| | | | children, migraine, acute | | | antibiotics and parenterals |
| | | | abdomen, difficult labor, | | | |
| 1 | | | burning micturition, incising | | | |
| | | | an abcess under local | | | |
| | | | anesthesia | | | |
| | | | | | | |
| | | | It is not systematic: no | | | a. |
| | | | evidence based diagnosis | | | |
| | | - | but based on experience. | | | |
| | | | Treatment based on 'my | | | |
| | | | guru taught us' rather than | | | |
| | | | rationally essential | | | |
| | | | | 3 | | |
| | | | It is filling the gap between | | | |
| | | | the clinical needs and its | | | |
| | | | services | | | |
| | | | | | N | |
| | | | To be steered with | | | |
| | | | protocols, CE and | | | |
| | | | supervision | · · · · · · · · · · · · | 2 | |

| I | Clinic Model | ~ | Let HMO setup a clinic model | | Develop a standard set, let RKS like bodies build the centers if and when possible. this will give some credence | ~ |
|---|---------------|-----|---------------------------------|---------------|---|-------------------------------|
| | | | | | to the JSR as system | |
| I | System- | | Let HMO decide : apron with | Not necessary | Give them Logos/ part of | Personal emblems to be |
| | identity | | a a colored emblem ³ | | uniform (T shirts/Kameez) | avoided; let the JSR remain |
| | | | | | | a part of the village and not |
| | | | | 5 | Λ | a special being; however kit |
| | | | | | | gives a work-related identity |
| J | Survival rate | 10% | 10% | 10% | 10% | <10%, varies somewhat |
| | Working | | | | | from area to area |
| | JSRs out of | | | | | |
| | trained | | | | | |
| J | What do you | - | Dismal right now but | Dismal | Is an opportunity to redesign | Only a miraculous change of |
| | feel about it | | opportunity hopeful | | the scheme | mindset among decision |
| | | | Several potentials : young | | | makers or major social |
| | | | JSRs; | | | movement can transform |
| | | | Nascent but widespread | | | this scheme |
| | | | model; | | | |
| | | | several players with strong | | | |
| | | | support from CM/RGM | | | |

³ Please see a dummy logo for GP JSRs as JSRLogo1.gif

| K | Funding | For experimenting & | For experimenting & | For experimenting & | Adequate funding is required |
|----|--------------|-------------------------------|-----------------------|--------------------------------|------------------------------|
| | | developing JSR | developing JSR | developing JSR | at all levels; present funds |
| | | | | | for the scheme are grossly |
| | | | · · · · · | | inadequate |
| L | Area size (| 2000, ideally | 2000, ideally | 2000, ideally | Making the scheme purely |
| | to make the | let it be decided by GS/GP if | let it be decided by | let it be decided by GS/GP if | fee-based is neither |
| | scheme fee- | it can support the jsr | GS/GP if it can | it can support the jsr | desirable nor very feasible |
| | sustainable) | differently (like insurance) | support the jsr | differently (like insurance) | |
| | | | differently (like | | |
| | | | insurance) | | |
| L, | Village | Take villages as they ask & | Take villages as they | I Concur with S & D, make it | Concur with others; let |
| | selection | prepare for the scheme, Not | ask & prepare for the | a ongoing scheme, not the | villages take the initiative |
| | | somehow roll all in the same | scheme, Not | fight to finish kind of scheme | |
| | | batch | somehow roll all in | | |
| | | | the same batch | | |

| L | Links with | Standardize internship roles | Dangerous area, but need | Present danger of quack-like |
|---|--------------|------------------------------|---------------------------------|-------------------------------|
| | Other PMP | of JSR and the instts | for a pragmatic and | linkages is very high; |
| | | Standardize institutional | systematic approach | primary linkage should be to |
| | | criteria | Need to accredit/list | Govt. centres or charitable |
| | | List such facilities | clinics/hospitals where they | centres only |
| | | Decide a stipend to be paid | can officially intern, | |
| | | by the instt for the labor | discourage quack influence | |
| | | (The stipend offered as | (better to make DH facility | |
| | | student may be contd.) | available) | |
| | | GP. GenPhysician, &Co OR | | |
| | | trust hospitals, PHC, CHCs | | |
| | | and Civil Hosp, homeopathic, | | |
| | | ayurvedic, etc. can be | | |
| | | internship instt when these | | |
| | | skills are taught | | |
| L | Social | Need to study in greater | Possible only if a regular | Basic preventive services are |
| | marketing of | depth, and in the light of | clinic space is available. | practically never sold by the |
| | preventive | social marketing done by the | list articles/services that the | public health system and |
| | services/goo | health dept itself | community can buy or the | should not be; they are a |
| | ds | | JSR can sell (condoms, | part of basic social services |
| | | | nailcutters, etc) | to be available to all |

| SUPPLEMENT TO THE REPORT OF CHCELL STUDY OF JSR SCHEME OF MADHYA PRADESH: September -December 2001 | |
|--|--|
|--|--|

| | Prevntive | NHP, | | 1 |
|---|--------------|-----------------------------|------------------------------|--------------------------------|
| - | | | NHP/SHP | JSRs can do some general |
| | programmes | Health Education incl. | Give them school health | and some village-specific |
| | | School Health Education | programmes on some | activities with Panchayat |
| | | Health Promotion activities | honorarium | honorarium |
| | | like games, yoga, exercise | | |
| | | | | |
| L | Supervision | Service supervision/ | Set up a special cell, under | Technical: public health |
| | Monitoring & | monitoring: | JSR cell, give contracts to | system |
| | Quality | HMO+GSS+NGO+RKS+RFW | NGOs for technical | Social: vill. Health committee |
| | Control | ТС | monitoring with help of SC | / Gr. Sabha |
| | | Technical | staff. | Support: NGO / CBO |
| | | supervision/monitoring: | Prepare feedback system | |
| | | HMO+PHC+NGO+RFWTC | Inform the villager/users | * |
| | | Legal | about the process, about | |
| | | supervision/monitoring: | his/her role | |
| | | PHC+NGO | | |
| М | Community | GSS/BIJSS/JJSS + PHC + | Involve NGOs thru JSR cell | |
| 7 | concerns | NGO should review it | in studying these aspects, | |
| | | | Involve sensitive women | |
| | | | officers. Share with | |
| | | | providers & users regularly. | |

| М | Complaint | Rep of NGO/CBO (women) + | Put a box in Grampanchayat |
|---|-----------|------------------------------|--------------------------------|
| | Cell | DHO + MPO (women) + CF | & Janpad, JSR cell should |
| | | Chaired by NGO/CBO and | keep files of press clippings. |
| | | DHO alternatively every | |
| | | three years | |
| | | Should look into matters not | |
| | | controlled by supervisors/ | |
| | | monitoring persons | |

JSR-T RESPONSES TO QUESTIONNAIRES

| | Methods used | Frequency | Category |
|----|--------------------------------|-----------|----------------|
| 1 | Mannual Reading | 53 | theory |
| 2 | Practical | 30 | practical |
| 3 | Not yet(training yet to start) | 26 | Unclassifiable |
| 4 | Oral / lectures | 24 | theory |
| 5 | NR | 33 | Unclassifiable |
| 6 | PBS (practical) | 21 | practical |
| 7 | Theory (lecture?) | 20 | theory |
| 8 | Showing Patients | 16 | practical |
| 9 | Hospital Practical | 15 | practical |
| 10 | Exam | 13 | theory |
| 11 | Pictures | 12 | visual |
| 12 | Lab Practical | 11 | practical |
| 13 | Chart | 9 | visual |
| 14 | Dressing | 8 | practical |
| 15 | Post Mortem | 8 | practical |
| 16 | OPD Work | 7 | practical |
| 17 | Illness /Treatment | 7 | Unclassifiable |
| 18 | Discussion | 6 | participatory |
| 19 | Sanitation | 6 | practical |
| 20 | Group | 5 | participatory |
| 21 | Injection | 4 | practical |
| 22 | Medicine room /medicine | 4 | practical |
| 23 | Nothing | 4 | Unclassifiable |
| 24 | Field Work | 3 | practical |
| 25 | Black Board use | 3 | visual |
| 26 | Medical Treatment | 3 | Unclassifiable |
| 27 | ANC | 2 | practical |
| 28 | Experiment (?) | 2 | practical |
| 29 | Leprosy Clinic | 2 | practical |
| 30 | NHPs | 2 | practical |
| 31 | Physical Exam. | 2 | practical |
| 32 | Techniques (?) | 2 | practical |
| 33 | Ward Work | 2 | practical |
| 34 | Anatomy | 2 | theory |
| 35 | JSR Role | 2 | theory |
| 36 | Role | 2 | theory |
| 37 | Diagrams | 2 | visual |
| 38 | Sputum test | 1 | lab |

| 39 | About Tablets | | practical |
|--|---|--|----------------|
| 40 | Body Mapping | 1 | practical |
| 41 | Dispensing | 1 | practical |
| 42 | Environment (?) | 1 | practical |
| 43 | History taking | 1 | practical |
| 44 | Immunisation sessions | 1 | practical |
| 45 | Patient Observation | 1 | practical |
| 46 | Records | 1 | practical |
| 47 | Registration | 1 | practical |
| 48 | Chitthi nikalna | 1 | practical |
| 49 | Explanied about Role | 1 | theory |
| 50 | Physiology | 1 | theory |
| 51 | Written (?) | 1 | theory |
| 52 | Demonstration | 1 | visual |
| 53 | video | 1 | visual |
| 54 | FP (?) | 1 | Unclassifiable |
| 55 | Gastro (?) | 1 | Unclassifiable |
| 56 | Health Science (?) | 1 | Unclassifiable |
| 57 | Malaria | 1 | Unclassifiable |
| 58 | Malnutrition | 1 | Unclassifiable |
| 59 | Many methods | 1 | Unclassifiable |
| | | | |
| | Grand total 59 items | 395 | |
| | Grand total 59 items Subjects covered in training | 395 Freq | |
| 1 | | | |
| _ | Subjects covered in training | Freq | |
| 2 | Subjects covered in training Immunisation | Freq 60 | |
| 2 3 | Subjects covered in training Immunisation Malaria | Freq 60 | |
| 2 3 4 | Subjects covered in training Immunisation Malaria Anatomy | Freq 60 | |
| 2 3 4 5 | Subjects covered in training Immunisation Malaria Anatomy ANC | Freq 60 57 45 27 | |
| 2 3 4 5 6 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role | Freq 60 57 45 27 24 | |
| 2 3 4 5 6 7 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH | Freq 60 57 45 27 24 24 24 | |
| 2 3 4 5 6 7 8 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing | Freq 60 57 45 27 24 24 24 23 | |
| 2 3 4 5 6 7 8 9 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW | Freq 60 57 45 27 24 24 24 23 23 | |
| 1 2 3 4 5 6 7 8 9 10 11 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis | Freq 60 57 45 27 24 24 24 23 23 23 22 | |
| 2 3 4 5 6 7 8 9 10 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy | Freq 60 57 45 27 24 24 24 23 23 23 22 21 | |
| 2 3 4 5 6 7 8 9 10 11 | Subjects covered in trainingImmunisationMalariaAnatomyANCJSR RoleMCHDressingFWGastroEnteritisLeprosyNot Yet | Freq 60 57 45 27 24 24 24 23 23 23 23 22 21 21 | |
| 2 3 4 5 6 7 8 9 10 11 12 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy Not Yet TB | Freq 60 57 45 27 24 24 24 23 23 23 23 23 21 21 21 | |
| 2 3 4 5 5 7 8 9 10 11 12 13 14 | Subjects covered in training Immunisation Malaria Anatomy ANC JSR Role MCH Dressing FW GastroEnteritis Leprosy Not Yet TB PBS | Freq 60 57 45 27 24 23 23 22 21 21 21 21 21 21 21 21 21 21 | |
| 2 3 4 5 6 7 8 9 10 11 12 13 | Subjects covered in trainingImmunisationMalariaAnatomyANCJSR RoleMCHDressingFWGastroEnteritisLeprosyNot YetTBPBSBaby Care | Freq 60 57 45 27 24 24 24 23 23 23 23 23 21 21 21 21 21 21 21 21 | |

| 18 | Mal Nutrition | 10 | |
|------|--------------------|----|---|
| 19 | Diarrhoea | 16 | |
| | | 13 | |
| 20 | WaterSafety | 11 | |
| 21 | Child Birth | 10 | |
| 22 | dignosis | 10 | |
| 23 | Physiology | 10 | |
| 24 | Registration | 10 | |
| 25 | ARI | 9 | |
| 26 | NR | 9 | |
| 27 | Skin | 9 | |
| 28 | Anatomy/Bones | 8 | |
| 29 | Chitthi | 8 | |
| 30 | ORS | 8 | |
| 31 | Infections | 7 | |
| 32 | Injection | 7 | |
| 33 | Typhoid | 7 | |
| 34 | NHP | 6 | |
| 35 | Nutrition | 6 | |
| 36 | OPD | 6 | |
| 37 | Anatomy/Muscle | 5 | |
| 38 | Heart | 5 | |
| 39 | Polio | 5 | |
| 40 | Anatomy/Head | 4 | |
| 41 | Dental | 4 | |
| 42 | Maleria | 4 | |
| 43 | Medicines | 4 | |
| 44 | Observing Patients | 4 | |
| 45 | Pulse Polio | 4 | |
| 46 | Tablets | 4 | |
| 47 | Womens Health | | |
| 48 | Anatomy/Blood | 4 | |
| 40 | 2). | 3 | |
| -1-2 | Anemia | 3 | |
| 50 | Blindness | 3 | 2 |
| 51 | ENT | 3 | |
| 52 | Health | 3 | |
| 53 | Help Staff | 3 | |
| 54 | Obs/gyne | 3 | |
| 55 | Prevention | 3 | |
| 56 | STDS | 3 | |
| 57 | Vomitting & Lm | 3 | |
| 58 | Ayurvedic | 2 | |

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| 59 | Coding(?) | 2 | |
|----|---------------------|-----|--|
| 60 | Cold Cough | 2 | |
| 61 | Eye | 2 | |
| 62 | Gramswasthya samiti | 2 | |
| 63 | Health/Edu | 2 | |
| 64 | High Risk | 2 | |
| 65 | IMR | 2 | |
| 66 | Jaundice | 2 | |
| 67 | Malnourished Women | 2 | |
| 68 | Medical Checkup | 2 | |
| 69 | Pharmacology | 2 | |
| 70 | Primary treatment | 2 | |
| 71 | Village Sanitation | 2 | |
| 72 | Whooping Cough | 2 | |
| 73 | Allopathic | 1 | |
| 74 | Anatomy/Skeleton | 1 | |
| 75 | Antibiotic | 1 | |
| 76 | Breathing | 1 | |
| 77 | Cataract | 1 | |
| 78 | Checkup | 1 | |
| 79 | Child Birth(risk) | 1 | |
| 80 | Cholera | 1 | |
| 81 | Code Of Conduct | 1 | |
| 82 | DPT | | |
| 83 | Fever | 1 | |
| 84 | Fever Inj/Tab | 1 | |
| 85 | Field Work | 1 | |
| 86 | First Aid | 1 | |
| 87 | Health edu | 1 | |
| 88 | Health Pramotion | 1 | |
| 89 | Health/Edu. | 1 | |
| 90 | Homeopathic | 1 | |
| 90 | Illness causes | 1 | |
| 91 | Illness Treatment | . 1 | |
| 92 | Leprosy & Naru | 1 | |
| 93 | Lungs | 1 | |
| 94 | | 1 | |
| | Maleria PBS | 1 | |
| 96 | Malnutrition | 1 | |
| 97 | MCH FW | 1 | |
| 98 | Measales | 1 | |
| 99 | Pathology | 1 | |

48

| 101 102 | Practice of Medicine Responsibilities | 1 | |
|------------------------|---|----------------------------|--|
| 103 | Safe motherhood | 1 | |
| 104 | Serving People | 1 | |
| 105 | Surgery | 1 | |
| 106 | Symptoms | 1 | |
| 107 | Tounge | 1 | |
| 108 | Village Safety | 1 | |
| 109 | Vital Registration | 1 | |
| 110 | Vitamin A | 2 | |
| 111 | Vitamines | 1 | |
| 112 | Wound Treatment | 1 | |
| | Gr total 112 list items | 774 | |
| | Opinion about training | Frq | |
| 1 | Good | 49 | |
| 2 | Little use | 4 | |
| 3 | NR | 9 | |
| 4 | ок | 17 | |
| 5 | Very good | 122 | |
| 6 | Very little use | 3 | |
| | Gr total | 204 | |
| | Interim Exam | Frq | |
| 1 | Not Yet | 128 | |
| | Oral | 27 | |
| 3 | Monthly & Tri monthly | 13 | |
| | NR | 12 | |
| | yes | 6 | |
| 5 | 100 | | |
| | Oral & Written | 6 | |
| 6 | | | |
| 6 7 | Oral & Written | 6 | |
| 6 7 8 | Oral & Written Two tests | 6 | |
| 6 7 8 9 10 | Oral & Written Two tests Monthly About illnesses Tri monthly | 6 4 4 2 1 | |
| 6 7 8 9 10 | Oral & Written Two tests Monthly About illnesses | 6 4 4 2 1 1 | |
| 6 7 8 9 10 | Oral & Written Two tests Monthly About illnesses Tri monthly | 6 4 4 2 1 | |
| 6 7 8 9 10 | Oral & Written Two tests Monthly About illnesses Tri monthly question Bank | 6 4 4 2 1 1 | |

| 3 3 | Saline | 29 | |
|-------|----------------------------|----|--|
| 4 4 | Antibiotic | 21 | |
| 5 5 | NA | 12 | |
| 6 6 | Pain killers | 11 | |
| 7 7 | Vomitting remedy | 9 | |
| 8 8 | Dihorrea medicines | 9 | |
| 99 | GastroE medicine | 8 | |
| 10 10 | Unreadable | 6 | |
| 11 11 | other+ More Medicines | 6 | |
| 12 12 | All Medicines | 6 | |
| 13 13 | TB Drugs | 5 | |
| 14 14 | Malaria medicine | 4 | |
| 15 | Abd. Pain remedy | 4 | |
| 16 | Tyiphoid medicine | 3 | |
| 17 | Reaction medicine | 3 | |
| 18 | X Ray /Plaster | 2 | |
| 19 | Vitamin | 2 | |
| 20 | Paracetomol | 2 | |
| 21 | No Mannual (so don't know) | 2 | |
| 22 | Like Doctors use | 2 | |
| 23 | Life Saving Medicines | 2 | |
| 24 | Jaundice Medicine | 2 | |
| 25 | Immunisation | 2 | |
| 26 | Cough medicine | 2 | |
| 27 | Cotrimoxazole | 2 | |
| 28 | Clomine Tab | 2 | |
| 29 | Ayurvedic medicines | 2 | |
| 30 | Top Antibiotic | 1 | |
| 31 | Temperature medicine | 1 | |
| 32 | Skin Illnesses medicine | 1 | |
| 33 | Safe Antibiotic | 1 | |
| 34 | PV Bleeding medicine | 1 | |
| 35 | Pulse(?) | 1 | |
| 36 | Plaster | 1 | |
| 37 | NR | 1 | |
| 38 | No Other | 1 | |
| 39 | No More | 1 | |
| 40 | Nimesulide | 1 | |
| 41 | Nil | 1 | |
| 42 | Mebendazole | 1 | |
| 43 | Laxative | 1 | |

50

| 7 | Metro Entro furran | - | 1 |
|----|-------------------------|------|----|
| 8 | | | 1 |
| 9 | NA | | 1 |
| 10 | 0 Not yet trained | | 3 |
| 11 | | | 32 |
| 12 | 2 ORS | | 12 |
| 13 | B ORS / Fluids | | 30 |
| 14 | | | 1 |
| 15 | | | 1 |
| 16 | ORS Medicines | | 28 |
| 17 | | | 1 |
| 18 | ORS Referal | | 6 |
| 19 | | | |
| 20 | ORS SSS Home fluids | | 3 |
| 21 | ORS TAB | | |
| 22 | ORS Home fluids Lomofen | | 1 |
| 23 | ORS Home fluids SSS | | |
| 24 | ORS Norflox Dygine | | 1 |
| 25 | ORS Paracetamol B Plex | | 1 |
| 26 | Pulse (checkig) | | |
| 27 | Referral | 1 | |
| 28 | Reglan Home fluids ORS | | |
| 29 | Saline Metro | 1 | |
| 30 | SSS | 1 | |
| 31 | SSS Home fluids | 1 | |
| 32 | SSS Metro | 1 | |
| 33 | SSS ORS | 1 | |
| 34 | SSS ORS Home fluids | 1 | |
| 35 | Tab ORS | 2 | |
| 36 | Tab SSS | 1 | |
| 50 | Total responses | 1 | |
| | - star responses | 204 | |
| | Fever diagnosis | Freq | |
| 1 | By Symptoms | 1 | |
| 2 | Check Hands | 4 | |
| 3 | Chills | | |
| 4 | Chills Body Ache | 1 | |
| 5 | Chills Fever | | |
| 6 | Chills headache | 1 | |
| 7 | Chills headache PBS | 1 | |
| 8 | Chills PBS | 1 | |

| 9 | Chills Pulse | 1 | |
|----|----------------------------|---|--|
| 10 | Chills Temperature | 1 | |
| 11 | Fever | 1 | |
| 12 | Fever Sweating | 1 | |
| 13 | Fever BP | 1 | |
| 14 | Fever Chills | 1 | |
| 15 | Fever Chills Symptoms | 2 | |
| 16 | Fever Chills etc | 1 | |
| 17 | Fever chills History | 1 | |
| 18 | Fever Chills PBS | 1 | |
| 19 | Fever headache | 1 | |
| 20 | Fever History | 1 | |
| 21 | Fever History Pulse Temp. | 2 | |
| 22 | Fever History symptoms | 1 | |
| 23 | Fever PBS | 1 | |
| 24 | Fever Pulse | 1 | |
| 25 | Fever Pulse Symptoms | 2 | |
| 26 | Hand Check up | 1 | |
| 27 | headache Bodyache | 1 | |
| 28 | HiistoryTemperature Pulse | 2 | |
| 29 | History | 1 | |
| 30 | History Symptoms | 1 | |
| 31 | History pulse | 1 | |
| 32 | NA | 1 | |
| 33 | Not yet trained | 2 | |
| 34 | NR | 7 | |
| 35 | PBS | 1 | |
| 36 | PBS Chills | 1 | |
| 37 | PBS Pulse | 1 | |
| 38 | PBS Temperature | 1 | |
| 39 | PBS-Eyes lips skin | 1 | |
| 40 | Pulse | 2 | |
| 41 | Pulse Fever Symptoms | 2 | |
| 42 | Pulse PBS | 6 | |
| 43 | Pulse Temperature | 8 | |
| 44 | Pulse Temperature Symptoms | 5 | |
| 45 | Pulse Temperature Symptoms | 3 | |
| 46 | PulseTounge eyes etc. | 3 | |
| 47 | Symptoms | 4 | |
| 48 | Symptoms PBS | 4 | |
| 49 | Temperature | 8 | |

| 50 | Temperature Checkup Saline | 5 | |
|----|-------------------------------|------|---|
| 51 | Temperature chills | 5 | |
| 52 | Temperature History | 6 | |
| 53 | Temperature PBS | 7 | |
| 54 | Temperature Pulse | 7 | |
| 55 | Temperature Pulse Breathing | 9 | |
| 56 | Temperature Pulse Nails | 12 | |
| 57 | Temperature Pulse PBS | 21 | |
| 58 | Unreadable | 34 | |
| | Total | 204 | |
| | Malaria diagnosis | freq | |
| 1 | | 38 | |
| 1 | Not yet taught | 30 | |
| 2 | PBS | 23 | |
| 3 | Fever Chills PBS | | |
| 4 | NR + NA | 19 | |
| 5 | Fever chills + chiils fever | 22 | |
| 6 | Chills Fever PBS + chills PBS | 15 | |
| 7 | Chills PBS | 12 | |
| 8 | Chills | 6 | |
| 9 | Chills headache | 4 | |
| 10 | Chills Fever AD | 3 | |
| 11 | Symptoms PBS | 2 | |
| 12 | Fever chills symptoms | 3 | |
| 13 | Chills Fever headache | 2 | |
| 14 | Yellow Eyes | 1 | |
| 15 | Temperature PBS | 1 | |
| 16 | Temperature headache | 1 | |
| 17 | Symptoms PBS Pulse | 1 | |
| 18 | Pulse Fever AD | 1 | |
| 19 | PBS Fever | 1 | |
| 20 | Malaria Chills Fever AD | 1 | |
| 21 | History chills PBS | 1 | |
| 22 | Hand Checking | 1 | |
| 23 | Fever Pulse PBS | 1 | - |
| 24 | Fever Pain PBS | 1 | L |
| 25 | Fever headache chills | 2 | 2 |
| 26 | Fever chills headache PBS | 1 | L |
| 27 | Fever Chills referal | 1 | L |
| 28 | Fever Chills Pulse | | L |

| 29 | Fever chills AD + Chills AD | 1 | |
|----|-----------------------------------|------|-----|
| 30 | Fever AD PBS | 1 | |
| 31 | Fever AD headache | 1 | |
| 32 | Chills Weakness PBS | 1 | |
| 33 | Chills headache PBS | 1 | .*. |
| 34 | Chills headache fever AD | 1 | |
| 35 | Chills Fever Vomitting | 1 | |
| 36 | Chills Fever headache PBS | 1 | |
| | Total | 203 | |
| | | | |
| | Treatment of malaria | Freq | |
| 1 | NR | 134 | |
| 2 | Chloro T | 37 | |
| 3 | Malaria T | 7 | |
| 4 | Chloro T Para T | 6 | |
| 5 | Referral | 4 | |
| 6 | Chloro T Inj | 3 | |
| 7 | Not yet trained | 2 | |
| 8 | Tablets | 1 | - |
| 9 | PBS | 1 | |
| 10 | Paracetamol T | 1 | |
| 11 | History PBS | 1 | |
| 12 | Cold Sponging | 1 | |
| 13 | Clean Water | 1 | |
| 14 | Choloro T | 1 | |
| 15 | Chlorto T Para T | 1 | |
| 16 | Chloro T Referal | 1 | |
| 17 | Chloro T Prima T | 1 | |
| 18 | Water disposal | 1 | |
| | Total | 204 | |
| | How will you develop the jsr work | Freq | |
| 1. | All Services | 1 | |
| 2. | As a duty | 1 | |
| 3. | As Good JSR | 2 | |
| 4. | AS JSR | 3 | |
| 5. | Clinic (run a clinic) | 8 | |
| 6. | Clinic Health education | 1 | |

| 7. | Comprehensive Health | 1 | |
|-----|-------------------------------------|----|--|
| 8. | Contacting Families | 1 | |
| 9. | Field Treatment | 1 | |
| 10. | FW Health Education | 1 | |
| 11. | FW Health Promotion | 1 | |
| 12. | FW and Prevention | 1 | |
| 13. | Giving Medicines | 1 | |
| 14. | Good Doctor | 1 | |
| 15. | Good JSR | 2 | |
| 16. | Good Work | 2 | |
| 17. | Health Awareness Sanitation | 1 | |
| 18. | Health checkup | 1 | |
| 19. | Health Education | 24 | |
| 20. | Health Education and Records | 1 | |
| 21. | Health Education Treatment | 3 | |
| 22. | Health Education Water Purification | 1 | |
| 23. | Health Programs | 1 | |
| 24. | Health Services | 3 | |
| 25. | Ideal Village(making) | 1 | |
| 26. | JSR (by being one) | 17 | |
| 27. | Learn with a good doctor | 10 | |
| 28. | Learn with a good doctor & Low Cost | 3 | |
| 29. | Learn with PHC Doctor | 1 | |
| 30. | Loan and FW | 1 | |
| 31. | Low Cost Treatment | 4 | |
| 32. | МСН | 4 | |
| 33. | Medical Store (will run one) | 2 | |
| 34. | Medical Treatment | 26 | |
| 35. | Medical Treatment Health Education | 1 | |
| 36. | Medical treatment MCH | 1 | |
| 37. | Medical treatment referal | 1 | |
| 38. | NA | 12 | |
| 39. | NHP Information | 1 | |
| 40. | NR | 14 | |
| 41. | NY | 1 | |
| 42. | Public Awareness | 1 | |
| 43. | Sanitation | 5 | |
| 44. | Sanitation Health Education | 1 | |
| 45. | Sanitation Education | 2 | |
| 46. | Sanitation FW | 1 | |
| 47. | Serve People | 14 | |

| 48. | Through GSS | 2 | |
|------------|--------------------------|------|---|
| 49. | Treatment Referal | 1 | |
| 50. | Unique (?) | 1 | |
| 51. | Unreadable | 1 | |
| 52. | Village care | 1 | |
| 53. | Water Safety | 1 | |
| 54. | Win Trust | 9 | |
| 55. | Womens' Health | 1 | |
| | Total | 204 | |
| - | Want an image of | Freq | |
| 56. | JSR | 63 | |
| 57. | Doctor | 56 | |
| 58. | Good JSR | 14 | |
| 59. | NR | 14 | |
| 60. | JSR -doctor | 8 | |
| 61. | Compounder | 6 | |
| 62. | Lady Doctor | 6 | |
| 63. | Serving People | 5 | |
| 64. | Good Citizen | | |
| 65. | NA | 3 | |
| 65. 66. | Serve people | 3 | |
| | Social worker | 3 | |
| 67. | | 2 | |
| 68. | Honour (want honour) | 2 | |
| 69. | Medical Treatement | 1 | |
| 70. | A Small Doctor | | |
| 71. | As Good JSr | 2 | |
| 72. | As Healer | 1 | |
| 73. | Care for people | 1 | |
| 74. | Citizen | 1 | |
| 75. | Clinic | t | |
| 76. | Doctor & Volunteer | 1 | |
| 77. | Doctor-JSR | | |
| 78. | Family Doctor | | |
| 79. | First Contact Care | | 1 |
| 80. | Godess | | 1 |
| 81. | Healer | | 1 |
| 82. | Volunteer | | 1 |
| 83. | Well Wisher (of village) | | 1 |
| | Total | 204 | 4 |

| | Dreams of the trainees | Freq | |
|--------|----------------------------|------|---|
| 84. | JSR | 36 | |
| 85. | Health For All | 27 | |
| 86. | Medical Treatment of all | 19 | |
| 87. | Serve Village | 13 | |
| 88. | Doctor (to become one) | 11 | |
| 89. | NR | 10 | |
| 90. | As Good JSR | 8 | |
| 91. | Health Education | 5 | |
| 92. | Good JSR | 5 | |
| 93. | Better Health Services | 5 | |
| 94. | Start a clinic | 4 | |
| 95. | Prevention | 4 | |
| 96. | Village Development | 3 | |
| 97. | NA | 3 | |
| 98. | Healthy Village | 3 | |
| 99. | Govt. Help | 3 | |
| 100. | Good Work | 3 | |
| 101. | Good Treatment & Referal | 3 | |
| 102. | Win trust | 2 | |
| 103. | Serve People & family | 2 | |
| | Progress of self | 2 | |
| 105. | Healthy People | 2 | |
| | Health Facility in village | 2 | |
| | Earn respect | 2 | |
| 108. | Earn Money | 2 | |
| 109. (| Community Health | 2 | |
| | /illage Sanitation | 1 | |
| | Study | 1 | |
| | Right Referal & Good Rx | 1 | |
| | fore Knowledge & Honour | 2 | |
| 114. N | | 1 | |
| | ow Cost Treatment | 1 | |
| | ady Doctor (become one) | | |
| | njections to Poor | 1 | |
| | mprovement of Village | 1 | |
| | ospital Term | 1 | |
| | onour & Income | 1 | |
| | elp People | 1 | |
| | ood Citizen | 1 | |
| | W & Healthy People | 1 | 1 |

| | Total | 204 |
|------|--------------------------------------|-----|
| .31. | Better Health | 1 |
| 130. | Development | 1 |
| 129. | Do my duty | 1 |
| 128. | Doctor(become) & Healthy People | 1 |
| 127. | Earn as doctor | 1 |
| 126. | Facility in Village | 1 |
| 125. | For revision (for previous practice) | 1 |
| 24. | Free Medicines Supply | 1 |

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JSR-W RESPONSES TO QUESTIONNAIRES

| Issue | Described |
|-----------------------------------|---------------------------|
| Total JSR-w | Results |
| | 22 |
| gender | all M |
| average age | 29y |
| range of age of jsrW | 21-46 |
| education | 10(1), 12th(14), Gr/PG(7) |
| working since | 0-5 yrs, average 2.7 yrs |
| distance from work-village | 0-1km(16), , , |
| | 2k(2) |
| | 4k(1) |
| | 9k(1) |
| | 12+(2) |
| Selection | Selection by |
| | GP/GP&merit(13), , |
| | GS/janpad (2) |
| | Gramsabha(3) |
| | sarpanch(1), |
| | other(1) |
| SCST | 10 (non scst-12) |
| Role&COC | |
| 6tasks listed | |
| Medical Treatement | 12 |
| Water Purification/BI powder dist | 11 |
| PBS/chloro T | 9 |
| Help NHPs | 8 |
| Sanitation | 7 |
| Referal | 7 |
| FW+oral pills | 7 |
| Immunisation/help in | 6 |

| Epidemic Info. | 6 |
|----------------------------------|------------------------------|
| registration of VE | 6 |
| MCH | 5 |
| Help Health Staff | 5 |
| Health Education | 4 |
| Pulse Polio | 3 |
| Epedimic Control | 2 |
| 5 Safesfor child birth | 2 |
| Tablet (giving tablets) | 1 |
| Serve People | 1 |
| ORS | 1 |
| | 103 |
| Any Code of Conduct | Yes (11), no/do not know(11) |
| | |
| Describe COC | |
| (most listed the tasks, not COC) | |
| Nutrition Edu. | 1 |
| NR | 7 |
| Medicines | 1 |
| Injection | 1 |
| Illnesses | 1 |
| Home visits-ANC | 1 |
| Help in Med. Camp | 1 |
| Help People | 1 |
| Health Services | 1 |
| Fever Dign. | 1 |
| Dressing | 1 |
| Child Birth | 1 |
| ANC-TT/ANC | 2 |
| Age of Marriage (awareness) | 1 |
| Advice Patients | 1 |
| | 22 |
| Time given everyday | |
| Whole day | 1 |
| half day | 10 |
| Morning evening | 1 |
| NR | 10 |
| | |
| Training issues | |
| First training venue | |
| СНС | 5 |

| РНС | 14 |
|-------------------------|-----------------------------------|
| Distric Hosp | 1 |
| NR | 2 |
| Second training venue | |
| Ay. Hosp.Bhopal | 1 |
| CHC Mazgawa | 1 |
| Morn.Even | 1 |
| SC Pindra | 1 |
| Sub Centre Raygaon | 1 |
| Victoriya Hosp. | 1 |
| DH Bhopal | 1 |
| training batch strength | range 7-75, average 22.5 |
| Received book/manual | All except 2, all found it useful |
| Training techniques | Fr of mention |
| Lecture | 10 |
| Practical | 7 |
| Dressing | 6 |
| PBS | 5 |
| Pulse Polio | 3 |
| OPD+pt observation | 3 |
| Injection Room | 3 |
| Discussion | 2 |
| Syringe Wash | 2 |
| Immunisation | 2 |
| Registration | 1 |
| Compounder room | 1 |
| Saline | 1 |
| Sub Centre Work | 1 |
| Med.Training | 1 |
| experiment | 1 |
| Illneses(NR) | 1 |
| Subjects taught | Fr of mention |
| Water safety | 5 |
| Stitches | 1 |
| STDs | 1 |
| Sanitation | 1 |

a

| ווומו נפשנ | all respondants said yes-written tests |
|--------------------------------|---|
| inal test | |
| | monthly/writtn/oral/practical |
| | Yes(22)- |
| Interim tests | Interim tests |
| - Sures | 74 |
| 5 safes | 2 |
| Anatomy | 3 |
| ANC/Child Birth | 1 |
| ARI | 1 |
| Catract | 2 |
| Child Illnesses | 1 |
| Chloro T. | 1 |
| Diagnosis | 2 |
| Dressing | 6 |
| First Aid | 2 |
| EW | 1 |
| Gastro | 1 |
| Health Education | 1 |
| Home Remedies | 1 |
| Illnesses | 1 |
| Immunisation | 2 |
| Lab | 1 3 |
| Leprosy | 1 |
| | 4 |
| Medicines Medical Treatment | 6 |
| | 2 |
| NR | 2 |
| Observing Patients | 1 |
| Oral pills | 1 |
| ORS | 2 |
| parcha nikalna | 1 |
| pathya ayurveda | 1 |
| PBS | 5 |
| Physiology | 1 |
| Polio immunization | 3 |
| Prevention | 1 |
| | |

| Results of final test | 17 P, 4 await Result (but practicing) | |
|---------------------------|--|--|
| Certificate | 3 NR, 3 await, 14 have Cert | |
| | | |
| Cert obtained at | PHC/CHC/DH/Janpad/ZP/ etc | |
| Other training | 7 with a PMP, 1of them vaidya, 1 other had acupressure training | |
| | | |
| Workof JSRs | For all monthing | |
| Time of work | Fr of mention | |
| 8 hr | 1 | |
| 12 (8to8) | 1 | |
| Morning | 1 . | |
| Morning Even. | 10 | |
| Regular | 1 | |
| Whenever necessary | 2 | |
| NR | 6 | |
| | 22 | |
| Place of work | | |
| At Home | | |
| At Home & Clinic | | |
| At Home & Clinic & Visits | | |
| At Home Special Room | | |
| clinic | 8 | |
| Out doors | | |
| NR | | |
| | 2 | |
| pts seen last month | range 0 to 8300.(3 NR), | |
| | averge 48 pts per month | |
| women pts last mo | 3 to 100, average 14.6, 4 NR | |
| keeping pt register | 13 not keeping, 7 keep, 3 NR | |
| | | |
| main illnesses mentioned | Fr of mention | |
| Fever | 18 | |
| Diarrhoea | 16 | |
| Vomitting | 16 | |
| Malaria | 13 | |
| Boil | 11 | |
| Cough Cold | 11 | |
| Abdominal Pain | 8 | |

| ARI | 8 |
|--------------------|---------------|
| Cold | 7 |
| Eye illnesses | 7 |
| Injury | 6 |
| Itch | 5 |
| cough | 4 |
| Gastro | 4 |
| Measeals | 3 |
| Headache | 2 |
| Headache& Bodyache | 2 |
| Mal nutrition | 2 |
| Scodpion Bite | 2 |
| Tootache | 2 |
| Asthma | 1 |
| Burns | 1 |
| Chills | 1 |
| Constipition/worms | 2 |
| Ear Pain | 1 |
| Joint pains | 1 |
| Leprosy | 1 |
| Mahamari | 1 |
| Minor Aliments | 1 |
| Pain | 1 |
| Seet? | 1 |
| skin illness | 1 |
| STD | 1 |
| Typhoid | 1 |
| Weakness | 1 |
| Total entires | 163 |
| Madiation (1411- | |
| Medicines/skills | |
| Listed drugs | Fr of mention |
| Para T | 22 |
| Chloro T | 19 |
| ORS | 10 |
| Cotrimoxazole | 9 |
| Avil | 8 |
| Dexa | 5 |
| Metro T | 5 |
| Analgin T. | 4 |
| СРМ | 4 |

| Adrak | 2 |
|------------------------|-----|
| Ay med & home Remedies | |
| | |
| NR Listed items 46 | 152 |
| TinctureB | 1 |
| TC? | 1 |
| Spirit | 1 |
| Spasmolytic | 1 |
| Sinarest | 1 |
| Prima T. | 1 |
| Ointment | 1 |
| MVT. | 1 |
| Mebandazole T | 1 |
| I nj TT | 1 |
| Inj Oxy Tetra | 1 |
| Inj Genta | 1 |
| Inj Diclof | 1 |
| I nj Dexa | 1 |
| Genta | 1 |
| Combiflam | 1 |
| Cipro | 1 |
| Brufen | 1 |
| Beta dine | 1 |
| Antacid | 1 |
| Ampoxine | 1 |
| Amoxicillin | 1 |
| Terra cap | 2 |
| Gauze | 2 |
| Betnesol | 2 |
| B Plex | 2 |
| Savlon | 3 |
| Reglan | 3 |
| Chlorine T | 3 |
| Bleaching Powder | 3 |
| Antibiotic | 3 |
| Septran | 4 |
| Perinorm | 4 |
| Furadine | 4 |
| FA | |

| 2 | |
|---------------------------|-----------------|
| Adrak+Tulsi | 1 |
| Ajvayan | 2 |
| Chavanprash | 1 |
| Chiryata | 1 |
| Cystone | 1 |
| Dal Water | 3 |
| Garlic | 1 |
| Gassex | 1 |
| Hadki | 1 |
| Hingushtak Churna | 1 |
| Kali Mirch | 1 |
| Kasamrut | 1 |
| Kharwadiya (khadirawati?) | 3 |
| LB Churna | 1 |
| Lime | 1 |
| Live 53 | 1 |
| Loung | 2 |
| Lonug Oil | 1 |
| M2 Tone | 1 |
| Mustard Oil | 1 |
| Neem | 1 |
| ORS?Sponzing? | 1 |
| Panchasakar Churna | 1 |
| Rice Water | 3 |
| Shankhapushpi | 1 |
| Tapina Goli | 1 |
| Trifla | 1 |
| Tulsi | 1 |
| No/NR | 7 |
| listed items 23 incl ORS | 45 |
| | |
| Conditions& injections | |
| Condition/complaint | Injection used |
| AB Pain | Ana Forten |
| Allergy | Avil |
| ARI | Ampi |
| ARI | Genta+ decadron |
| ARI | Taxim +dexona |
| Boil | Genta+Diclof |
| Boil | Oxy Tetra |
| Cold ,Asthama | Dexa |

| Cold Fever - | Genta |
|--|-----------|
| Cold/Boil | Genta |
| Emergency | NR |
| Fever | Chloro |
| Fever | Dexa |
| Gastro | Reglan |
| Injury | Π |
| Itch | Evil |
| Maleria | Chloro |
| No. | No inj |
| NR | NR |
| On PMP Ad | unnamed |
| Pain | diclof |
| Scorpion Bite | CPM +Dexa |
| Vomitting | MET |
| | |
| SUMMARY | |
| users 5in(2), 4inj(2), 3inj(1), 2inj(1), I inj(3), 0 inj (7), 5 NR | |
| 2 JSRs use it only for Scorpion bite (CPM Dexa) | |
| Two say they give it on PMP's advice | |
| | 3 |
| 15 commonly used injections | |
| Ampi | |
| Ana Forten | |
| Avil | |
| Chloro | |
| Chloro | |
| CPM +Dexa | |
| Dexa | |
| Dexa | |
| Diclof | |
| Genta | |
| Genta | |
| Genta+ dexa | |
| Genta+Diclof | |
| MET/perinorm/reglan | |
| NR | |
| Oxy Tetra | |
| | |
| | |
| Taxim +dexona | |

| common sicuations for injections | |
|---|------|
| Abdominal Pain | |
| Allergy | |
| ARI | |
| Asthma | |
| Cold | |
| Boil | |
| Emergency | |
| Fever | |
| Injury | |
| Malaria | |
| Pain | |
| PMP advice | |
| Scorpion Bite | |
| Vomitting | |
| | |
| 15 injectable are listed, Bplex does not find a mention | |
| Ampi | |
| Ana Forten | |
| Avil | |
| Chloro | |
| СРМ | |
| Dexa | |
| diclofenac | |
| Avil | |
| Genta | |
| Decadron | |
| MET | |
| Oxy Tetra | |
| Reglan | |
| Taxim | |
| Π | |
| | |
| condition for giving saline | Freq |
| By prescription of other PMP | 1 |
| can not drink | 1 |
| Dehydration | 4 |
| Emergency | 1 |
| Ex Dihhorea | 1 |
| Ex Vomm. | 1 |
| GastroEnteritis | 3 |
| Low BP | 1 |
| | |

Common situations for injections

| Do not give saline | 9 |
|---|----------------|
| NR | 4 |
| Dirrhoea | 4 |
| Heat (ayurvedic concept) | 1 |
| High fever | 1 |
| 10/22 jsrs give saline, listed conditions 13, | |
| want to use medicine not mentioned in manual | |
| Other medicnes | fre of mention |
| Amox | 2 |
| Ampi. | 1 |
| Ampoxin | 1 |
| Cipro | 2 |
| Combiflam | 1 |
| Dexona | 1 |
| From Store | 1 |
| Genta | 1 |
| Metro | 1 |
| Mikacin | 1 |
| Nimesulide | 1 |
| No Other | 10 |
| NR | 5 |
| Pudinhara | 1 |
| Soframycine | 1 |
| taxim | 1 |
| Tetramycin | 1 |
| | 32 |
| want Info of these meds | Fr |
| Injection | 6 |
| saline | 4 |
| NR | 7 |
| No Other | 2 |
| Aciloc | 1 |
| AIDS Medicine | 1 |
| All | 1 |
| Ampoxi | 1 |
| Ampoxin& Other 7 | 1 |
| Ayurvedic Compounds | 1 |
| Elderhit | 1 |
| For Abd. Pain | 1 |

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| Homeopathy | 1 |
|---|----|
| Many | 1 |
| Netobion | 1 |
| Ranitine | 1 |
| Spasmolytic | 1 |
| Tablets | 1 |
| Taxim | 1 |
| tricort | |
| | 1 |
| | 35 |
| Skills emploed by jsrs | |
| | Fr |
| History taking | 8 |
| Pulse | 8 |
| BP | 5 |
| Stetho | 5 |
| Check up | 4 |
| Thermameter | 4 |
| PBS | 3 |
| Weight | 3 |
| Temperature | 2 |
| Toung Check up | 2 |
| Blood check | 1 |
| Eye & Nails | 1 |
| NR | 2 |
| Palpation | 1 |
| torch | 1 |
| vacc,currete | 1 |
| | 51 |
| (the idea of skill is not very clear, so confusing answers) | |
| want to learn more skills | |
| Injection | 3 |
| Stiches | 3 |
| All Illnesses | 2 |
| Dignoses | 2 |
| High Treatment | 2 |
| More Training | 2 |
| Saline | 2 |
| Accupressure | 1 |
| ARI | 1 |
| | |
| Ayurvedic | 1 |

75

| Doctor/Compounder skills | 1 |
|---|---------------|
| High Bp | |
| | 1 |
| Homeo | 1 |
| I & D abscess | 1 |
| Lab | 1 |
| Like Doctor | 1 |
| Medical Treatment | 1 |
| Medicines | 1 |
| NR | 1 |
| NR | 1 |
| Reki | 1 |
| Special Training | 1 |
| Sujog & Magnet | 1 |
| toothache (treatment) | 1 |
| Total | 34 |
| many options, so total (34) exceeds 22 w jsrs | |
| | |
| Clinical practices | |
| Treatment for Diarrhoea | Fr of mention |
| ORS | 8 |
| HF | 3 |
| ORS ,ParaT.Metro T | 2 |
| ORS HF | 2 |
| ORS HF Metro | 2 |
| ORS Metro | 2 |
| Anti D Tab.+ORS | 1 |
| ORS Furadine | 1 |
| SSS/ORS+Antibiotic | 1 |
| Total | 22 |
| | |
| Fever Dig | Fr |
| Fever chills | 5 |
| Chills Fever Symptoms PBS | 1 |
| Eye,toung,Pulse checkup | 1 |
| History Symptoms | 1 |
| History Temperature | 1 |
| Malaria? | |
| | 1 |
| NR | 2 |
| Pain Chills etc | 1 |
| PBS | 1 |
| Pulse PBS | 1 |

| Pulse temperature | 1 |
|-------------------------------|--------------------------------------|
| Symptoms | 1 |
| Temperature/thermometer | 2 |
| Temperture,Eye weight,PBS | 1 |
| Touch | 1 |
| blanket-wrapped & Thermameter | 1 |
| Total | 22 |
| | |
| malaria diagnosis | |
| PBS | 13 |
| Fever chills PBS | 3 |
| Fever Chills Symptoms PBS | 3 |
| Fever Chills | 1 |
| Fever Sweating PBS | 1 |
| Fever chills | 1 |
| т | 22 |
| | |
| malaria action | |
| Chloro T. | 7 |
| Chloro T. Para T | 2 |
| Antibiotic + Para T. | 1 |
| Chloro T. | 1 |
| Chloro T. | 1 |
| Chloro T | 1 |
| Chloro T. | 1 |
| Chloro T | 1 |
| NR/not taught yet | 7 |
| Total | 22 |
| | 2-30 range. Average 9.47, 5 NR |
| | PHC is the major backup for referral |
| Govt centers for referral | |
| РНС | 11 |
| NR | 6 |
| СНС | 4 |
| NR | 1 |
| | 22 |
| Ref-causes last month | Fr |
| Fever/high fever | 10 |
| Diahrroea | 7 |
| Malaria | 4 |

| Injury | 4 |
|--|----|
| Gastro | 4 |
| Vomitting | 3 |
| Fracture | 3 |
| Child Birth | 3 |
| ARI | 3 |
| Anemia | 3 |
| Snake Bite | 2 |
| Measeals | 2 |
| Cancer | 2 |
| ARI | 2 |
| Urine ret. | 1 |
| Unconscious | 1 |
| ТВ | 1 |
| Swollen Feet | 1 |
| skin illnesses | 1 |
| Poisioning | 1 |
| PBS (no slides) | 1 |
| Malnutrition | 1 |
| Immunisation | 1 |
| High BP | 1 |
| Headache | 1 |
| For saline? | 1 |
| For injection | 1 |
| Family welfare | 1 |
| Eye Problems | 1 |
| Ex Vomitting | 1 |
| cough cold | 1 |
| Cold Fever | 1 |
| Chronic fever | 1 |
| Bone Illnesses | 1 |
| Blood Spit | 1 |
| Appendicitis | 1 |
| Acute abdomen | 1 |
| Abdominal pain | 1 |
| Ref causes 39 | 76 |
| 39 causes, 76 incidents of referral tp PHC/CHC | |
| Income/financial | |
| Average fees earned | |
| No fees/don't pay | 8 |

| 5 RS | 5 |
|---|------|
| NR | 4 |
| 2 RS | 1 |
| 7 Rs | 1 |
| 10 Rs | 1 |
| 15 Rs | 1 |
| NR | 1 |
| 5 Rs | 22 |
| Range of fees earned | Freq |
| No fees | 5 |
| NR | 3 |
| 5 to 10 | 3 |
| 5 to 20 | 2 |
| 2 to 5 | 2 |
| 2 to 10 | 2 |
| 5 to 5 | 1 |
| 10 to 40 | 1 |
| 10 to 15 | 1 |
| 1 to 5 | 1 |
| 1 to 2 | 1 |
| | 22 |
| monthly income | Fr |
| 0 | 7 |
| 500 | 4 |
| 100 | 2 |
| 200 | 2 |
| 300 | 2 |
| NR | 2 |
| 300 | 1 |
| 200 | 1 |
| 500 | 1 |
| | 10 |
| Nonthly income, including non earners is 360, | 22 |
| w income excluding Non earners is 553Rs | |
| ncome-satisfaction | |
| lo | 15 |
| R | 3 |
| | 3 |
| es | 1.3 |

| Total | 22 | |
|-----------------------------------|----|---|
| | | |
| Any Other work? | | |
| NR | 6 | |
| No | 5 | ñ |
| farming | 4 | |
| half day | 3 | |
| NR | 2 | |
| Yes | 1 | |
| Farming & Bazar | 1 | |
| | 22 | |
| | | |
| TRYSEM loan | | |
| No loan | 21 | |
| yes-got it | 1 | |
| Lnkages/support | 6 | |
| Links with health personnel | Fr | |
| MPW/ANM | 7 | |
| MPW | 3 | |
| ANM/MPW?LHV | 2 | |
| None | 2 | |
| ANM | 1 | |
| Govt. Doctor | 1 | |
| MPW ANM Dai | 1 | |
| MPW/ANM/AWW | 1 | |
| MPW/AWW | 1 | |
| NR | 1 | |
| РНС | 1 | |
| PHC staff & PMP | 1 | |
| | 22 | |
| Contact with staff last month | | |
| NR | 9 | |
| No | 8 | |
| MPW | 2 | |
| Immunisation | 2 | |
| Helped Staff | 1 | |
| | 22 | |
| 3 | | |
| Actual Support from Village Staff | Fr | |
| NR | 5 | |

| No | 5 |
|---|---------------|
| Sub Center Staff | 2 |
| РНС | 2 |
| MPW/ANM | 2 |
| MPW/ANM/ Dai | |
| Compounder | 1 |
| ANM/MPW/LHV | 1 |
| ANM & CHC Staff | 1 |
| | 1 |
| ANM | 1 |
| All | 1 |
| | 22 |
| | |
| PHC/CHC Meeting attended by /called for JSR | Fr |
| No Meeting | 5 |
| NR | 5 |
| 4 meetings | 4 |
| Yes | 3 |
| 2 meetings | 2 |
| Monthly once | 2 |
| 5 meetings so far | 1 |
| | 22 |
| | |
| Subject in Meeting | Fr |
| No subject | 7 |
| NR | 5 |
| Malaria Pneumonia, bleeching powder | 3 |
| FW | 2 |
| Dihorrea/ARI/Blindness/Meseals | 1 |
| JS Abhiyan + Child Nutrition | 1 |
| Malaria & Gastro | 1 |
| Nutrition, Dihorrea, MCH | 1 |
| Seasonal illnesses | 1 |
| | 22 |
| | |
| TA/DA for Meeting | |
| NR | 10 |
| No | 12 |
| | 22 |
| | 22 |
| Material Supplied at Meeting | Fr of monting |
| VR | Fr of mention |
| | 11 |

| 2 1 22 |
|--------------|
| |
| 22 |
| |
| |
| 11 |
| 3 |
| 1 |
| 1 |
| 1 |
| 1 |
| 1 |
| 1 |
| 1 |
| 1 |
| 22 |
| |
| Fr |
| 12 |
| 6 |
| 3 |
| 1 |
| 22 |
| |
| Fr |
| 12 |
| 6 |
| 3 |
| 1 |
| 22 |
| |
| Fr |
| 17 |
| 2 |
| 2 |
| 1 |
| 22 |
| |
| 7 |
| 6 |
| |

| NR | 3 | |
|---|------|---|
| Good (?) | 1 | |
| Desired but none | 1 | |
| BY PHC Compounder | 1 | |
| BY BMO &BEE | 1 | |
| Yes, by PHC staff | 1 | |
| SC Staff | 1 | _ |
| Total | 22 | |
| PHC-help? | | |
| NR | 7 | |
| No Cooperation | 3 | |
| NR | 2 | |
| Yes-treatment Edu. | 1 | |
| Yes-ORS,Op, Chloro T-supply | 1 | |
| Yes-OP ORS, Bleeching Powder-supply | 1 | |
| Yes Many ways | 1 | |
| Medicines (they support) | 1 | |
| In Emergency (they support) | 1 | |
| In difficulties (they support) | 1 | |
| Guidence (they give) | 1 | |
| Govt. Doctor & Ward Boy helpful | 1 | |
| Desired | 1 | |
| | 22 | |
| | | 6 |
| Suggestions for PHC support | FR | _ |
| NR | . 17 | |
| Contact will Help | 2 | |
| Many ways for help | 1 | |
| Patient treatment, Observation (training) | 1 | |
| Vant Help | 1 | |
| | 22 | |
| | | |
| /illage/GSS | | |
| any GSS? (members) | Fr | |
| (es (7) | 6 | |
| R | 4 | |
| es(12) | 3 | |
| es (8) | | |
| es (6) | 2 | |
| es (15) | | |

| Yes | 1 |
|-----------------------------------|----|
| No Co op. | 1 |
| No | 1 |
| No | 1 |
| Don't Know | 1 |
| | 22 |
| | |
| GSS met & date | Fr |
| NR | 10 |
| No | 4 |
| twice | 2 |
| Last month | 2 |
| No Meetings | 1 |
| Last Yr. 5 times | 1 |
| Last Year | 1 |
| Yes-20 july | 1 |
| - | 22 |
| Opinion-about GSS | |
| NR | 8 |
| We should Help & Inform GSS | 2 |
| Special Discussion? | 2 |
| GSS Checks reg./ has good opinion | 1 |
| GP is still developing GSS | 1 |
| GSS cooperates | 1 |
| GSS praises our work | 1 |
| Health Edu | 1 |
| Helpful | 1 |
| I am Health Secretary | 1 |
| I Learn from GSS | 1 |
| Like JSR | 1 |
| Not existing-Want GSS | 1 |
| Not existing want GSS | 22 |
| | |
| GP/GS Discussion | |
| Yes (some discussion) | 7 |
| No discussion | 4 |
| NR | 3 |
| responsibility of JSR | 3 |
| Discussed about My work | 1 |
| Good Work-Honour me | 1 |

| Health for All | 1 |
|--|----|
| OK Work | 1 |
| worried about? | 1 |
| | 22 |
| | |
| IssuesJSR raised in GP? | |
| NR | 5 |
| About Health | 3 |
| Sanitation & Water Safety | 3 |
| Health | 2 |
| Demand SC in village | 1 |
| About Medicine Cost | 1 |
| Hon & Loan | 1 |
| Maleria + Gastro | 1 |
| Medical Treatment | 1 |
| No issue | 1 |
| Payment | 1 |
| Sanitation FW | 1 |
| Yes-FW & Age of Marriage | 1 |
| | 22 |
| Your efforts for Communtiy health? | |
| GSS meeting | 7 |
| Health/Edu. | 2 |
| Sanitation | 2 |
| | 2 |
| Demand SC in village | 1 |
| Give me a chance in Med. Camp | 1 |
| Hand Pump Improvement | 1 |
| Help MPW | 1 |
| No effort | 1 |
| I will work with regularity | 1 |
| Sanitation, Health Edu. | 1 |
| Water Purification | 1 |
| Water Safety & ORS | 1 |
| | 22 |
| | |
| and the second | |
| | |
| Do all strata use JSR services? Yes Yes but limited | 12 |

| NR | 2 |
|---------------------------------|-----|
| Few | 1 . |
| No | 1 |
| No - No Medicines | 1 |
| No-Many PMPs in village | 1 |
| Only Poor | 1 |
| | 22 |
| Suggestions | |
| Is Current income enough? | |
| Not enough | 13 |
| NR | 3 |
| No-Hon. is necessary | 1 |
| No . must be improved | 1 |
| No Benefit | 1 |
| No Income | 1 |
| ОК | 1 |
| yes-enough | 1 |
| | 22 |
| | |
| Suggestions for income | |
| NR | 7 |
| Hon | 5 |
| Hon.1000 | 3 |
| Better training & Equipment | 1 |
| Hon Or Loan | 1 |
| Hon.500/- | 1 |
| Monthly Payment | 1 |
| Salary | 1 |
| Salary & Medicine | 1 |
| Salary & Permission to practice | 1 |
| | 22 |
| Problems (From 4 options) | |
| No Money/capital | 5 |
| No Kit | 4 |
| Lack of Medicines | 7 |
| No problem | 3 |
| No Equipment | 3 |
| No Permission for Inj/Saline | 2 |
| No Stationery | 2 |
| | _ |

| Medicine shortage | 2 |
|---|---|
| Blind Faith of people | 1 |
| Can not buy Medicine | 1 |
| Can not Prevent | 1 |
| Dignostic Difficulties | 1 |
| Inadequate Training | 1 |
| No Fees | 1 |
| No Hon | 1 |
| No Income | 1 |
| No Injection | 1 |
| No Injection - No Patient | 1 |
| No Medicines from PHC | 1 |
| No Money-No Medicine | 1 |
| No releif from PHC Mediciens | 1 |
| Panchayat doesn't support | 1 |
| People don't inform | 1 |
| People don't Trust | 1 |
| People uncooperative | 1 |
| PHC Doesn't support | 1 |
| PMP threatens | 1 |
| Time | 1 |
| Udhari | 1 |
| | 1 |
| | 51 |
| | 51 |
| Suggestions of jsrs(4 slots) | 51 |
| Suggestions of jsrs(4 slots) NR | |
| NR | 6 |
| NR More Training | 6 6 |
| NR More Training Medicine Supply/tablet | 6 6 5 |
| NR More Training | 6 6 5 4 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room | 6 6 5 4 3 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit | 6 6 5 4 3 3 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- | 6 6 5 4 3 3 2 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment | 6 6 5 4 3 3 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. | 6 6 5 4 3 2 2 2 2 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline | 6 6 5 4 3 3 2 2 2 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting | 6 6 5 4 3 2 2 2 2 1 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training | 6 6 5 4 3 2 2 2 2 1 1 1 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training 500 Hon. | 6 6 5 4 3 2 2 2 2 1 1 1 1 |
| NR More Training Medicine Supply/tablet Village Swasthya bhavan/clinic room Hon 1000/- Medical Kit Equipment Hon. Permission for Inj./Saline PHC Meeting 1 Yr. Training 500 Hon. call me in Med. Camp | 6 6 5 4 3 2 2 2 2 1 1 1 |

| | 58 | |
|-------------------------------|-----|--|
| Sulabh Shauchalaya | 1 | |
| Stationery | 1 | |
| Some Payment | 1 | |
| Public Notice | 1 | |
| PHC Help | 1 | |
| Panchayat Help | 1 | |
| Officers should inform people | 1 | |
| Medicine+equip | 1 | |
| Loan | 1 | |
| Link with DH | 1 | |
| Latrines | . 1 | |
| Kit Box | 1 | |
| Injection | 1 | |
| Inform.people | 1 | |
| inform sarpanch | 1 | |
| Hon.& Higher Training | 1 | |
| Hon 500/- | 1 | |